INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10576324-9124

Subject: FW: Reference Number 10576324
Date: Monday, June 02, 2014 10:50:10 AM
Attachments: Scan0004.pdf
nhtsa_new.pfl

Subject: FW: Reference Number 10576324

Here's a questionnaire.

From: [redacted]
Sent: Saturday, May 31, 2014 12:35 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Reference Number 10576324

[redacted]
[redacted]
Wilmington NC [redacted]
[redacted] *Et in Arcadia ego ...*

De inimico non loquaris male, sed cogites.

BOB KING BUICK-GMC, Inc. TSB?

5115 New Centre Drive
WILMINGTON, NORTH CAROLINA 28406
Phone (910) 799-3521
Parts Direct (910) 799-0186
www.bobkinggm.com

CUSTOMER NO: 39668	ADVISOR: JOHN JACKSON 1402	TAG NO: 8960	INVOICE DATE: 03/26/14	INVOICE NO: PNCB819381	CELL: [redacted]
[redacted]	LABOR RATE	LICENSE NO	MILEAGE: 30,675	COLOR: /	STOCK NO
WILMINGTON, NC [redacted]	YEAR / MAKE / MODEL: 06/PONTIAC/SOLSTICE/2DR CONV			DELIVERY DATE	DELIVERY MILES
[redacted]	VEHICLE I.D. NO: 1 G 2 M B 3 3 B X 6 Y [redacted]			SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE: [redacted]	BUSINESS PHONE	F.T.E. NO.	P.O.	R.O. DATE: 03/26/14	
		COMMENTS			

MO: 30675

JOB# 1 CHARGES

LABOR

J# 1 17PNZAIRBAG AIR BAG TECH(S):224 287.50

CUSTOMER STATES AIR BAG LIGHT IS ON
CODE WAS SET FOR B0081 71,NEEDS SEAT MODULE FOR PASSENGER SEAT
Seat Suppression Module, r&r 06/10

PARTS QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
1	19124219	MODULE KI 11.419 N	533.33	533.33
			TOTAL - PARTS	533.33

JOB# 1 TOTALS

LABOR	287.50
PARTS	533.33
JOB# 1 JOURNAL PREFIX PNCB JOB# 1 TOTAL	820.83

JOB# 2 CHARGES

LABOR

J# 2 10PNZ CAMPAIGN TECH(S):224 WARRANTY

campaign 14063 IGNITION SWITCH
ORDERED PARTS

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX PNCB JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR

J# 3 31PNZMPI MULTI POINT INPECT TECH(S):224 INTERNAL

PERFORM MULTI-POINT INSPECTION. RECORD INFORMATION ON FORM AND RETURN TO ADVISOR.
SERVICE COMPLETED AS OUTLINED

JOB# 3 TOTALS

JOB# 3 JOURNAL PREFIX PNCB JOB# 3 TOTAL 0.00

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A 10	ENVIRONMENTAL WASTE REMOVAL FEE		8.00
JOB # A 11	SHOP SUPPLIES		5.75
		TOTAL - MISC	13.75

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF $900.00 (+TAX)

WARRANTY DISCLAIMER

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, Bob King Buick-GMC, Inc., hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and Bob King Buick-GMC, Inc. neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

SHOP MATERIALS

This figure incorporates supplies used in servicing your vehicle (5% of labor charge) which includes cleansers, special lubes, shop towels, etc. A full list of these supplies is available for your inspection at the cashier's desk

HAZARDOUS WASTE CHARGE

This figure incorporates fees charged for the disposal of hazardous supplies used in servicing your vehicle (3% of labor charge). A full list of these materials is available for your inspection at the cashier's desk.

THANK YOU

IMPORTANT

In the near future you may receive a survey from General Motors. If for any reason you cannot give us a "Completely Satisfied" rating, please contact Jessie Thompson. Thank You!
Bob King Buick-GMC, Inc.
(910) 799-3521

EQUAL OPPORTUNITY EMPLOYER

The Reynolds and Reynolds Company ERAINTINV14E

CUSTOMER COPY

[CONTINUED ON NEXT PAGE]

11:48am