

MAY 27 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)  U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 01-APR-2014		Repository ☐ Reference No. 10576285	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City		State		Zip Code			
FORT WAYNE		IN					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
1G4HP54K224				BUICK		LESABRE	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
7/02/2002		Tom Kelley Buick GMC				2002	
Original Owner		Dealer's City		State		Engine:	
☐		Fort Wayne		IN		No: Cylinders	
				Zip Code		Fuel Type:	
				446804			
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:	
		☒ Cruise Control				Incident Date(s)	
						30-MAR-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), ENGINE (PWS)						Failure Mileage	
						52213	
						Failure Speed	
						0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)			☐ Original Equipment			Failure Location:	
			☐ Prior Repair				
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:			Date Manufactured:			Model No./Name:	
Seat Type:			Installation System:				
Child Seat Component Code:			Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☒ Yes ☐ No		0		0	
				Reported to Police			
				N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2002 BUICK LESABRE. THE CONTACT STATED THAT UPON INITIAL START-UP, THE VEHICLE HESITATED AND APPEARED TO MISFIRE. THE CONTACT THEN SUDDENLY HEARD A LOUD POP FOLLOWED BY A MASSIVE AMOUNT OF BLACK SMOKE COMING FROM UNDER THE HOOD OF THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE DEALER AND THE MANUFACTURER WERE MADE AWARE OF THE FAILURE AND DECLINED TO PROVIDE A REMEDY TO THE CONTACT. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 52,213.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Copy

CUSTOMER #: 464770

2014593



INVOICE

Tom Kelley Buick GMC

633 Avenue of Autos Fort Wayne, IN 46804

(260) 434-4600 Fax: (260) 434-4740

www.drivekelley.com

FORT WAYNE IN

PAGE 1

HOME

CONT:

BUS: CELL:

SERVICE ADVISOR: 159 PAUL COY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
25 BLU	02	BUICK LESABRE	1G4HP54K224		33893/52213	T1889	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
03JUL02 DD			16:00 03APR14		0.00	CASH	08APR14
R.O. OPENED		READY	OPTIONS: ENG:L36 TRN:A 1)STK#-2B1436				

12:39 03APR14 12:42 08APR14

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A C/S THEY WERE TOLD MANIFOLD CRACKED REPORT (COOLANT)							
00CDZMISC .INTAKE MANIFOLD BLEW UP / TOW IN							
		206	CC			369.50	369.50
		1	89017272	3265BOPC (S)MANIFOLD KIT			141.94
		1	89017554	3270BOPC (S)GASKET KIT			44.17
		1	12346290	8800BOPCKT COOLANT			22.81
		1	19245529	3330 (S)REGULATOR KIT			128.76
		1	FRT FREIGHT		14.77	14.77	14.77
		1	12587077	3330BPC F-(S)RAIL KIT			237.13
PARTS:	574.81	LABOR:	369.50	OTHER:	14.77	TOTAL LINE A:	959.08

33893 upper plastic intake blowup bent injector rail 3.50 replace
intake and injector rail and fuel pressure regulator

B NEED CORRECT MILES PLEASE --

01 GENERAL CONCERN							
		206	CB			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
52213							

BUICK®

State Tax

40.24

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:** We have added a charge equal to 9% of the total cost of labor, not to exceed \$25.81, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	369.50
PARTS AMOUNT	574.81
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	14.77
TOTAL CHARGES	959.08
LESS INSURANCE	0.00
SALES TAX	40.24
PLEASE PAY THIS AMOUNT	999.32

DATE

CUSTOMER SIGNATURE

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

9AM ~~thurs day~~

M.I 52213

Recall Summary: ON CERTAIN PASSENGER VEHICLES EQUIPPED WITH 3800 V6 (L36) ENGINES AND CERTAIN DELPHI FUEL PRESSURE REGULATORS, THE REGULATORS HAVE A MUCH HIGHER THAN USUAL RATE OF FUEL LEAKS. A LEAK CAN ALLOW FUEL TO ENTER THE INTAKE MANIFOLD THROUGH A VACUUM LINE. IF THE ENGINE DOES NOT START WHEN CRANKED, THE FUEL FROM THE LEAKING REGULATOR AND A MISTIMED SPARK CAN CAUSE A BACKFIRE.

Hazard: THE BACKFIRE CAN RUPTURE THE INTAKE MANIFOLD. THE RUPTURE OF THE INTAKE MANIFOLD CAN DISPLACE A FUEL LINE, PULLING AN INJECTOR OUT OF PLACE, AND CAUSING A FUEL LEAK AND POSSIBLE FIRE.

Remedy: DEALERS WILL INSTALL NEW FUEL PRESSURE REGULATORS WITH IMPROVED DIAPHRAGMS. THE RECALL WILL BE CONDUCTED IN PHASED MAILINGS. PHASE 1 BEGAN ON JUNE 30, 2004, AND PHASE 2 BEGAN ON SEPTEMBER 30, 2004. OWNERS SHOULD CONTACT BUICK AT 1-866-608-8090, OLDSMOBILE AT 1-800-830-8537, OR PONTIAC AT 1-800-620-7669.

Additional Info: GM RECALL NO. 03064B. SEE CAMPAIGN 03V-473 FOR ADDITIONAL UNITS. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-227-4236).

NHTSA Source: http://www-odi.nhtsa.dot.gov/recalls/recallresults.cfm?start=1&SearchType=QuickSearch&rci_ID=04V000000

2002 Buick Lesabre

VIN
1G4HP54K224

3800 V6 L36 Engine

We do have the Bent Fuel Rail + Fuel Pressure Regulator + parts which were replaced by the dealer on 4/8/14. (Invoice Attached) If you want to inspect the original defective part



