

JUN 10 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

U.S. GOVERNMENT PRINTING OFFICE: 2004 100148

Date Received 31-MAR-2014	Repository <input type="checkbox"/>
	Reference No. 10575942

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	State	MI	Zip Code
HOWELL			[REDACTED]

Daytime Telephone Number	E-mail Address
[REDACTED]	
Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit vehicle identification number located at bottom of windshield on driver's side				Make	Model	Model Year
1G8AL55B562 [REDACTED]				SATURN	ION	2005
Date Purchased	Dealer's Name and Telephone Number		Engine:	No: Cylinders		Fuel Type:
12/8/2005	SATURN of Troy 8248-613-4350		2.4	4		GAS
Original Owner	Dealer's City	State	Zip Code			
<input checked="" type="checkbox"/>	Troy	MI	48084			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)		
Automatic	<input checked="" type="checkbox"/> Cruise Control		yes	9-10-07 31-MAR-2014 9-10-08		

5/17/10
7/18/14

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 020000 SUSPENSION, ENGINE (PWS)	Failure Mileage	Failure Speed
See Included documentation		

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 SATURN ION. THE CONTACT STATED THAT THE VEHICLE SUDDENLY STALLED WHILE TRAVELING VARIOUS SPEEDS. THE CONTACT ALSO STATED THAT UPON INSPECTION, IT WAS FOUND THAT THE CONTROL ARMS AND BUSHINGS NEEDED TO BE REPLACED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE FAILURE WAS CONFIRMED. THE STALLING ISSUE WAS NOT DIAGNOSED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE AND VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

See Enclosed

ATTACH ADDITIONAL SHEETS IF NECESSARY

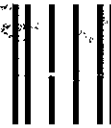
U.S. Department of Transportation

National Highway Traffic Safety Administration

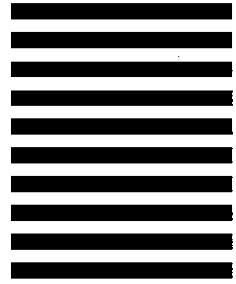
1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Overview of
Vehicle History Report

2006 Saturn ION 3 VIN#: 1G8AL55B56Z [REDACTED]

5-13-2006
Mileage: 2566

Problem: Car shut off several times while driving down I-75 North. OnStar directed me to Saturn of Saginaw.

1-30-2007
Mileage: 7712

Problem: Ignition cylinder binding up.

2-28-2007
Mileage: 8265

Problem: Engine light comes on continuously.

9-10-2007
Mileage: 11401

Problem: Headlight dims and front end issues
Replaced the right control arm, bushings and drive shaft

3-11-2008
Mileage: 14920

Problem: All four fuel injectors were bad
Replaced all four injectors

9-10-2008
Mileage: 20783

Problem: Noise in front end, front passenger side window would not roll up
Replaced both front end sway bar bushings, insulator and/or front stabilizer shaft A

5-17-2010
Mileage: 30037

Problem: Noise in the front end
Replaced both left and right front hub assemblies, lower control arms and bushings

11-7-2013
Mileage: 45356

Problem: Gas line leak