

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Date Received 31-MAR-2014	
Repository ☐		Reference No. 10575883		Daytime Telephone Number [REDACTED]	
				Evening Telephone Number [REDACTED]	
OWNER INFORMATION (Type or Print)					
Name		[REDACTED]		Daytime Telephone Number	
Address		[REDACTED]		E-mail Address	
City		State		Zip Code	
WEST SPRINGFIELD		MA		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1J4GL48KX3W [REDACTED]		JEEP		LIBERTY	
Model Year		2003		Engine:	
Date Purchased		Dealer Name and Telephone Number		No: Cylinders	
5/22/2003		[REDACTED] (NO LONGER A JEEP DEALER)		6	
Original Owner		Dealer's City		State	
☒		WESTFIELD		MA	
Zip Code		01084		Fuel Type:	
GAS		Transmission Type		Incident Date(s)	
AUTO		☐ Antilock Brakes ☐ Cruise Control		31-MAR-2014	
Powertrain		Multiple Failure:			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)				Failure Mileage	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
				0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 JEEP LIBERTY. THE CONTACT STATED THAT SHE RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER 13V252000 (FUEL SYSTEM, GASOLINE, STRUCTURE) AND WAS INFORMED THAT THE PARTS WERE NOT AVAILABLE. THE MANUFACTURER WAS CONTACTED ABOUT THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. THE VIN WAS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHAT HAPPENS WHEN YOU KNOW 51 PEOPLE HAVE DIED IN A JEEP IDENTICAL TO THE ONE YOU DRIVE? FIRST REMEMBER THE PEOPLE & FAMILIES THAT DIED NEEDLESSLY... REMEMBER THEY PAID TENS OF THOUSANDS OF DOLLARS FOR A JEEP THAT WOULD EVENTUALLY BURN THEM ALIVE AND FINALLY, IN MY CASE, NEVER DRIVE WITH A FULL TANK OF GAS... ~~AND~~ ALWAYS DRIVE WITH ONE EYE ON THE REARVIEW MIRROR, AND NEVER ALLOW PASSENGERS IN YOUR JEEP! I DO NOT WANT TO BE RESPONSIBLE FOR SOMEONE ELSE'S DEATH... I WISH JEEP WAS AS INTERESTED IN MY SAFETY!

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration