

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Agency Use Only 100148 Date Received 31-MAR-2014 Repository ☐ Reference No. 10575859	
OWNER INFORMATION (Type or Print)					
Name		Address		City	
State		Zip Code		Daytime Telephone Number	
Evening Telephone Number		E-mail Address			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
2C8GF68455R		CHRYSLER		PACIFICA	
Model Year		Engine:		Fuel Type:	
2005		No: Cylinders			
Date Purchased		Dealer's Name and Telephone Number		State	
		PETERSEN Dodge 217-784-1194		IL	
Original Owner		Dealer's City		Zip Code	
☐		Gibson City		71 60936	
Transmission Type		Powertrain		Multiple Failure:	
☐ Antilock Brakes		☐ Cruise Control		Incident Date(s)	
				27-MAR-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION				Failure Mileage	
				132000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 CHRYSLER PACIFICA. THE CONTACT STATED THAT THERE WAS AN EXCESSIVE RATTLING NOISE FROM THE FRONT END OF THE VEHICLE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC, WHO REPLACED THE UPPER AND LOWER TIE RODS IN ADDITION TO PERFORMING A FRONT-END ALIGNMENT. THE MECHANIC ALSO STATED THAT THE FRONT SUB FRAME WAS EXCESSIVELY CORRODED. THE MANUFACTURED WAS MADE AWARE OF THE FAILURE. THE SUB FRAME WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 132,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

BEAUMONT ALIGNMENT PLUS
812 Dennison Dr
Champaign, IL 61820
217-352-2328
sales@beaumontalignment.com

BEAUMONT TIRE & AUTO REPAIR
1202 W. Bloomington Rd.
Champaign, IL 61821
217-239-3939
sales@beaumonttireandautorepair.com

Invoice

Date	Invoice #
3/27/2014	106634

Bill To
2C8GF68455R

P.O. Number		Terms	Rep	JOB NAME	VIN#	PHONE#
		Due on receipt	JIC	05 PACIFICA	2C8GF68455R	
Quan...	Item Code	Description			Price Each	Amount
2	P/SUSPA	PCH 405-1203 INNER TIE RODS			33.32	66.64T
2	P/SUSPA	PCH 401-1940 OUTER TIE RODS			56.72	113.44T
2	SIS	SUSPENSION LABOR			76.00	152.00
1	SAE	ALIGNMENT-FRT-REAR CAM, TOE			79.00	79.00
1	SSHOP	SHOP SUPPLIES			0.92	0.92T
		MIL132204 SUBFRAME IS HEAVILY RUSTED, COULD NOT GET SWAY BAR BUSHINGS DONE				
					Sales Tax (9.0%)	\$16.29
Terms: Net 30 days. 2% service charge added to all past due accounts. Beaumont Alignment must take measures to collect any amount due. Beaumont Alignment shall also be entitled to collect from the undersigned customer its costs, expenses and attorneys fees incurred in such action.					Total	\$428.29

Customers Signature _____

Date _____