

CL-10575586-4376

Chrysler Corporation

PO Box 21-8004
Auburn Hills, MI. 48321-8004
March 14, 2014

To Whom It May Concern,

MAR 25 2014

I just wanted to make you aware of the situation that occurred with my 2011 Dodge Avenger with 10,700 miles on it. This happened on Feb. 21st 2014. We were waiting at a red light and when the light turned green, the car made it to the intersection and then shut off with no warning, no service light, and no power to anything. It would not start for at least two minutes. Then it started with no problem. This has never happened before or since with this vehicle. I immediately called my dealer and made an appointment to bring the car in for a checkup. They could not find anything wrong, but worked very hard to recreate the problem. I wanted to make you aware due to all the problems that we are hearing with vehicles shutting off, losing use of airbags, power steering etc. This concerns us very greatly, but it seems there is nothing that can be done. When my dealer called me pertaining to customer experience, I explained my feelings and was told that I could always trade the car in. Hopefully, the situation is a one time event because my wife is extremely concerned about driving this vehicle, which we have really enjoyed up to this point.

The dealer we purchased from was Firkins Chrysler Jeep Dodge, 2700 1st St, Bradenton, FL. 34208-3803. Their phone is 941-748-6510.

The invoice number dated Feb. 24, 2014 is docs149092. The VIN Number of the car is 1B3BD1FG9BN[REDACTED].

Any suggestions would be greatly appreciated

[REDACTED]
Sarasota, FL. [REDACTED]
[REDACTED]

CC: NHTSA ([Http://www.safercar.gov](http://www.safercar.gov))

NM
32614
SMD

[Redacted]
Sarasota, FL [Redacted]

TPA154 FL 335
SAINT PETERSBURG FL
14 MAR 2014 PM 3:1



Complaint
ATTN: Vehicle
SAFETY

Administrator
NHTSA
1200 New Jersey Ave S.E.
West Bldg.
Washington DC 20590

