


JUL 25 2014

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>			FOR AGENCY USE ONLY 100148		
			Date Received 26-MAR-2014	Repository <input type="checkbox"/>	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City FT. WORTH		State TX	Zip Code		Evening Telephone Number
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 52971 (Sep. 3, 2004).</i></p>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JN8AZ2KRXAT		Make NISSAN	Model CUBE	Model Year 2010	
Date Purchased 2-01-2013	Dealer's Name and Telephone Number BANKSTON Ford of Arlington (817-557-8800)		Engine: 1.8 No: Cylinders 4	Fuel Type: ULN Jend	
Original Owner <input type="checkbox"/>	Dealer's City Arlington TEXAS	State TX	Zip Code 76017		
Transmission Type A	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 24-MAR-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING			Failure Mileage 95000 81500	Failure Speed 0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2010 NISSAN CUBE. THE CONTACT STATED THAT THE STEERING WHEEL SEIZED AND THE VEHICLE FAILED TO START. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS FOUND THAT THE ELECTRONIC STEERING LOCK HAD FAILED. THE VEHICLE WAS BEING REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 95,000.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

CUSTOMER #: 140906

277276

GRUBBS

INVOICE

DUPLICATE 2
PAGE 1

310 AIRPORT FREEWAY
BEDFORD, TX 76022
817-268-1000 FAX 817-887-5045
800-247-8227
www.grubbsnissan.com

MANSFIELD, TX

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 3744 YVETTE E JACKSON

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHITE-PEARL	10	NISSAN CUBE	JN8AZ2KRXAT [REDACTED]	[REDACTED]	81568/81568	T5833	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
28MAY10 IS			17:00 25MAR14		119.95	CASH	29MAR14
28MAY10 DD							
R.O. OPENED	READY	OPTIONS: DLR:GRUBBS-NISSAN ENG:1.8 LITER GASOLINE					

07:29 25MAR14 10:52 29MAR14

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A GUEST STATES :VEHICLE WILL NOT START, SHOWS YELLOW KEY SYMBOL WHEN FIRST GETTING IN, NO POWER, NO CRANK, TOWED IN, NO WARRANTY EXTENSION ON STEERING LOCK

GS GUEST STATES :

450	CP	1.00				119.95	119.95
1	48700-1FA0C	LOCK STEERING					462.10
2	48703-06F0A	SCREW-STEERING					8.40
PARTS:	470.50	LABOR:	119.95	OTHER:	0.00	TOTAL LINE A:	590.45
81465 STEERING LOCK INOP. REPLACED STEERING LOCK ASSY.							

B *No Interval Due Vehicle History Indicates No Maintenance Interval Due *Complimentary Car Wash

NID NO INTERVAL DUE

450	CP	0.00				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

C *Complimentary Multipoint Inspection ... a \$49.97 Value

MA27 PERFORM MULTI-POINT INSPECTION

450	CP	0.00				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

D *Inspect Tires & Adjust Tire Pressures

TIRES ARE TIRES RTIRE YTIRE ORGTIRE?

450	CP	0.00				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

D100 \$100 DISCOUNT PARTS & LABOR CHECKBOOK COUPON

CDIS

-100.00 -100.00

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER

8.83

Notice Pursuant to §70.001 Texas Property Code I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair contract. I understand that this vehicle is subject to repossession in accordance with §9.503 Texas Business and Commerce Code, if a written order for payment for repair on the vehicle is stopped, dishonored because of insufficient funds, no funds, or because drawer or maker of the order has no account or the account on which it is drawn has been closed.

Signature of Person Responsible or Agents for Person Responsible

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

DESCRIPTION	TOTALS
LABOR AMOUNT	119.95
PARTS AMOUNT	470.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	8.83
TOTAL CHARGES	599.28
LESS INSURANCE	100.00
SALES TAX	39.55
PLEASE PAY THIS AMOUNT	538.83

