

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552 (b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		DATE RECEIVED ONLY 100148	
		Date Received 26-MAR-2014	Repository ☐ Reference No. 10574960		
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address	
Address [REDACTED]		Evening Telephone Number			
City IONIA	State IA	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1GMDV33L85D [REDACTED]		Make PONTIAC	Model MONTANA	Model Year 2005	
Date Purchased Nov. 2006	Dealer's Name and Telephone Number		Engine: No: Cylinders 6	Fuel Type: G	
Original Owner ☐	Dealer's City John Deery	State IA	Zip Code		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: [REDACTED]	Incident Date(s) 01-FEB-2011	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, 170000 LATCHES/LOCKS/LINKAGES, 110000 ELECTRICAL SYSTEM				Failure Mileage 38000	Failure Speed 50
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 PONTIAC MONTANA. THE CONTACT STATED THAT WHILE DRIVING 50 MPH, THE DRIVER'S SIDE ELECTRONIC SLIDING DOOR ERRONEOUSLY BECAME UNLOCKED AND SLID OPEN. THE VEHICLE WAS TAKEN TO THE DEALER, WHO WAS UNABLE TO DIAGNOSE THE FAILURE. NO REPAIRS WERE PERFORMED. THE CONTACT ALSO INDICATED THAT THE TELEVISION MONITOR INSIDE THE VEHICLE WOULD BECOME VERY HOT TO THE TOUCH AND A BURNING ODOR WAS PRESENT FROM THE MONITOR. THE DEALER WAS UNABLE TO DIAGNOSE THE CAUSE OF THE DEFECT. THE FUSE FOR THE MONITOR WAS REMOVED BY THE DEALER, MAKING THE MONITOR INOPERABLE. THE MANUFACTURER WAS NOTIFIED AND NO SOLUTION WAS OFFERED. THE FAILURE MILEAGE WAS 38,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Left Electric door open up going down road

Left Electric door will not stay closed when you close it.

Left Electric door open when you are parked by it self when
nobody is around.

There is other vehicles in our vicinity that close the same

thing. The TV monitor gets so hot that you can't touch it

sitting in garage and makes noise like it is vibrating

The buses have been taken out for safety this is a

very hazardous problem that needs to be fixed.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

When I called them
about the problems
they told me that
the Run was not
made to use on
gravel roads
Stupid ans.