

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
Date Received 25-MAR-2014		Repository <input type="checkbox"/> Reference No. 10574764	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
WYOMING	MI		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1FMYU03115K		FORD	ESCAPE
Model Year	2005	Engine:	Fuel Type:
Date Purchased	Dealer's Name and Telephone Number	No: Cylinders	
Original Owner	Dealer's City	State	Zip Code
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input type="checkbox"/> Cruise Control		Incident Date(s)
			18-MAR-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 162000 STRUCTURE: BODY		Failure Mileage	Failure Speed
		87124	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2005 FORD ESCAPE. THE CONTACT STATED THAT THE REAR PASSENGER'S SIDE OF THE FRAME WAS COMPLETELY RUSTED. THE VEHICLE WAS TAKEN TO A DEALER, WHO ADVISED THE CONTACT THAT THE FRAME WOULD NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 87,124.			
continue sheet att. ↓			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Date	24 March 2014 on or about 1600-1700
Contact	Elizabeth/Calvin
Bus/com	Ford Motor # 619084
Phone	888-327-4236/800-424-9153
Ref #	Saftey Hot Line #10574764
Case No.	4172534 Ford Escape 2005 mililage 87104
Contact	Corey / Body shop - {Lee Cepero}
Ford	Brongman/Ford/Mazda
Att Appt	1000 am.
Subj.	Saftey issue with 2005 Ford Escape rear passenger frame under wheel Suspension Extreme Rusting of Frame/ Gas tank fill area/ Extreme Rusting.
Problem	Extreme Rusting Frame rear passenger side/under wheel well area, that supports the shock tower/assy/ shock. At present shock tower/ is not hooked up, rusted completely out, could cause crash, ext/in to brake line area causing brake fail or tire blow out, or pushing into the passenger back seat.



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

Dear Consumer:

NVS-216rr

As a follow-up to your report to the Vehicle Safety Hotline (VSH), we have recorded your information on the enclosed Vehicle Owner's Questionnaire (VOQ) form. Please review the form and make changes, additions and corrections as necessary. Additionally, please provide a more detailed description of the failures(s) you reported that you believe relevant to safety. Also, if available, include copies of repair invoices, letters to the manufacturer, or any other document related to the problem(s) you reported. If a crash or fire occurred, include a copy of the police or fire department report.

It is helpful to be as thorough as possible in your report so that our ability to use your report will be maximized. If you do not have the information, it is not necessary to complete all the boxes. However, it is very difficult to identify the scope of a vehicle problem unless the vehicle identification number (VIN) is known. The VIN is located inside the vehicle on the dashboard adjacent to the left (driver's side) of the windshield pillar and on the drivers' door or the driver's door jam. It may also be listed on a dealer repair invoice or your insurance or registration cards. When reporting a tire problem, the brand name, tire line and complete tire size should be included. Be certain to provide the DOT tire identification number. It is usually located near the rim flange of the tire on either side of the tire.

We do not make your personal information (name, address, phone numbers, etc.) available to the general public. However, if we open an investigation that involves your vehicle, we will provide the manufacturer of your vehicle with a complete copy of your report. The information you provide may assist the manufacturer and NHTSA in determining if a safety-related defect exists.

Any information provided is entirely voluntary. There is no consequence or penalty of any kind if you do not wish to provide it. We seek this information to develop both statistical and investigative evidence that will help identify potential safety related problems in vehicles or vehicle equipment, e.g., tires, child safety seats, jacks, etc.

When completed, please fold and staple or tape the form so that the pre-addressed portion of the form is on the outside. If a larger envelope is used, tape the VOQ form to the larger envelope so that the pre-addressed portion of the form is showing.

If further assistance is needed, please contact the VSH at their toll-free number, 1-888-327-4236.

Thank you for your cooperation.

Sincerely,

Randy Reid Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure: VOQ



10574764

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office Defect investigation (NVS-210)
1200 New Jersey Avenue SE
West BLDG Washington, DC. 20590

7 picture Encl's Pictures, Ford Escape 2005
mileage Reference NO. 10574764
problem/safety issue.

3 pages Vehicle Owner's Questionnaire
corrections. / Hand written 3
pages white wide line paper

3 pages Copy of Dealership Invoice (Borgman Ford)
No. FOCs 96687 date 02/06/14
This wasn't listed as a problem
on work inspection sheet Job #1
tires Rotate/ nothing said/ written
about this be a problem/ see invoice.

2 pages (Borgman Ford) Body Shop Manager
Lee Cepero, Description repair list
3-25-2014 11:20 am, was told vehicle
not safe to Drive, could cause crash
or personal injury, on Hwy.

Customer No. 251064 Invoice date 02-06-14

Invoice FOS596687

[REDACTED]

Took 05/Ford/Escape/4DR 2WD XLT
in for oil change/vehicle inspection.
claim they Rotated tires/Inspect brake
linings. The works.

They failed to notify her that,
there was a problem at that
time, not safe to Drive, Escape.

This is a big Problem, Person
could have been injured, or Killed.

[REDACTED], is [REDACTED] years old.

on customer copy (Technician Certification
293 Hogan Cunningham.

I, [REDACTED] took the Escape to
dealship, I was told they would have to
use a 2008 (Escape) to get replace
part for repair, because some parts
not manufacture anymore with
Rear Suspension. Also was told
that other veh. same type waiting
part for three month in Body Shop.

was told by, Corey, at Dealer ship
3150 28th Street, sw. Grandville, MI.

That this Ford Escape, 2005 / milige 87B4
is not safty to Drive/operate.
Could cause a crash or personal Injury.

At Present [REDACTED], dosen't
have a vehicle, that she can use,
This Escape is Park at her address,
DOC/ Not safty to drive.

Dealer ship to tell her
of these problems 02-06-2014
when they claim to have service
her vehicle. They claim to have
rotate tires. [REDACTED], paid for
said service. Invoice \$77.04 (FOCS96687

[REDACTED]

CRS/WRT

BORGMAN FORD
3150 28TH ST SW
GRANDVILLE, MI 49418
(616) 534-7651



3150 28th Street, SW • P.O. Box 157
GRANDVILLE, MI 49468-0157
PHONE: (616) 534-7651 • FAX: (616) 534-9659
www.borgmanfordmazda.com

Sale

ID: 009
Merchant ID: 000109101139
Bank ID: 1340
02/06/14
Batch#: 000445
Retrieval Ref #: 000000044805614
15:03:35

VISA Entry Method: Swiped
XXXXXXXXXX
Appr Code: 000938 Inv #: 000029
Total: \$ 77.04

ADVISOR JEREMY CHRISTIAN 1803	TAG NO. 1140	INVOICE DATE 02/06/14	INVOICE NO. FOCS96687
LABOR RATE	LICENSE NO.	MILEAGE 86,179	COLOR BLACK/
YEAR / MAKE / MODEL 05/FORD TRUCK/ESCAPE/4DR 2WD XLT		DELIVERY DATE 07/28/07	STOCK NO. 7PU547
VEHICLE I.D. NO. 1 F M Y U 0 3 1 1 5 K		SELLING DEALER NO.	DELIVERY MILES
F.T.E. NO.	P.C.	R.O. DATE 02/06/14	PRODUCTION DATE
COMMENTS E# 3.0_LITER_DOHC			

Customer Copy

RESIDENCE PHONE		BUSINESS PHONE	
TOTALS			
*****		TOTAL LABOR....	23.22
* [] CASH [] CHECK CK NO. [] *		TOTAL PARTS....	49.38
* [] VISA [] MASTERCARD [] DISCOVER *		TOTAL SUBLET...	0.00
* [] AMER XPRESS [] OTHER [] CHARGE *		TOTAL G.O.G....	0.00
*****		TOTAL MISC CHG.	1.39
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	3.05
		TOTAL INVOICE \$	77.04

STATE REG. NO. F107981
CERTIFICATION
ALL REPAIRS AND PARTS LISTED WERE FURNISHED IN COMPLIANCE WITH MICHIGAN AUTO REPAIR ACT. (P.A. 300)
REPAIRS PROPERLY COMPLETED AND CHECKED BY
X

THANK YOU FOR YOUR BUSINESS!!

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

EXCLUSION OF WARRANTIES
Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

SHOP SUPPLIES 10% NOT TO EXCEED \$20.00 OF LABOR CHARGE IS INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE. APPLICABLE SUPPLY ITEMS ARE TAPE, AEROSPRAY, SOLVENT, RAGS, CLEANERS, ELECTRICAL WIRE, AND TERMINALS. CHARGE ALSO INCLUDES HAZARDOUS WASTE DISPOSAL AND/OR RECYCLING COST OF OIL, SOLVENTS AND CLEANERS.

CUSTOMER SIGNATURE



BORGSMAN

FORD/MAZDA



3150 28th Street, SW • P.O. Box 157
GRANDVILLE, MI 49468-0157
PHONE: (616) 534-7651 • FAX: (616) 534-9659
www.borgmanfordmazda.com

CUSTOMER NO. 251064	ADVISOR JEREMY CHRISTIAN	1803	TAG NO. 1140	INVOICE DATE 02/06/14	INVOICE NO. FOCS96687
	LABOR RATE	LICENSE NO.	MILEAGE 86,179	COLOR BLACK/	STOCK NO. 7PU547
WYOMING, MI	YEAR / MAKE / MODEL 05/FORD TRUCK/ESCAPE/4DR 2WD XLT			DELIVERY DATE 07/28/07	DELIVERY MILES
	VEHICLE I.D. NO. 1 F M Y U 0 3 1 1 5 K			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE 02/06/14	
	BUSINESS PHONE	COMMENTS E# 3.0_LITER_DOHC			

JOB# 1 CHARGES

LABOR

J# 1 00FOZWRKS THE WORKS TECH(S): 293 18.22
CHANGE OIL & FILTER, ROTATE TIRES, INSPECT BRAKE LININGS,
LOAD TEST BATTERY, TOP OFF FLUIDS
LOF COMPLETED
ROTATE COMPLETED
THE WORKS

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	FL-820-SB12	FILTER	6.78	6.78	6.78
	6	X0-5W20-BSP	MOTOR O	2.90	2.90	17.40
				TOTAL - PARTS		24.18

JOB# 1 TOTALS

STATE REG. NO. F107981

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REPAIRS PROPERLY COMPLETED AND CHECKED BY

X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

JOB# 2 CHARGES

LABOR

J# 2 01FOZQ99P Q99P TECH(S): 293 0.00
PERFORM VEHICLE INSPECTION
REPLACED AIR FILTER
SEE SHEET
PERFORMED VEHICLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	FA-1696	ELEMENT	19.50	19.50	19.50
				TOTAL - PARTS		19.50

JOB# 2 TOTALS

EXCLUSION OF WARRANTIES
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JOB# 3 CHARGES

LABOR

J# 3 00FOZ007 REPLACE BULB TECH(S): 293 5.00
RIGHT REVERSE LIGHT
REPLACED RR REVERSE LIGHT VERIFIED IT WORKS
REPLACED BULB AND IS SHINING BRIGHT

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	PRICE
	1	3156	MINI BU	5.70	5.70	5.70
				TOTAL - PARTS		5.70

JOB# 3 TOTALS

LABOR 5.00
PARTS 5.70
JOB# 3 JOURNAL PREFIX FOQS JOB# 3 TOTAL 10.70



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FORD/MAZDA



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CUSTOMER NO. 251064	ADVISOR JEREMY CHRISTIAN	TAG NO. 1803	INVOICE DATE 02/06/14	INVOICE NO. FOCS96687
	LABOR RATE	LICENSE NO.	MILEAGE 86,179	COLOR BLACK/
WYOMING, MI	YEAR / MAKE / MODEL 05/FORD TRUCK/ESCAPE/4DR 2WD XLT	DELIVERY DATE 07/28/07	STOCK NO. 7PU547	
	VEHICLE I.D. NO. 1 F M Y U 0 3 1 1 5 K	SELLING DEALER NO.	DELIVERY MILES	
	F.T.E. NO.	P.O.	PRODUCTION DATE	
BUSINESS PHONE	COMMENTS E# 3.0_LITER_DOHC		R. O. DATE 02/06/14	

JOB# 4 CHARGES			
LABOR			
J# 4+01FOZTYRE	TYRE	TECH(S):293	0.00
JOB# 4 TOTALS			
JOB# 5 CHARGES	JOB# 4 JOURNAL PREFIX FOCS	JOB# 4 TOTAL	0.00
LABOR			
J# 5+01FOZRSTEER	RDSTEER	TECH(S):293	0.00
STEERING AND/OR SUSPENSION REQUIRES IMMEDIATE REPAIRS LF SWAY BAR LINK IS LOOSE			
JOB# 5 TOTALS			
JOB# 6 CHARGES	JOB# 5 JOURNAL PREFIX FOCS	JOB# 5 TOTAL	0.00
LABOR			
J# 6+01FOZGBK	GBK	TECH(S):293	0.00
PERFORM INSPECTION			
JOB# 6 TOTALS			
JOB# 7 CHARGES	JOB# 6 JOURNAL PREFIX FOCS	JOB# 6 TOTAL	0.00
LABOR			
J# 7+01FOZGBATT	GBATT	TECH(S):293	0.00
PERFORM INSPECTION			
JOB# 7 TOTALS			
JOB# 7 JOURNAL PREFIX FOCS	JOB# 7 TOTAL		0.00
CODE	DESCRIPTION	CONTROL NO	
# A	FSS SHOP SUPPLIES		
TOTAL - MISC			1.39
			1.39

STATE REG. NO. F107981

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REPAIRS PROPERLY COMPLETED AND CHECKED BY
X

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

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CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$55.01 (+TAX)
VICIAN CERTIFICATION 293
HOGAN CUNNINGHAM M259366



Date: 3/25/2014 11:20 AM
 Estimate ID: 1111
 Estimate Version: 0
 Preliminary
 Profile ID: BORGMAN

LEE CEPERO
 Body Shop Manager

We service all
 makes and models

3150 28TH STREET, S.W.
 P.O. BOX 157
 GRANDVILLE, MI 49468-0157
 Phone: 616-249-8857
 Fax: 616-534-9687
 email: lcepero@borgmanfordmazda.com

FREE LOANERS
 Guaranteed Collision Repairs
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BORGMAN FORD

H ST SW, GRANDVILLE, MI 49418
 (616) 534-7651
 Fax: (616) 534-9687
 Tax ID: 38-1643187

Damage Assessed By: LEE CEPERO

Deductible: UNKNOWN

Insured: [REDACTED]

Mitchell Service: 917626

Description: 2005 Ford Escape XLT
 Body Style: 4D Ut
 VIN: 1FMYU03115K [REDACTED]
 OEM/ALT: O

Drive Train: 3.0L Inj 6 Cyl 2WD

Search Code: B221598

Options: PASSENGER AIRBAG, DRIVER AIRBAG, POWER DRIVER SEAT, POWER WINDOW
 POWER STEERING, REAR WINDOW DEFOGGER, MANUAL AIR CONDITION, CRUISE CONTROL
 TILT STEERING COLUMN, LUGGAGE RACK, ANTI-LOCK BRAKE SYS., FOG LIGHTS
 ALUM/ALLOY WHEELS, FRONT AIR DAM, TINTED GLASS, ANTI-THEFT SYSTEM
 AM/FM STEREO CD CHANGER, KEYLESS ENTRY SYSTEM, REAR WINDOW WIPER.
 STEERING WHEEL MOUNTED CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
<u>Rear Seat</u>							
1	705552	BDY	REMOVE/REPLACE	R Rear Seat Back Frame	5L8Z 78613A38 AB	0.00	* INC #
2		BDY	REMOVE/INSTALL	R Rear Seat Assy			0.3
3	704372	BDY	REMOVE/INSTALL	R Rear Seat Back Pad	Existing		0.5 #r
<u>Quarter Panel</u>							
4	704793	BDY	REPAIR	R Quarter Inner Panel -S	Existing		3.0*
5	704797	BDY	REMOVE/REPLACE	R Quarter Wheelhouse Panel -S	Qual Recycled Part	225.00	* 5.0*
6		REF	REFINISH/REPAIR	R Quarter Wheelhouse Panel -S			2.0*
7				Line Markup %25.00		56.25	
<u>MANUAL ENTRIES</u>							
8	900500	BDY *	REPAIR	DETRIM USED QUARTER	Existing		3.0*
<u>Quarter Panel</u>							
9	701337	BDY	REMOVE/INSTALL	R Upq Quarter Wheel Opening Mldg			0.3
10	704844	BDY	REMOVE/INSTALL	R Lwr Quarter Trim Panel	Existing		0.4 #r
<u>Rear Suspension</u>							
11	704956	MCH	REMOVE/REPLACE	R Rear Susp Shock Absorber Assy -M	ORDER FROM DEALER	77.47	0.6 #
12	704957	MCH	REMOVE/REPLACE	L Rear Susp Shock Absorber Assy -M	ORDER FROM DEALER	77.47	0.4 #
13	702283	MCH	REMOVE/REPLACE	R Rear Susp Retainer -M 2@4.87	7L8Z 18197 A	9.74	
14	702284	MCH	REMOVE/REPLACE	L Rear Susp Retainer -M 2@4.87	7L8Z 18197 A	9.74	
15	702285	MCH	REMOVE/REPLACE	R Rear Susp Insulator -M	YL8Z 18197 AA	4.08	
16	702286	MCH	REMOVE/REPLACE	L Rear Susp Insulator -M	YL8Z 18197 AA	4.08	
17	702289	MCH	REMOVE/REPLACE	R Upq Rear Susp Shock Bushing -M	YL8Z 18017 AA	d17.43	
18	702290	MCH	REMOVE/REPLACE	L Upq Rear Susp Shock Bushing -M	YL8Z 18017 AA	d17.43	
<u>Rear Body</u>							
19	706116	BDY	REPAIR	Rear Body Floor Pan -S	Existing		5.0*#
20		REF	REFINISH	Floor Pan Assy			2.0
21	702347	BDY	REMOVE/INSTALL	R Rear Body Spare Tire Cover	Existing		0.3*
22	705056	BDY	REMOVE/INSTALL	Rear Body Carpet	Existing		0.5*

ESTIMATE RECALL NUMBER: 03/25/2014 11:19:58 1111
 Mitchell Data Version: OEM: FEB_14_V

Software Version: 7.0.487

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Page 1 of 2

<u>Additional Operations</u>					
23	933004	BDY	ADD'L OPR	Undercoating	10.00 * 1.0*
24	933005	BDY	ADD'L OPR	Restore Corrosion Protection	10.00 * 0.5*
25	933018	REF	ADD'L OPR	MASK FOR OVERSPRAY	5.00 * 0.2*
<u>Additional Costs & Materials</u>					
26			ADD'L COST	Paint/Materials	104.00 *
27			ADD'L COST	Hazardous Waste Disposal	6.00 *

* - Judgment Item
 # - Labor Note Applies
 d - Discontinued by the Manufacturer
 r - CEG R&R Time Used For This Labor Operation

Estimate Totals

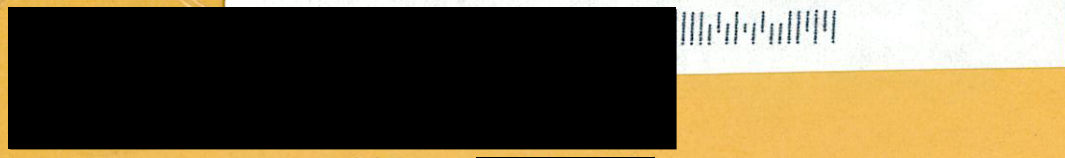
I. Labor Subtotals						II. Part Replacement Summary		
	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals			Amount
Body	19.8	48.00	20.00	0.00	970.40	Taxable Parts		442.44
Refinish	4.2	48.00	5.00	0.00	206.60	Parts Adjustments		56.25
Mechanical	1.0	70.00	0.00	0.00	70.00	Sales Tax	@ 6.000%	29.92
Non-Taxable Labor					1,247.00	Total Replacement Parts Amount		528.61
Labor Summary	25.0				1,247.00			
III. Additional Costs						IV. Adjustments		
Taxable Costs						Customer Responsibility		
Sales Tax @ 6.000%						104.00	0.00	
						6.24		
Non-Taxable Costs						6.00		
Total Additional Costs						116.24		
Paint Material Method: Rates								
Init Rate = 26.00 , Init Max Hours = 99.9, Addl Rate = 0.00								
						I. Total Labor:	1,247.00	
						II. Total Replacement Parts:	528.61	
						III. Total Additional Costs:	116.24	
						Gross Total:	1,891.85	
						IV. Total Adjustments:	0.00	
						Net Total:	1,891.85	

This is a preliminary estimate.
Additional changes to the estimate may be required for the actual repair.

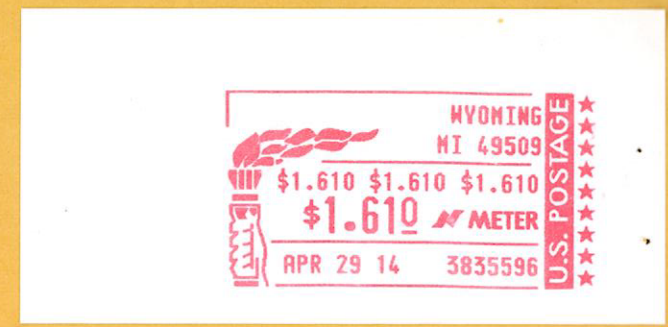
Ford Escape 2005
mileage

Reference No. 10574764

Pictures
safety issue



Wyoming, MI. [Redacted]



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office Defect Investigation (NVS-210)
1200 New Jersey Avenue S.E.
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