

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 25-MAR-2014	Repository ☐ Reference No. 10574667
		OWNER INFORMATION (Type or Print)		Daytime Telephone Number [REDACTED]	E-mail Address [REDACTED]
Name [REDACTED]		Address [REDACTED]		Evening Telephone Number [REDACTED]	
City DAYTON		State NV	Zip Code [REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom or windshield on driver's side 1G1ZT538X6F [REDACTED]		Make CHEVROLET	Model MALIBU	Model Year 2006	
Date Purchased 10/20/07	Dealer's Name and Telephone Number Hohl Chevrolet 775-883-5777		Engine: 3.5L No: Cylinders 6	Fuel Type: G	
Original Owner ☐	Dealer's City	State	Zip Code		
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 3.5 V6	Multiple Failure: STEERING	Incident Date(s) 07-MAR-2014 08 SEPT 2008	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM STEERING COLUMB			Failure Mileage 160000 48091	Failure Speed 35 35	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make N/A	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: N/A	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH, THE POWER STEERING ASSIST FAILED AS THE POWER STEERING WARNING LIGHT ILLUMINATED. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE IGNITION COIL NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VEHICLE WAS REPAIRED ON TWO OCCASIONS BUT THE FAILURE RECURRED. THE APPROXIMATE FAILURE AND CURRENT MILEAGE WAS 160,000. SEE ATTACHMENT					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

[REDACTED]

Reference no 10574667

04/23/2014

Incident information continued...

At first occurrence car was at 48000 miles. Took car to dealer and they replaced ignition coil and parts. Problem seemed to be fixed. Occasionally after that steering would occasionally lock, but nothing while driving. At second occurrence at 158000 to 160000 miles steering assist locked a few times. Steering column was unable to turn AT ALL – not just hard to turn. Car had to be totally shut down and restarted in order to unlock column. This was required even if car was moving...it would only go in the direction the steering wheel was in when it locked up. Immediately contacted GM to report and they said go to dealer and GM would take care of it. Immediately went to dealer and they said GM would not take care of it. When got the Michael Hohl GM dealership, they would cover it under the Special Coverage 10183A issue because it was out of the parameter – over 150000 mileage, had I no option but to go elsewhere. Went to a repair shop staffed with GM certified mechanics (previous employees of the GM dealership). Car was repaired with certified GM parts by certified GM mechanics and I am in possession of the parts removed from vehicle. This repair was done BEFORE any media notice was made by GM that there May be a recall on 3-24-14. Repairs made were not done at GM dealer because there was not a recall in place and it was not required to be repaired there. GM parts replaced, per gm special bulletin 10183A and so far problem has been fixed. 4/23/2014 [REDACTED]

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RENO NV 895

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US DOT
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NVS-210

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