

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

Form Approved: O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 25-MAR-2014 OCT 14 2013		Repository ☐ Reference No. 10574656	
OWNER INFORMATION (Type or Print)						Daytime Telephone Number	
Name		Address		City FLORENCE State PA Zip Code		E-mail Address	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit vehicle identification number located at bottom of windshield on driver's side WMWFMF73508T				Make MINI		Model COOPER	
Date Purchased 03/12		Dealer's Name and Telephone Number LAUREL FORD				Engine: No: Cylinders	
Original Owner ☐		Dealer's City WINDBER, PA		State PA Zip Code		Fuel Type:	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 05-FEB-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: ENGINE (PWS)						Failure Mileage 37000	
Failure Speed 0							
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWN A 2008 MINI COOPER. THE CONTACT STATED THAT SHE STARTED THE ENGINE AND BEFORE SHE COULD SHIFT INTO GEAR, THE ENGINE STALLED. THE VEHICLE WAS TOWED TO THE DEALER FOR INSPECTION WHERE THEY STATED THAT THE ENGINE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 37,000.							
HAD ENGINE REPLACED, ASKED MINI USA TO ASSIST WITH COST OF REPAIR, THEY DECLINED. COST TO REPLACE WAS 7010.22 (SEVEN THOUSAND TEN DOLLARS AND 22/100).							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CAR WAS IN DRIVEWAY, STARTED CAR TO WARM
THE ENGINE, CAR WAS RUNNING FOR LESS THAN
5 MINUTES, GOT IN TO LEAVE THE DRIVEWAY
AND CAR STARTED TO MAKE LOUD TAPPING
NOISE THEN JUST DIED.

HAD CAR TOWED TO FOREIGN CAR REPAIR
SHOP, SAT THERE FOR 6 WEEKS, I THEN
HAD CAR TOWED TO MINI DEALER, THEY ORDERED

ATTACH ADDITIONAL SHEETS IF NECESSARY

THE NEW ENGINE AN REPAIRED. THEY HAD
CAR FOR ABOUT 10 DAYS. CAR IS NOW
RUNNING SMOOTHING.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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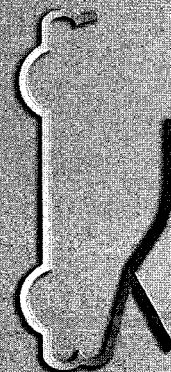
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

