

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10574390-9643

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Pictures in support of EVOQ on 2004 Ford Explorer - ODI #10574390
Date: Monday, April 07, 2014 1:28:41 PM

From: Montanari, Robert CTR (VOLPE) **On Behalf Of** Artemis HelpDesk (VOLPE)
Sent: Monday, April 07, 2014 1:19 PM
To: Wells, Cynthia CTR (NHTSA)
Cc: Yon, Scott (NHTSA); Reid, Randy (NHTSA); Hailu, Yenenesh CTR (NHTSA)
Subject: FW: Pictures in support of EVOQ on 2004 Ford Explorer - ODI #10574390

Hi Cynthia,

Attached are pictures that [REDACTED] sent in support of an EVOQ ([10574390](#)) that she submitted on March 24, 2014. I have not responded – I don't know if you need to acknowledge their receipt. However, please file the pictures, as appropriate.

I will also send another email with additional picture.

Thanks,
Bob

From: [REDACTED]
Sent: Sunday, April 06, 2014 12:56 PM
To: donotreplyodi (VOLPE)
Subject: Re: Welcome to the NHTSA Recall Notification System

my name is [REDACTED] and i put in a complaint on the 2004 ford explorer suv and i need help to get this recall i am loading pictures i have sent one set of pictures i am sending more i can be reach at [REDACTED] thankyou my e=mail is [REDACTED] the rear window's shattered's it is defective

From: "US DOT NHTSA" <donotreplyodi@dot.gov>
To: [REDACTED]
Sent: Saturday, April 5, 2014 4:41:18 PM
Subject: Welcome to the NHTSA Recall Notification System

Welcome to the Recall Notification System from NHTSA's Office of Defects Investigation. When there is a new recall of the type(s) you selected, an e-mail will be sent to [REDACTED]

You can update your selections or unsubscribe from these notifications at your [Profile](#) web page.

Thank you,

Recalls Subscription Team
Office of Defects Investigation (ODI)
National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation (DOT)

To file a vehicle safety-related complaint, please go online to our [File a Complaint](#) web page, or call us toll-free at 1-888-327-4236.

To find out more about NHTSA, please go to the [Safercar.gov](#) website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this web page.

If you have questions regarding these e-mails, please go to the NHTSA [Contact](#) web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.

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EXPLORER













MFD. BY FORD MOTOR CO. IN U.S.A.

DATE: 10/03

FRONT GAWR: 2735LB
1240KG

GVWR: 5928LB / 2688KG

REAR GAWR: 3325LB
1508KG

P235/70R16
16X7.0J

WITH
TIRES
RIMS
PSI COLD

P235/70R16
16X7.0J

WITH
TIRES
RIMS
PSI COLD

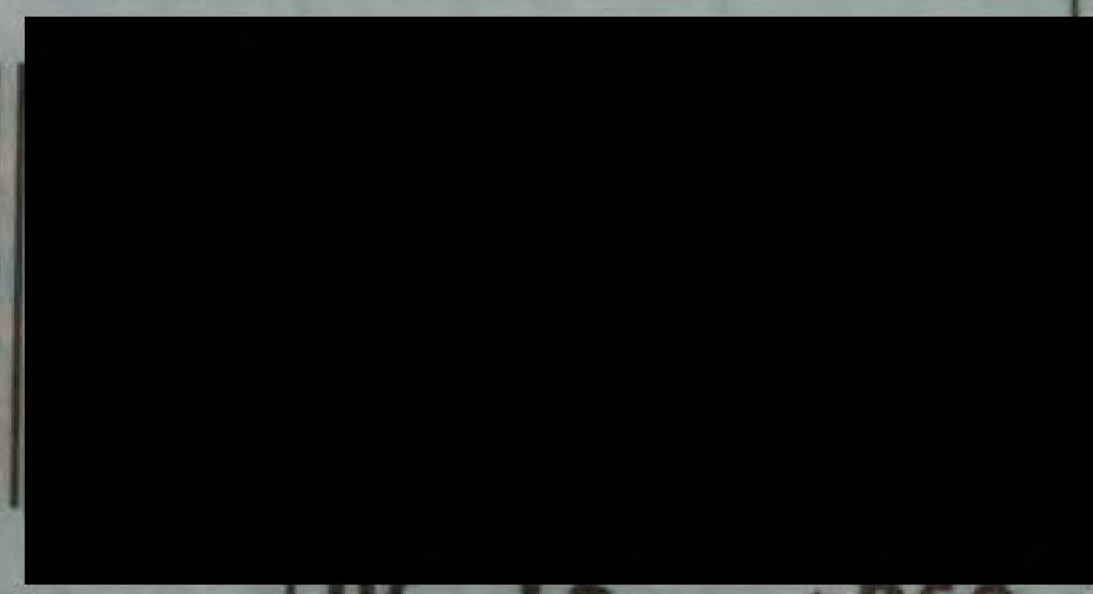
AT 240 kPa/35

AT 240 kPa/35

THIS VEHICLE CONFORMS TO ALL APPLICABLE FEDERAL MOTOR
VEHICLE SAFETY AND THEFT PREVENTION STANDARDS IN
EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.

VIN: 1FMZU72K94U [REDACTED]
TYPE: MPV

F0032
T0432



EXT PNT: P5

WB	BRK	INT TR	TP/PS	R	AXLE	TR	DSO:	SPR
114	4	RP		Z	45	V		DB

1200310303965 UTC ▽ 2U5A-1520472-AA





2004 Ford Explorer: Rear windshield blew up