

**From:** [EVOQ \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: ----10574367-----  
**Date:** Wednesday, April 23, 2014 2:35:19 PM

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**From:** [REDACTED]  
**Sent:** Tuesday, April 22, 2014 8:13 PM  
**To:** EVOQ (NHTSA)  
**Cc:** DataQuality, DataQuality (NHTSA)  
**Subject:** Re: NHTSA: Follow up to ODI Complaint: ----10574367-----

The complaint I filed was for NHTSA recall #13V-585. The complaint is that the company (Fastec Industrial) is not honoring the recall. They are not answering phone inquiries or emails as to the status of compliance with the recall. They originally promised replacements to be sent out in 3 to 4 weeks. It has been 4 months since I registered and nothing is being done. Camping season is beginning and I would hate to have an incident due to this company's lack of compliance.

[REDACTED]

Sent from my iPad

On Apr 21, 2014, at 11:44 AM, <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation

<image002.gif>

<EVOQ EMAIL RESPONSE.doc>

<10574367.pdf>