

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)
DOT Auto Safety Hotline

U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 21-MAR-2014
Repository
Reference No. 10574078

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City BLOOMFIELD State NM Zip Code [Redacted]

Daytime Telephone Number [Redacted] E-mail Address [Redacted]
Evening Telephone Number [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B7MF36C7RS [Redacted]
Make DODGE Model RAM 3500 Model Year 1994
Date Purchased 8-1994? Dealer's Name and Telephone Number [Redacted] Engine: No: Cylinders 6 Fuel Type: Diesel
Original Owner Dealer's City Albuquerque State NM Zip Code 6
Transmission Type manual Antilock Brakes Powertrain Multiple Failure: almost every time I drive this truck Incident Date(s) 13-MAR-2007
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 010000 STEERING, 100000 POWER TRAIN, 180000 VEHICLE SPEED CONTROL, 200000 WHEELS
Failure Mileage 60000 Failure Speed 60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT STATED WHILE DRIVING 60 MPH, THE FRONT END OF THE VEHICLE STARTED TO SHAKE. AS A RESULT OF THE FAILURE, THE TRANSFER CASE FAILED. THE CONTACT STATED HE HAD TO APPLY THE BREAKS AND TURN THE ENGINE OFF IN ORDER TO STOP THE VEHICLE FROM SHAKING. THE MANUFACTURER ~~HAD NOT~~ BEEN NOTIFIED. *many times. These trucks are known as the trucks with the ^{has} susside front end or steering problem.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Almost all Dodge trucks from 1994 through 2008 have this same problem. They are referred to as the susaside front end truck. If you go to any front end alignment center they refer to this problem. I have contacted the Dodge dealers about this problem, they saw it is a design problem, and they can't fix it. But they sold these trucks for about 14 years and didn't hesitate to sell you a new truck with the same problems. They should have to fix the problem or at least come up with an after market solution to fix the problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

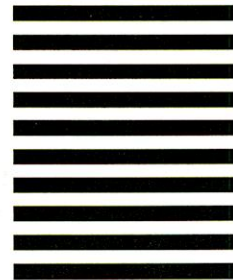
1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

ALBUQUERQUE
NM 870
28 APR '14
FBI 2 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

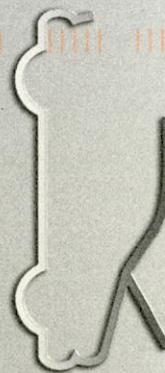
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



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