

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                     |                                                                                      |                       |                                                      |                                 |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------------------|------------------------------------------------------|---------------------------------|
|  <div style="text-align: center;"> <b>DOT Auto Safety Hotline</b><br/> <b>Vehicle Owner's Questionnaire</b><br/> <b>To Report Vehicle Safety Defects</b><br/> <b>1-888-DASH-2-DOT</b><br/> <b>(1-888-327-4236)</b><br/> <b>INTERNET: www.nhtsa.dot.gov/hotline</b> </div>                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     |                                                                                      |                       | FOR AGENCY USE ONLY 100148                           |                                 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                     |                                                                                      |                       | Date Received<br><br>21-MAR-2014                     |                                 |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                     |                                                                                      |                       | Daytime Telephone Number<br>Evening Telephone Number |                                 |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                     | Address                                                                              |                       | E-mail Address                                       |                                 |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                     | State                                                                                | ID                    | Zip Code                                             |                                 |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                                                                                      |                       |                                                      |                                 |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     |                                                                                      |                       |                                                      |                                 |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>1G6KS5Y0TU                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     |                                                                                      | Make<br>CADILLAC      | Model<br>SEVILLE                                     | Model Year<br>1996              |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Dealer's Name and Telephone Number                                                  |                                                                                      |                       | Engine:<br>No: Cylinders                             | Fuel Type:                      |
| Original Owner<br><input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Dealer's City                                                                       |                                                                                      | State                 | Zip Code                                             |                                 |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <input type="checkbox"/> Antilock Brakes<br><input type="checkbox"/> Cruise Control | Powertrain                                                                           | Multiple Failure:     |                                                      | Incident Date(s)<br>28-NOV-2012 |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                                                                                      |                       |                                                      |                                 |
| Vehicle Component Codes: ENGINE (PWS), 110000 ELECTRICAL SYSTEM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                     |                                                                                      |                       | Failure Mileage<br>80000                             | Failure Speed                   |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     |                                                                                      |                       |                                                      |                                 |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                     | Tire Model (Name or Number)                                                          |                       | Tire Size (Example P215/65R15)                       |                                 |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                     | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair | Failure Location:     |                                                      |                                 |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                     |                                                                                      |                       | Tire Failure Type:                                   |                                 |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                     |                                                                                      |                       |                                                      |                                 |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     | Date Manufactured:                                                                   |                       | Model No./Name:                                      |                                 |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     | Installation System:                                                                 |                       |                                                      |                                 |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     | Failed Part:                                                                         |                       |                                                      |                                 |
| <b>APPLICABLE INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                     |                                                                                      |                       |                                                      |                                 |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No         | Number of Persons Injured<br>0                                                       | Number of Deaths<br>0 | Reported to Police<br>N                              |                                 |
| <b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b><br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                     |                                                                                      |                       |                                                      |                                 |
| TL* THE CONTACT OWNS A 1996 CADILLAC SEVILLE. THE CONTACT STATED THE VEHICLE WOULD INTERMITTENTLY STALL. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSIS. THE DEALER STATED THE CRANK SHAFT SENSORS, SPARKS PLUGS AND IDLE AIR CONTROL VALVE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. . THE CONTACT TOOK THE VEHICLE TO AN INDEPENDENT MECHANIC. THE MECHANIC REPLACED THE CRANK SHAFT POSITION SENSORS, WIRING, SPARKS PLUGS AND IDLE AIR CONTROL VALVE. HOWEVER THE FAILURE PERSISTED. THE CONTACT STATED NHTSA CAMPAIGN NUMBER: 14V047000 (AIR BAGS , ELECTRICAL SYSTEM) IS THE SAME FAILURE HE EXPERIENCED. HOWEVER, THE RECALL DID NOT INCLUDE THE CONTACT'S YEAR MAKE OR MODEL. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 80,000. ...UPDATED 05-09-14 *BF |                                                                                     |                                                                                      |                       |                                                      |                                 |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                     |                                                                                      |                       |                                                      |                                 |
| ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                     |                                                                                      |                       |                                                      |                                 |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.                                                                                                                                                                                                                                             |                                                                                     |                                                                                      |                       |                                                      |                                 |