

MAY 19 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

21-MAR-2014

Repository ☐

Reference No.

10573963

OWNER INFORMATION (Type or Print)

Name

Address

City

FAIR OAKS

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WBAVB33556K

Make

BMW

Model

3 SERIES

330I

Model Year

2006

Date Purchased

11/1/2007

Dealer's Name and Telephone Number

ROSEVILLE BMW

Engine:

No: Cylinders

6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

ROSEVILLE

State

CA

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes☒ Cruise Control

Powertrain

F1 6 CYL 300HP

Multiple Failure:

Incident Date(s)

22-JAN-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

25 000

Failure Speed

N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 BMW 3 SERIES. THE CONTACT RECEIVED A RECALL NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER 13V564000 (AIR BAGS) HOWEVER, THE CONTACT WAS UNABLE TO HAVE THE VEHICLE SERVICED UNDER THE RECALL DUE TO THE UNAVAILABILITY OF THE PART. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM AND THEY WERE NOT ABLE TO PROVIDE AN EXPECTED DATE FOR THE PART TO BECOME AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I FIRST GOT A WARNING LIGHT IN 2009. THE DEALER
AND THE BMW REGIONAL MANAGER REFUSED TO
RECOGNIZE AN AIR BAG WARNING LIGHT AS A SAFETY
ISSUE.
I HAVE MADE 26 PHONE CALLS TO BMW OF NORTH AMERICA
AND THE DEALERSHIP.
I STILL CANNOT ALLOW PASSENGERS IN THE FRONT
SEATING AREA.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safercar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
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National Highway Traffic Safety Administration