

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 11-MAR-2014 Repository ☐ Reference No. 10568510	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City STEPHENVILLE State TX Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED] E-mail Address [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION 7 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3C63DRHL6CG [REDACTED] Make DODGE Model RAM 3500 Model year 2012 Date Purchased 05/2013 Dealer's Name and Telephone Number Transwest Truck & Trailer Original Owner ☐ Dealer's City Frederick, CO State Zip Code Engine: No: Cylinders Fuel Type: diesel Transmission Type auto ☒ Antilock Brakes ☒ Cruise Control Powertrain Multiple Failure: Incident Date(s) 05-DEC-2013			
FAILED COMPONENT(S)/PART(S) INFORMATION Vehicle Component Code: 010000 STEERING Failure Mileage Failure Speed			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTM19ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location: Tire Component Code Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).) Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2012 DODGE RAM 3500. THE CONTACT STATED THAT IN DECEMBER 2013, SHE RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 13V529000 (STEERING). THE CONTACT ATTEMPTED TO HAVE THE VEHICLE SERVICED NUMEROUS TIMES BUT THE PARTS WERE UNAVAILABLE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE CONTACT HAD NOT EXPERIENCED A FAILURE. Vehicle has not failed yet, although after receiving the recall notice I attempted to get my vehicle scheduled for repair. This has been a nightmare. First I was told the dealer only received one part per week so I would have to be put on a waiting list. Now I'm told the dealer manufacturer is recalling the part that Dodge was using to			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

fix the recall. So again... a waiting list. I haul horses with my pickup and cannot risk the recall part breaking while I'm traveling. It is unreasonable to expect the owners of these vehicles to be put on a waiting list and be expected to wait 6 months-a year for their vehicles to be fixed.