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INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

To: Dr. Mark R. Rosekind, Director

National Highway Traffic Safety Administration

1200 New Jersey Ave. SE

Washington, DC 20590

OCT 15 2015

From:

[Redacted]

[Redacted]

Haddon Heights, NJ

[Redacted]

[Redacted]

Dear Director,

In light of all the recent recalls, I feel compelled to write you about my experience in the past and the lack of a recall.

I purchased a used (1996) Lincoln Town Car, after many repairs my car smoked a little from a pipe under the hood near a round thing on the firewall. I drove the car home, where it sat for 4 days. My wife and daughter drove the car to the repair shop (Term Auto Repair, Oaklyn NJ). I looked at the morning news and there was the shop on fire. The county fire marshal as well as 3 fire investigators agreed it was my car that caused the fire specifically the (cruise control disconnect switch), My lawyer researched Ford and found there were 450 fires (some of which occur when the vehicle is not on). Only one resulted in a death, the low death rate is probably attributed to the fact that most people have so much crap in their garage that they can not fit their vehicles in their garage.

The fire caused a loss of 7 million dollars, Ford knew about the problem for 10 years. They had not recalled the vehicles which were every type of vehicle they made. One year after my car fire Ford finally recalled the vehicles.

I know any manufacturer can have a defect, what they do about it is their responsibility as well as your agency's responsibility. I realize your agency at the time was under the administration of George W. Bush, a Republican and we all know where Republicans stand on regulation. I feel Ford dodged the bullet and your agency gave Ford a pass.

*Date of Fire Aug. 20, 2006*

*Date of Recall Aug. 13, 2007*

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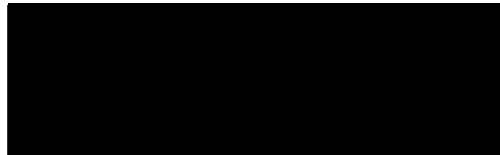
I was given \$1500 for my car and I loss \$2000 in legal fees which I could not recover. I lost \$2000 simply because I drove a Ford and NTSA did not protect me. I do wish to give your agency KUDOS for your work under the Obama Administration. Who knows how many lives your agency has saved and loss you have save by your closed watching of the auto industry.

I don't believe I can buy a Ford product after loosing \$2000 simply because I was driving a Ford product. I suffered great mental stress because I was named in a lawsuit for 7 million dollars. I was scared by the thought I could lose my home. The \$2000 I spent on a lawyer was all I had.

Please keep up your good work, and whenever someone says we need less regulation just think of me and the pass given to Ford. This was a nightmare which still haunts me.

God bless the U.S.A.

Thank You,

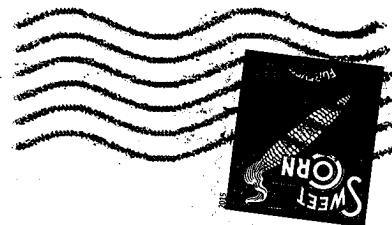


cc: President Obama, President of the United States of America

[REDACTED]  
Haddon Heights, NJ [REDACTED]

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