

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 11-MAR-2014	
				Repository ☐ Reference No. 10568379	
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City		State		Zip Code	
OXFORD		MS			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
3C63D3DL2C		DODGE		RAM 3500	
Date Purchased		Dealer's Name and Telephone Number		Model Year	
				2012	
Original Owner		Dealer's City		Engine:	
☐				No: Cylinders	
Transmission Type		State		Zip Code	
☐ Antilock Brakes					
☐ Cruise Control		Powertrain		Multiple Failure:	
				Incident Date(s)	
				18-DEC-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING				Failure Mileage	
				21000	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2012 DODGE RAM 3500. THE CONTACT STATED THE FRONT END OF THE VEHICLE WOULD ABNORMALLY PULL TOWARD THE PASSENGER'S SIDE. THE VEHICLE WAS TAKEN TO THE DEALER WHERE AN ALIGNMENT AND TIRE ROTATION WAS PERFORMED. THE DEALER ALSO ADVISED THAT THE TIRES WERE PREMATURELY WORN FROM THE SIDE, WHICH COULD HAVE POSSIBLY BEEN A RESULT OF NHTSA CAMPAIGN ID NUMBER: 13V529000 (STEERING). THE CONTACT'S VEHICLE WAS INCLUDED IN THE RECALL BUT HE WAS UNABLE TO HAVE THE VEHICLE SERVICED BECAUSE THE PARTS NEEDED FOR THE REPAIR WERE NOT AVAILABLE. THE CONTACT CALLED SEVERAL LOCAL DEALERS AND ALL ADVISED THAT THE PART WAS NOT AVAILABLE FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT CONTACTED. THE APPROXIMATE FAILURE MILEAGE WAS 21,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					