

[REDACTED]
ORCHARD PARK, NEW YORK [REDACTED]

February 17, 2014

FEB 26 2014

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, DC 20590

Dear Sir or Madam:

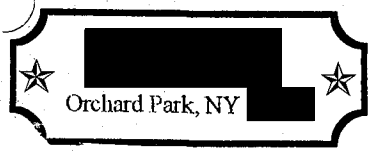
About two years ago I received a recall from Toyota concerning a spiral cable in my 2005 Toyota pickup. There was apparently a safety issue with the cable function and it was replaced. I also own a 2008 Nissan Quest. A year and a half ago it exhibited similar problems to those noted in the Toyota. I brought it to the dealer and they indicated that the spiral cable was defective. As with the Toyota, I was again told that since the cable impacts on the function of several safety features, it should be replaced quickly. I had the dealer replace it for \$450. Thirteen months later the replaced spiral cable again became defective and again I was cautioned to have it replaced quickly. It was replaced for \$520.

My question to the NHTSA is why was the spiral cable deemed a safety issue in the Toyota but not in the Nissan. Although they may be of slightly different designs, they both impact on the operation of such safety features as wipers, signals, and, most importantly, air bags. Secondly, who decides on a safety recall...the NHTSA or the manufacturer?

Very truly yours,

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