

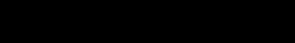


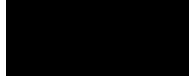
 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received 28-FEB-2014</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10566522</p>		
<p>Name </p>		<p>Daytime Telephone Number </p>	<p>E-mail Address</p>		
<p>Address </p>		<p>Evening Telephone Number</p>			
<p>City NORTH SCITUATE</p>	<p>State RI</p>	<p>Zip Code </p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3D6WF4EL5BG </p>		<p>Make DODGE</p>	<p>Model RAM 3500</p>	<p>Model Year 2010</p>	
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number Putnam Chrysler Dodge</p>		<p>Engine: No: Cylinders 8</p>	<p>Fuel Type: Diesel</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City Putnam Conn.</p>	<p>State CT</p>	<p>Zip Code 06260</p>		
<p>Transmission Type Auto</p>	<p><input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 31-DEC-2013</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 010000 STEERING</p>			<p>Failure Mileage</p>	<p>Failure Speed</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL-THE CONTACT OWNS A 2010 DODGE RAM 3500. THE CONTACT REFERENCED NHTSA CAMPAIGN ID NUMBER 13V529000 (STEERING) AND STATED THAT THE PART NEEDED TO COMPLETE THE REPAIR WAS UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE PROBLEM. THE CONTACT HAD NOT EXPERIENCED A FAILURE. KLMJ</p> <p><i>All These Phone call & Paper work seems to me to be a big joke because nothing gets done. It is All B.S. Lets see what happens.</i>  4-1-14</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

WER

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Chrysler send you a recall. It says Left Tie Rod may fail. You call Chrysler dealer for repair AND they tell you they do not have the parts. So every day you drive your truck slow just in case of a crash get stoped by the police for going too slow. When you tell the police officer your story why your going so slow they shake their head. It say in the Chrysler memo the Left tie rod on your truck may fracture under driving conditions This could cause a loss of directional control and/or crash with warning

ATTACH ADDITIONAL SHEETS IF NECESSARY

P.S. Remember The Chevrolet Key Problem

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U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration