

MAR 25 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 25-FEB-2014		Repository ☐ Reference No. 10565856	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City JAMESTOWN	State TN	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit vehicle Identification Number Located at bottom of windshield on driver's side 3GND A33PX7 [REDACTED]		Make CHEVROLET	Model HHR	Model Year 2007	
Date Purchased 11-25-06	Dealer's Name and Telephone Number DAVE KIRK-1-800-289-8721		Engine: No: Cylinders 4	Fuel Type: GAS	
Original Owner ☐	Dealer's City CROSSVILLE	State TN	Zip Code 38557		
Transmission Type ☒ Antilock Brakes ☒ Cruise Control	Powertrain AUTO	Multiple Failure: WOULD NOT GO IN TO GEAR		Incident Date(s) 14-FEB-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN WAS TOLD NEED ALL NEW YEAR SHIFTERS AND SO THEY DID- IF HAD WENT ALL WAY OUT ON ROAD GET A PERSON KILLED				Failure Mileage 74860	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 CHEVROLET HHR. THE CONTACT STATED THAT THE VEHICLE FAILED TO SHIFT FROM PARK. THE CONTACT WAS TAKEN TO THE DEALER WHERE IT WAS FOUND THAT THE GEAR SHIFT ASSEMBLY NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS CONTACTED ABOUT THE FAILURE. THE FAILURE MILEAGE WAS 74,860. I AM SHOULD HAVE TO REPLACE THIS HAD EARS FROM 1955 TILL THIS ONE NEVER HAD TO WORK ON OR REPLACE THIS I AM IN MY 40S AND THEY JUST TOOK ADVANTAGE OF ME IS MY THOUGHTS. CALL I WAS TOLD THEY HAD SOME LINKAGE TROUBLE BUT NO SHIFTER LIKE I WAS TOLD I TALK TO OTHERS. HAD PEOPLE AND MOST HAD TROUBLE BUT UNDER WARRANTY AND WAS FOR NO NEW SHIFTER FOR ANY THAT I TALK WITH					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in me pursuant to the Freedom of Information Act. Your response may be used to identify potential safety-related defects. If the NHTSA proceeds with administrative or a statistical summary thereof, may be used in support of the agency's action.					



2955 N. Main Street - P.O. Box 867
Crossville, TN 38557
(931) 484-5151 - (800) 289-8721
www.davekirk.com



SERVICE INVOICE

R/O	65951	VIN	3 G N D A 3 3 P X 7 S			DATE IN	02/11/14				
YEAR	2007	MAKE	CHEVROLET	MODEL	HHR	COLOR	BLACK	O	JAMESTOWN TN	TIME IN	07:43
MILES IN	74860	MILES OUT	74860	FIRST USE	11/25/06	LISC	TN			CLOSED	10:45
SEE ALSO						H:		V: ()	-	WRITER	4445
										SCOTT	

- (1) REPORT OF THE SHIFTER MAKES CLICK NOISE WHEN THE BRAKE PEDAL IS APPLIED--WILL NOW NOT LOCK DOORS--WILL NOT MANUALLY SHIFT TESTED AND FOUND FLOOR SHIFTER ASSEMBLY BAD NEED TO REPLACE AND RECHECK REPLACE FLOOR SHIFTER VERIFIED REPAIR (69-9686 KEVIN-) A
- | | | | | |
|-------------------------|-----------|------|-----|--------|
| 5000 | 5000 | 5000 | T69 | 218.50 |
| 25864103 | (CONTROL) | 1 | | 161.40 |
| Total Labor | | | | 218.50 |
| Total Parts | | | | 161.40 |
| Total Repair (Customer) | | | | 379.90 |
- (2) 27PT SAFETY INSPECTION OWNER REQUESTS INSPECT USED CAR & PERFORM A ROAD TEST (69-9686 KEVIN-) A
- | | | |
|-------------------------|-----------------|-----|
| SAFTY | SAFTY SAFTY T69 | .00 |
| Total Repair (Customer) | | .00 |

Charge: (MASTER) 438.89

~~PAID~~
~~PAID~~

#10565856

71-1272-80 & 3 88

N.H. TSH. 908

888-3274236

DOMINIQUE

PAID 2-14-14
#1279

Next Service Lube-Oil-Filter

DISCLAIMER OF WARRANTIES

Any warranties on the product sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability of fitness for a particular purpose, and neither assumes nor authorizes any person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

X

CUSTOMER SIGNATURE

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65951



Customer Copy

W/C	INT.	CUSTOMER
		Labor
		218.50
		Parts
		161.40
		Sublet
		.00
		Waste Dispos
		20.00
		Oil/Grease
		.00
		Sub Total
		399.90
.00		Tax
		38.99
		Total (Chrg)
		438.89