

APR - 4 2014

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline			FOR AGENCY USE ONLY 100148	
			Date Received 25-FEB-2014	Repository ☐ Reference No. 10565791
OWNER INFORMATION (Type or Print)			Daytime Telephone Number	
Name [REDACTED]			E-mail Address	
Address [REDACTED]				
City MACON	State MO	Zip Code [REDACTED]	Evening Telephone Number	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>				
VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPDH4AE8DH [REDACTED]		Make HYUNDAI	Model ELANTRA	Model Year 2013
Date Purchased 7/20/13	Dealer's Name and Telephone Number Joe Machens Hyundai 573-474-7400		Engine: No: Cylinders 4 cyl	Fuel Type:
Original Owner ☐	Dealer's City Columbia	State MO	Zip Code 6350	
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s) 02-FEB-2014
	☒ Cruise Control			
FAILED COMPONENT(S)/PART(S) INFORMATION				
Vehicle Component Code: ENGINE (PWS)			Failure Mileage 13200	Failure Speed Ø
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE				
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE				
Make:	Date Manufactured:	Model No./Name:		
Seat Type:	Installation System:			
Child Seat Component Code:	Failed Part:			
APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police Y
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).				
TL* THE CONTACT OWNS A 2013 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE ENGINE WAS POWERED ON FOR APPROXIMATELY 20 MINUTES WHEN DARK GRAY SMOKE BEGAN BILLOWING FROM UNDER THE HOOD AREA. THE VEHICLE QUICKLY BECAME ENGULFED IN FLAMES. THE FIRE DEPARTMENT WAS CALLED AND WAS ABLE TO EXTINGUISH THE FIRE. A POLICE REPORT WAS FILED. THE VEHICLE WAS NOT DIAGNOSED TO DETERMINE THE CAUSE OF THE FAILURE, NOR REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 13,200. THE VIN WAS NOT AVAILABLE.				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Incident happened @ Approx 8:00AM on Feb. 2nd 2014
Car was parked and idling in driveway, it ran a total of 20min.
Heat was on and on level 2, heated seat was also on.
I went out to leave and smoke was rolling out of hood.
Went inside for pitcher of water, came out and was already on
fire. Called Fire + Police Dept.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



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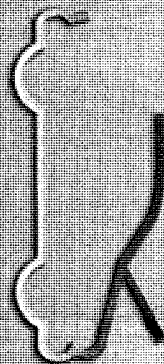
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



U.S. Department of Transportation
National Highway Traffic Safety Administration
www.safercar.gov

Macon Fire Department

201 Jackson Street
Macon, Missouri 63552

"Fire Prevention - We Can Live With It"

Ross Dutton
Fire Chief

Emergency 911

Non Emergency (660) 385 - 6436

Incident Report

Case Number	2014-013	Date	02/02/2014	Men on Duty	Skjeveland / Boveri	Type of Dispatch	Group		
Time Out	08:04	Arrival Time	08:07	Control Time	08:19	Time in Service	08:42	Incident Commander	Skjeveland 774
Type of Incident	Fire Response Vehicle			Incident Address	Macon, Missouri				
Name of Occupant				Occupant Address	Same as Incident Address				
Name of Owner	Same as Occupants Name			Owner Address	Same as Incident Address				
Apparatus Used	Engine #3 and Service Company			Call Placed By	911 Dispatch	Square Footage			
Full Time Firemen Present	776, 778, & 783								
Reserve Firemen Present	401, 784, 788, 794, & 1128								
Insurance Information	State Farm Insurance - Keith Morrissey								
Mutual Aid Department	N/A			Fire Investigator	N/A				
Cause of Fire	Accidental								

Remarks The Macon Fire Department responded to a report of a car fire at [REDACTED] Upon arrival, fire department personnel found the engine compartment on fire. A 1 1/2" hose line was used to extinguish the fire using about 175 gallons of water. The vehicle was parked close enough to the D side of the residence that the vinyl shutter and storm window were damaged. The owner of the vehicle advised that the vehicle had smelled hot earlier in the week. She advised that all of the gauges showed normal readings. She started the vehicle about 20 minutes before the fire to allow it to warm up before leaving for work. When she came out of the residence, she discovered the fire. A City of Macon Street Department employee, Chris Sapp, noticed the fire and notified 911 dispatch. There was heavy damage to the engine compartment and the windshield.

2013 Hyundai Elantra
Missouri License [REDACTED] Expiration 8/2014
VIN: 5NPDH4AE8DH [REDACTED]

COPY

Notes

Reporting Officer

Skjeveland 774

Fire Chief

Macon Police Department

301 E Bourke St., Macon, MO 63552

Offense / Incident Report

Report Date 02/02/2014		Type of Incident FIRE (ACCIDENTAL)		Complaint No. MPD14-0093		Case Status EXC CLEA	
Occurred on		02/02/2014 0805		to		02/02/2014 0843	
Incident Location							
Street Address		City		State		Zip Code	
[REDACTED]		MACON		MO		[REDACTED]	
Sector	Precinct	Geo	Ward	Latitude	Primary Location		
Dispatch Information							
Received Date / Time	Call Received Via	Dispatched Date / Time	Call Dispatched As				
02/02/2014 0805	E-911	02/02/2014 0806	FIRE ASSISTANCE				
Arrived Date / Time	Departed Date / Time	Offense Category	TTY Ref.#		TeleType Operator		
02/02/2014 0808	02/02/2014 0842	NC					
Offenses							
Charge	Cause Number	Local Code	Jurisdiction	State Statute Type/Class	State Charge Code	Category	
FIRE (ACCIDENTAL)				NC	NC	NC	
Victim / Person							
Name (Last, First Middle Suffix)	Race	Sex	DOB	Age	Juvenile	SSN	Moniker
[REDACTED]	WHITE	F	[REDACTED]	[REDACTED]	N	[REDACTED]	
☐ Injured	Medical Care Sought N	Treatment Location	Treatment Disposition		☐ Willing to Prosecute	Relation to Suspect NONE	
	Other Injury						
Injuries							
☒ NONE							
Addresses							
Type	Street Address	City		State	Zip Code	Country	
HOME	[REDACTED]	MACON		MO	[REDACTED]	USA	
		MACON		MO	[REDACTED]		
Phone Numbers				Email Addresses			
Type	Phone	Ext/PIN	Type	Email Address			
CELL	[REDACTED]						
OTHER							
Drivers License							
Type	State	Expires	Restrictions	Marital Status	Resident Status	Ethnicity	Language
[REDACTED]	MO			UNKNOWN	RESIDENT	NON HISPANIC	
Physical Description							Place of Birth
Height	Weight	Build	Skin Color	Complexion	Eyes	Type of Eyewear	City State
505	103	THIN/SLIM	WHITE		GREEN		
Reporting Officer 708 MARBLE, TYLER							Approving Officer (1) 701 OLINGER, STEPHEN
[Signature: Robert T. Marble]							(Cover Pages Only) [Signature: Stephen Olinger]

**JOE MACHENS HYUNDAI**1300 VANDIVER DRIVE
COLUMBIA, MISSOURI 65202
(573) 474-7400

www.machens.com

*1st/and
only service
date on
2013 Hyundai
Atlanta*

CELL: [REDACTED]

CUSTOMER NO. 62541	ADVISOR JENNIFER CLAY	402	TAG NO. 799	INVOICE DATE 10/24/13	INVOICE NO. HYCS54038
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 7,225	COLOR MIDNIGHT BLK/	STOCK NO. C2496
MACON, MO	YEAR / MAKE / MODEL 13/HYUNDAI/ELANTRA/4DR SDN GLS AT	DELIVERY DATE 07/20/13		DELIVERY MILES 23	
[REDACTED]	VEHICLE I.D. NO. 5 N P D H 4 A E 8 D H	SELLING DEALER NO.		PRODUCTION DATE	
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 10/24/13		
[REDACTED]	COMMENTS				

MO: 7225

LABOR & PARTS**J# 1 02HYZLOFFREE 1ST FREE OIL CHANGE HOURS: TECH(S): 148 8.60**CUSTOMER STATES PERFORM FIRST FREE OIL CHANGE COMPLEMENTARY
OF JOE MACHENS HYUNDAI.
FIRST FREE COMPLIMENTARY OIL CHANGE PERFORMED - CHECKED ALL
FLUIDS - OK AT THIS TIME.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	26300-35503	FILTER ASSY-ENGIN	6.12
JOB # 1	1	21513-23001	GASKET-ENGINE OIL	1.06
JOB # 1	5	NPNOIL	5/20 QSTATE	3.30
JOB # 1 TOTAL PARTS				16.50
JOB # 1 TOTAL LABOR & PARTS				23.68

J# 2 02HYZ1MPI MULTI-POINT INSP. HOURS: 0.00 TECH(S): 148 0.00CUSTOMER STATES PERFORM MULTI-POINT INSPECTION
PERFORMED MULTI-POINT INSPECTION: CHECKED LIGHTS, BELTS,
FLUIDS, FILTERS, TIRES AND BATTERY. ALL CHECKED AND OK

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00

MISC	CODE	DESCRIPTION	CONTROL NO.
JOB # A	SS	SHOP SUPPLIES	
JOB # 1	FOC	FIRST FREE OIL CHANGE	
TOTAL - MISC			-35.56

COMMENTS
WAIT created 2013-10-24 08:31:00am HAS SERVICE AGREEMENT JMA**TOTALS**

*****	TOTAL LABOR....	8.60
	TOTAL PARTS....	23.68
	TOTAL SUBLET....	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG....	1.29
	TOTAL MISC DISC	-35.56
	TOTAL TAX.....	1.99
TOTAL INVOICE \$		0.00

Thank you for choosing Joe Machens Hyundai for
your service needs! If you are not 100% completely
satisfied with the services performed on
your vehicle, please contact Clay Rose at
(573) 474-7400. We greatly appreciate your
business! Visit our website today at
www.joemachenshyundai.com for specials the next
time you service your vehicle!☐ Cash ☐ Credit Card ☐ Check # ☐ Other

CUSTOMER SIGNATURE















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TUE 25 MAR 2014 7:40

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NUS-210
1200 New Jersey Avenue SE.
Washington, D.C. ~~20077~~ 9382