

MAR 28 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received: 21-FEB-2014		Repository ☐	
Name: [REDACTED]		Daytime Telephone Number: [REDACTED]		Reference No. 10565310	
Address: [REDACTED]		Evening Telephone Number: [REDACTED]		E-mail Address: [REDACTED]	
City: ROLLINS		State: MT		Zip Code: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 3D7KU28C34G [REDACTED]		Make: DODGE		Model: RAM 2500	
Model Year: 2004		Date Purchased: Oct. 8, 2004		Dealer's Name and Telephone Number: FRANK DODGE (Closed in 2006)	
Engine: No: Cylinders: 6		Fuel Type: Diesel		Original Owner: ☒ [REDACTED]	
Dealer's City: INVER GROVE HEIGHTS		State: MN		Zip Code: 55118	
Transmission Type: Automatic		☒ Antilock Brakes		Powertrain: Cammin 5	
☒ Cruise Control		Multiple Failure: [REDACTED]		Incident Date(s): 05-JAN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 010000 STEERING				Failure Mileage: [REDACTED]	
Failure Speed: [REDACTED]				[REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: [REDACTED]		Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (Example: DOTM19ABC036): [REDACTED]		☐ Original Equipment		Failure Location: [REDACTED]	
☐ Prior Repair		Tire Component Code: [REDACTED]			
Tire Failure Type: [REDACTED]				[REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]			
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0	
Number of Deaths: 0		Reported to Police: N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 DODGE RAM 2500. THE CONTACT STATED THAT NHTSA CAMPAIGN NUMBER: 13V528000 (STEERING) HAD SURPASSED A REASONABLE TIME FOR REPAIR. THE DEALER ADVISED THE CONTACT THAT THE PART WAS NOT AVAILABLE FOR THE RECALL REPAIR. THE CONTACT HAD NOT EXPERIENCED A FAILURE. It is now 9 weeks since I was told by the dealer that the repair was necessary. If the left front ball joint was to fail at highway speed it will be catastrophic and I would not be happy. [REDACTED] March 10, 2014					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					