

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [REDACTED]
To: [EVOQ \(NHTSA\)](#)
Subject: Re: NHTSA: Follow up to ODI Complaint: ----10565302-----
Date: Saturday, March 15, 2014 4:52:39 AM

eq-10565302-9661



Here is more information. The truck is still at dry ridge Toyota where I bought it at . They are charging me 1900 dollars to fix it. two more straps broke the next day after talking to you and I had to have it towed to the dealership at a cost of 230 dollars. The dealer ship put on to rack and the last strap broke causing the tank to fall pulling out the gas lines and wireing and cracking the gas tank making a need for all to be replaced. I am adding some of the pictures I took.

From: EVOQ@dot.gov
To: [REDACTED]
Sent: Friday, March 7, 2014 8:47:25 AM
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10565302-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:(202)366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation





















