

NYS-200

CL-10565129-5782

To The Chrysler Group LLC and copy to the Administrator, National Highway Traffic Safety
Administration

February 3, 2014

EXECUTIVE SECRETARIAT

RE: Recall on Jeep Wrangler (Transmission Oil Cooler Tube)
VIN: 1C4GJWAG8CL [REDACTED]

FEB 18 A 7 23

FEB 19 2014

Last year I received this recall notice in the mail and it took about a month to make an appointment with
Dulles Jeep in Leesburg VA. I went there on December 2, 2013 and after waiting for about one and a half
hours, I was told they needed a second part.

OK. I called back a month later January 2, 2014 and was told parts aren't in and I am on a waiting list.

Still waiting.....

I called today one month and one day later February 3, 2014 and told them that it was possible I going
overseas in April and I would be gone for awhile. They told me they still don't have the parts, so I asked
where on this list was I and they said I was 38 out of 52. They told me they didn't know if any parts had
come through and if so only a couple. **"They told me they are only allowed to order ONE A WEEK"**

I find this unacceptable, if it is that important where your car can catch on fire. My calculations.. I would
be called the begining of October 2014. If I am still alive.

I am not be nasty but can you shed some light on this. If I am not driving my son will be.

Thanks,

[REDACTED]
Purcellville, Virginia [REDACTED]
[REDACTED]

cc:Administrator, National Highway Traffic Safety Administration

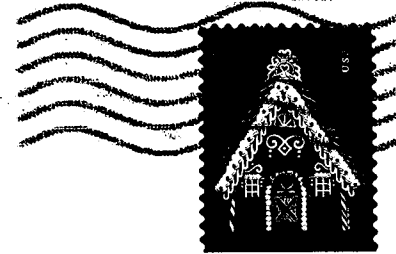
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2/19/14
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[Redacted]
Purcellville, Virginia [Redacted]

NO VA 220

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National Highway Traffic Safety Administration
Attn: Administrator
1200 New Jersey Avenue S.E.
Washington, D.C. 20590

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