

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 18-FEB-2014		Repository ☐	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		Reference No. 10564812	
Address [REDACTED]		Evening Telephone Number		E-mail Address	
City STONEWOOD	State WV	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit vehicle identification number located at bottom of windshield on driver's side 3D7KU28C34C[REDACTED]		Make DODGE	Model RAM 2500	Model Year 2004	
Date Purchased 8/2004	Dealer's Name and Telephone Number Country Club Dodge 304-674-7611		Engine: No: Cylinders 6	Fuel Type: DIESEL	
Original Owner ☒	Dealer's City	State	Zip Code		
Transmission Type STANDARD	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 23-DEC-2013	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: ENGINE (PWS), 010000 STEERING, 010000 STEERING, 100000 POWER TRAIN				Failure Mileage	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 DODGE RAM 2500. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER 13V528000 (STEERING) BUT WAS UNABLE TO HAVE THE VEHICLE REPAIRED BECAUSE THE REQUIRED PART WAS UNAVAILABLE. THE MANUFACTURER WAS NOTIFIED AND INFORMED THE CONTACT THAT ONLY ONE REMEDY KIT WAS BEING SENT PER WEEK TO THE DEALERS. THE CONTACT HAD NOT EXPERIENCED A FAILURE. IF A FAILURE OCCURS DEATH COULD OCCUR. THAT WHY NOT FIX THE PROBLEM AS SOON AS POSSIBLE. ONE REPAIR KIT PER WEEK PER DEALER IS TOTALLY UNACCEPTABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					