

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 18-FEB-2014		Repository ☐ Reference No. 10564749
		Daytime Telephone Number Evening Telephone Number		E-mail Address		
OWNER INFORMATION (Type or Print)						
Name		Address		City		State
				OCLAIR		WI
Zip Code						
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPEB4AC0CH			Make HYUNDAI	Model SONATA	Year 2012	
Date Purchased 08-18-2011	Dealer's Name and Telephone Number KEN VANCE MOTORS			Engine: No: Cylinders	Fuel Type: GAS	
Original Owner ☒	Dealer's City EAU CLAIRE, WI	State WI	Zip Code 54601			
Transmission Type AUTO	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure: MANY	Incident Date(s) 11-JAN-2012		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Codes: 200000 WHEELS, 193000 TIRES: BEAD				Failure Mileage 2000	Failure Speed 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make KUMHO	Tire Model (Name or Number) SOLUS KH25		Tire Size (Example P215/65R15) P205/65R16			
DOT No. (Example: DOTM19ABC036) YOL4YPL81411		☒ Original Equipment ☐ Prior Repair	Failure Location: DRIVER SIDE FRONT			
Tire Component Code 193000 TIRES: BEAD			Tire Failure Type: ROAD HAZARD			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)						
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N		
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2012 HYUNDAI SONATA EQUIPPED WITH A SET OF KUMHO SOLUS KH25 TIRES, SIZE: P205/65R16 AND DOT NUMBER YOL4YPL81411. THE CONTACT STATED THAT WHILE DRIVING 10 MPH IN THE SNOW, THE TIRES BEGAN TO SLIP. THE CONTACT STATED THAT HE TOOK THE VEHICLE TO THE DEALER AND THEY STATED THAT THE TIRES NEEDED TO BE REPLACED DUE TO BAD TREAD. THE TIRES WERE NOT REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE BUT A REMEDY WAS NOT PROVIDED. THE FAILURE MILEAGE WAS 2,000.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN TIRES ARE COLD-NO GRIP IN SNOW
WHEN TIRES WARM UP THE SNOW STICKS TO THE TIRE
LIKE GLUE, THE TIRE TREADS DO NOT CLEAR THE
SNOW AWAY + FORMS A 1/2 INCH OF SNOW AROUND
THE TIRE, IT'S LIKE DRIVING WITH A PIECE OF
CARPET WRAPPED AROUND THE TIRE, VEHICLE SLIDES
INSTEAD OF TURN. NO CONTROL OF VEHICLE ON SHARP
LEFT TURN OR RIGHT TURN, A ACCIDENT WAITING
TO HAPPEN

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration