

CL-105 64122-7565

December 1, 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U. S. Dept. of Transportation
Federal Motor Vehicle Safety
400 7th St. S. W.
Rm. 6111 – NSA-30
Washington, D. C. 20590

DEC 11 2014

RE: Subaru of America

Gentlemen:

Please help!

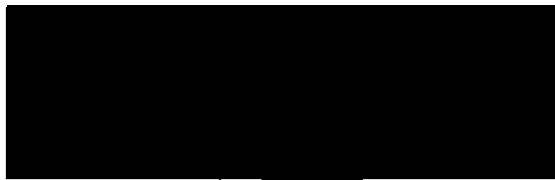
I have repeatedly sent correspondence regarding safety problem, and have included my contact, and Vin number, Model of Subaru auto, and etc., necessary information.

Enclosed copy of my most recent correspondence, dated December 1, 2014.

I have supplied Subaru with the necessary information beginning with letter of February 1, 2014.

I am hoping there is something you are able to do to encourage this auto manufacturer to give attention to this safety problem.

Thank you for your follow-up and courtesy.



Briarcliff Manor, NY

Encl.

Fourth Request -Letter to Subaru, dated December 1, 2014

RR
122214
SMP

December 1, 2014

FOURTH REQUEST – VIA CERTIFIED MAIL – RETURN RECEIPT REQUESTED

IMMEDIATE ACTION AND RESPONSE REQUIRED

Mr. Robert Holden
Customer/Dealer Services
Subaru of America, Inc
Subaru Plaza
P.O. Box 6000
Cherry Hill, NJ 08034-6000

Service Request Number [REDACTED]

Dear Mr. Holden,
You have not responded regarding the problem where Subaru lurched backward and caused an accident, although you have been notified in correspondence repeated February 1, 2014, April 30, 2014, June 1, 2014, all sent via USPS certified mail, with signed receipts.

Please refer to U. S. Post Office, Certified Receipt #7013-1710-0000—416-4890, received by your company on June 5, 2014, and signed for by "C. Pinho."

This was in response to your letter to me dated May 19, 2014, repeating my contact, as you requested, and included my letter dated June 1, 2014, and the information regarding Subaru Legacy, Outback, VIN #4S3BG6853X7 [REDACTED] purchased at your dealership, Pleasantville Ford Inc., 47 Pleasantville Rd., Pleasantville, NY 10570.

To date, I have not received any reply.

Please advise as soon as possible if you require any further information.

I am very concerned about the safety of this car and request your immediate response.

I AGAIN ADVISE MY CONTACT INFORMATION:

[REDACTED]
BRIARCLIFF MANOR, NEW YORK [REDACTED]

(my previous address: [REDACTED] Pleasantville, NY [REDACTED])

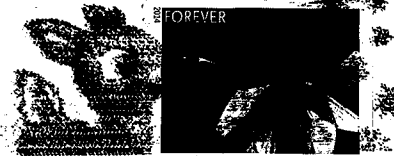
CC: U. S. Department of Transportation
400 7th St, SW
Rm 6111-NSA 30
Washington, D. C. 20590

[REDACTED]

BR MAN, NY

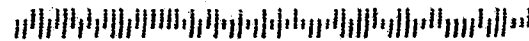
WESTCHESTER NY 105

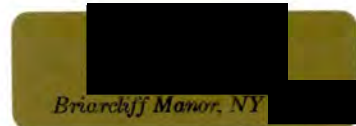
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Briarcliff Manor, NY