

January 27, 2014

Chrysler Customer Assistance
PO Box 21-8007
Auburn Hills, MI 48321-8007

Attention: Reimbursement

FEB 12 2014

This letter is in regards to the safety recall notice #N62/NHTSA 13V-528. We took our 2004 Dodge 2500 to Landmark Dodge in Independence, MO where it was inspected and found to be okay. However, we have previously paid out extensive amounts of money for repairs which we believe already repaired this issue.

Included are the receipts which show we paid for repairs to the left inner and outer tie rods amongst other services. We've spent a lot of time and money trying to cure the "Dodge Death Wobble" and finally found an aftermarket brace which did solve that problem.

When we first started having problems we took it to two different Dodge dealerships both of which told us they could find nothing wrong nor could they determine the cause. After literally years of dealing with the violent shaking and other problems including a point in which it was not drivable many repairs were made by our local Goodyear Service Center. We continued to experience the "Dodge Death Wobble" until we did some internet research and found a part designed to cure this issue since Chrysler/Dodge wouldn't acknowledge the problem.

We definitely feel we should at least qualify for reimbursement of the repairs made to the tie rod. Ultimately we feel Chrysler should reimburse us for the expenses related to the "Death Wobble". We do have appropriately sized tires and no lift kits installed so it was not due to any modifications made by us.

Shortly before the warranty ran out we tried again to see if the Dodge dealership could identify any problems and they did not.

We are including all receipts for consideration. Although we have the aftermarket brace installed you can tell when driving at 65mph on the highway it wants to wobble. Our hope is that the brace will continue to hold.

Sincerely,

[REDACTED]

CC: National Highway Traffic Safety Administration
1200 New Jersey Ave, SE,
Washington DC 20590

AM
21214
SMD

**IMPORTANT SAFETY RECALL N62 / NHTSA 13V-528**

This notice applies to your vehicle (VIN: 3D7KU28DX4G [REDACTED]).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2003 through 2008 model year Dodge RAM 1500/2500/3500 series Trucks that had the steering linkage replaced with MOPAR service parts.**

The problem is... The left tie rod ball stud on your truck may fracture under certain driving conditions. This could cause a loss of directional control and/or crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the steering linkage on your truck and replace steering linkage component(s) if required. The inspection will take less than ½ hour. If linkage replacement is required, the work will take an additional 1 hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer starting January 6, 2014 to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

**DODGE****Jeep****SRT**

CHRYSLER GROUP LLC

CIMS 482-00-85

PO Box 218008

Auburn Hills MI USA 48321-8008

Electronic Service Requested

PRESORTED
FIRST CLASS MAIL

U.S. POSTAGE

PAID

PERMIT #2655

DETROIT, MI

IMPORTANT!

SAFETY RECALL NOTICE

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



4G [REDACTED] N62 299728

KANSAS CITY, MO [REDACTED]



299728/#63094/N62

GOODYEAR AUTO SERVICE CENTER

INVOICE
147281

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7-MON-FRI, 8-5SAT
www.GoodyearAutoService.com



PAGE: 01

BILL TO:

RAYTOWN, MO

PHONE 1..... EXT.
PHONE 2..... EXT.
RETURN PARTS.. NO
PRIOR INVOICE. 146855
ENG. SIZE..... V8-345 5.7L
SALESMAN..... 051 / 023

VEH YEAR/MAKE. 04 DODGE TRUCK
VEHICLE MODEL. RAM 2500 PICKUP
VEHICLE COLOR. SILVER
LICENSE/STATE. / MO
DATE REQUESTED 06/17/13
VEHICLE ID #.. 3D7KU28DX4G

ODOMETER IN/OUT 108000 / 108000
VEHICLE IN..... 06/17/13 07:18 AM
VEHICLE OUT..... 06/17/13 04:56 PM
TERR/NONSIG.... 4376/904376
TIME REQUESTED

ACCOUNT # COB TC CUST# TYPE/STATE PAYMENT METHOD
2 01 01615 0 MO CASH

SLS TECH	PRODUCT CODE	BC	QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
051 076	046-000	R	1	NOISE IN RF? AFTER NEW TIRES	.00	.00	FREE
051 076	046-000	R	1	KLUNKING/GRINDING WHILE DRIVING	.00	.00	FREE
051 076 LABOR	043-100	R	1	CK FRONT END/SUSPENSION	.00	24.00	24.00- FREE
051 076	046-000	R	1	RF WHEEL BEARING-EXCESSIVE PLAY	.00	.00	FREE
051 076	046-000	R	1	STABILIZER LINKS-BOOTS TORN-NO PLAY YET	.00	.00	FREE
051 076	046-000	R	1	SHOCKS OE	.00	.00	FREE
051 076 LABOR	052-313 515061 R&R WHEEL HUB FRONT, ONE SIDE	R	1 1.00	RIGHT FRONT HUB BEARING ASSEMBLY FRONT HUB ASSEMBLY	327.30	128.70	456.00
051 076	046-000	R	1	RT TAG LIGHT INOP	.00	.00	FREE
051 076 LABOR	066-209 168	R	1 1.00	REPLACE SML LAMP(PKRG-TAILLGT-SIDE MARKE LICENSE PLATE LIGHT	1.44	3.00	4.44
051 051 LABOR	066-100	R	1	REPLACE FRONT CONTROL MODULE	.00	108.90	108.90
051 051	066-200 56051036	R	1 1.00	FRONT CONTROL MODULE MODULE-FT	320.00	.00	320.00

CONTINUED NEXT PAGE

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FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7-MON-FRI, 8-5SAT
www.GoodyearAutoService.com



PAGE: 02

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
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SUMMARY:

PARTS TOTAL.....	648.74
LABOR TOTAL.....	264.60
TAXABLE AMOUNT.....	648.74
DISCOUNT LABOR.....	24.00
SUB TOTAL.....	889.34
SALES TAX(8.225%)	53.36

X-----
CUSTOMER AUTHORIZATION FOR TOTAL

INVOICE TOTAL CASH AMOUNT..... 942.70 **\$942.70**

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,
PLEASE CONTACT THE STORE MANAGER, LEONARD STONEMAN, AT (816)737-1650

SALES ASSOC(S):	051 MICHAEL N.	TREAD DEPTH L/F.....	16/32	R/F.....	16/32
TECHNICIAN(S):	076 NATHANIEL P.	051 MICHAEL N.	TREAD DEPTH L/R.....	16/32	R/R..... 16/32

AUTHORIZED BY. [REDACTED]	AUTH REC'D BY. MICHAEL J	MANNER REC'D.. PHONE
AUTH PHONE....	AUTH DATE.....	AUTH TIME.....
REVISED TOTAL. 889.34	ADD'L AMOUNT.. 865.34	REPAIRS DESC..

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED
SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

GOODYEAR AUTO SERVICE CENTER

INVOICE
145285

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7:30-6MON-FRI,8-5SAT
www.GoodyearAutoService.com



PAGE: 01

BILL TO:

RAYTOWN, MO

PHONE 1..... EXT.
PHONE 2..... EXT.
RETURN PARTS.. NO
PRIOR INVOICE. 145218
ENG. SIZE..... V8-345 5.7L
SALESMAN..... 002 / 023

VEH YEAR/MAKE. 04 DODGE TRUCK
VEHICLE MODEL. RAM 2500 PICKUP
VEHICLE COLOR. SILVER
LICENSE/STATE. / MO
DATE REQUESTED 01/08/13
VEHICLE ID #.. 3D7KU28DX4G

ODOMETER IN/OUT101855 / 101855
VEHICLE IN....01/08/13 07:47 AM
VEHICLE OUT....01/10/13 04:55 PM
TERR/NONSIG....4376/904376
TIME REQUESTED

ACCOUNT # COB TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO. REGULAR REVLG #
P 01 01615 0 MO 010280 75301

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE T
002 051	046-100	R 1	CK FOR VIB VIOLENTLY WHEN HIT A BUMP 50+	.00	.00	
002 051	046-000	R 1	TRUCK HAS "DEATH WOBBLE" @ SPEED	.00	.00	
002 051	046-000	R 1	LOOSE/WORN PARTS MOST COMMON CAUSE	.00	.00	
002 051	046-000	R 1	TRAC BAR REMOVED & CHECKED-OK	.00	.00	
002 051	046-000	R 1	ALL CTRL ARM BUSHINGS & SHOCKS OE	.00	.00	
002 051	046-000	R 1	LOOSENESS @ RT & LT OUTER TIE RODS	.00	.00	
002 051	046-000	R 1	LOOSENESS IN TIE ROD @ PITMAN ARM	.00	.00	
002 051	046-000	R 1	POSSIBLE GEAR BOX ISSUE-RECMND DEALER	.00	.00	
051 051	046-000	R 1	STEERING STABLIZER REPLACED W/ RANCHO	.00	.00	
051 051	043-200 RS5412	R 1 1.00	STEERING STABLIZER/DAMPER STEERING DAMPER	97.63	46.68-	50

CONTINUED NEXT PAGE

GOODYEAR AUTO SERVICE CENTER

INVOICE
145285

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7:30-6MON-FRI, 8-5SAT
www.GoodyearAutoService.com



PAGE: 02

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
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SUMMARY:

PARTS TOTAL.....	97.63
LABOR TOTAL.....	.00
TAXABLE AMOUNT	54.52
SHOP SUPPLIES *	3.57
DISCOUNT PARTS.....	46.68
SUB TOTAL.....	54.52
SALES TAX(8.225%)	4.48

X-----
CUSTOMER AUTHORIZATION FOR TOTAL

CHARGED AMOUNT 59.00
INVOICE TOTAL \$59.00

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,
PLEASE CONTACT THE STORE MANAGER, LEONARD STONEMAN, AT (816)737-1650

SALES ASSOC(S):	051 MICHAEL N.	002 LEONARD S.	TREAD DEPTH L/F.....	8/32	R/F....	7/32
TECHNICIAN(S):	051 MICHAEL N.		TREAD DEPTH L/R.....	8/32	R/R....	7/32

AUTHORIZED BY. [REDACTED]	AUTH REC'D BY. MICHAEL J	MANNER REC'D.. IP
AUTH PHONE....	AUTH DATE.....	AUTH TIME.....
REVISED TOTAL. 54.52	ADD'L AMOUNT.. 54.52	REPAIRS DESC..

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED

*SHOP SUPPLY FEES COVER MISC MATERIALS USED IN SERVICING YOUR VEHICLE THAT DO NOT APPEAR ELSEWHERE ON THIS INVOICE AND FOR PROFIT
SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

GOODYEAR AUTO SERVICE CENTER

INVOICE
143079

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7:30-6MON-FRI, 8-5SAT
www.GoodyearAutoService.com



PAGE: 01

BILL TO:

RAYTOWN, MO

PHONE 1..... EXT.
PHONE 2..... EXT.
RETURN PARTS.. NO
PRIOR INVOICE. 141861
ENG. SIZE..... V8-345 5.7L
SALESMAN..... 010 / 051

VEH YEAR/MAKE. 04 DODGE TRUCK
VEHICLE MODEL. RAM 2500 PICKUP
VEHICLE COLOR. SILVER
LICENSE/STATE. / MO
DATE REQUESTED 07/18/12
VEHICLE ID #.. 3D7KU28DX4G

ODOMETER IN/OUT 091334 / 091334
VEHICLE IN.... 07/18/12 07:33 AM
VEHICLE OUT.... 07/18/12 04:47 PM
TERR/NONSIG... 4376/904376
TIME REQUESTED

ACCOUNT # COB TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO. REGULAR REVLG #
P 01 01615 0 MO 118407 75301

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
010 056	046-377	R 1	COURTESY TIRE AND MAINTENANCE INSPECTION	.00	.00	FREE
010 056	046-100	R 1	BRAKES SQUEAK, BAD VIB WHEN YOU HIT BUMP	.00	45.00	45.00- FREE
010	046-223	R 1	MISCELLANEOUS SHOP SUPPLIES	.00	.00	FREE
010 056	046-100	R 1	FRONT BRAKES SQUEAKING-PADS ALMOST NEW	.00	.00	.00
010 056	046-100	R 1	SLIGHT RIDGE ON DRIVER'S SIDE PAD	.00	.00	.00
010 056	046-100	R 1	FT ROTORS RUST PITTED	.00	.00	.00
010 056	046-100	R 1	VIBRATION FELT @ HWY SPEEDS-TIRE BALANCE	.00	.00	.00
051 077	044-275 FOR THE LIFE OF THE TIRE FE-ALMCPT	R 4 8.00	WHEEL BALANCE - AUTO - LIFETIME COATED STEEL WEIGHTS	5.95	10.00	63.80
051 077	046-100	R 1	ROTATE TIRES	.00	.00	.00
051 051 LABOR	043-100	R 1	REPLACE STEERING STABILIZER	.00	45.00	45.00- FREE
051 051	043-200 SS10323	R 1 1.00	STEERING STABILIZER STEERING DAMPER	46.68	46.68-	.00 FREE

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GOODYEAR AUTO SERVICE CENTER

INVOICE
143079

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7:30-6MON-FRI,8-5SAT
www.GoodyearAutoService.com



PAGE: 02

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
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SUMMARY:

PARTS TOTAL.....	70.48
LABOR TOTAL.....	130.00
DISCOUNT LABOR.....	90.00
DISCOUNT PARTS.....	46.68
SUB TOTAL.....	63.80
SALES TAX(8.225%)	1.96

X-----
CUSTOMER AUTHORIZATION FOR TOTAL

INVOICE TOTAL

CHARGED AMOUNT 65.76
TAXABLE AMOUNT 23.80

\$65.76

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,
PLEASE CONTACT THE STORE MANAGER, LEONARD STONEMAN, AT (816)737-1650

SALES ASSOC(S): 051 MICHAEL N.
TECHNICIAN(S): 077 RODNEY W.

010 DANIEL V.
056 DONALD A.

051 MICHAEL N.

TREAD DEPTH L/F..... 9/32 R/F..... 9/32
TREAD DEPTH L/R..... 9/32 R/R..... 8/32

AUTHORIZED BY. [REDACTED]
AUTH PHONE....
REVISED TOTAL. 63.80

AUTH REC'D BY. MICHAEL J
AUTH DATE.....
ADD'L AMOUNT.. 63.80

MANNER REC'D.. PHONE
AUTH TIME.....
REPAIRS DESC..

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED
SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

GOODYEAR AUTO SERVICE CENTER

INVOICE
145716

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7:30-7MON-WED, 7-7THU-FRI, 8-6SAT, 9-3SUN
www.GoodyearAutoService.com



PAGE: 01

BILL TO:

RAYTOWN, MO

PHONE 1..... EXT.
PHONE 2..... EXT.
RETURN PARTS.. NO
PRIOR INVOICE. 145285
ENG. SIZE..... V8-345 5.7L
SALESMAN..... 002 / 023

VEH YEAR/MAKE. 04 DODGE TRUCK
VEHICLE MODEL. RAM 2500 PICKUP
VEHICLE COLOR. SILVER
LICENSE/STATE / MO
DATE REQUESTED 02/12/13
VEHICLE ID #.. 3D7KU28DX4G

ODOMETER IN/OUT 213456 / 213456
VEHICLE IN.... 02/14/13 09:00 AM
VEHICLE OUT.... 02/14/13 05:13 PM
TERR/NONSIG... 4376/904376
TIME REQUESTED

ACCOUNT # COB TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO. 6MO NO INTEREST
P 01 01615 0 MO 014126 75360

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
051 055	042-296	R 1	LEFT OUTER TIE ROD	88.32	45.00	133.32
LABOR	401-1919	1.00	OUTER TIE ROD END			
051 055	042-205	R 1	RIGHT OUTER TIE ROD	169.17	45.00	214.17
LABOR	410-1081	1.00	TIE ROD END			
051 055	042-204	R 1	CENTER LINK	51.78	54.00	105.78
LABOR	401-1920	1.00	TIE ROD END			
051 055	042-100	R 1	INSTALL AFTERMARKET STEERING BRACE	.00	90.00	90.00
LABOR						
051 055 071	078-145	R 1	WHEEL ALIGNMENT AUTO	.00	74.95	74.95

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GOODYEAR AUTO SERVICE CENTER

INVOICE
145716

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7:30-7MON-WED,7-7THU-FRI,8-6SAT,9-3SUN
www.GoodyearAutoService.com



PAGE: 02

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
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No Interest If Paid In Full in 6 Months. \$250 Minimum Purchase Required.
Minimum Payments Required. 28.99% APR

If the balance is not paid in full by the expiration of the promotional period or, to the extent permitted by law, if you make a late payment, interest charges will be imposed from the date of purchase at the APR above. This APR is as of 02/14/13. Your card agreement, the terms of the offer and applicable law govern this transaction including increasing APRs and fees and terminating the promotional period.

SUMMARY:

PARTS TOTAL.....	309.27
LABOR TOTAL.....	308.95
CHARGED AMOUNT	643.66
TAXABLE AMOUNT	309.27
SUB TOTAL.....	618.22
SALES TAX(8.225%)	25.44
INVOICE TOTAL	\$643.66

X-----
CUSTOMER AUTHORIZATION FOR TOTAL

INVOICE TOTAL

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,
PLEASE CONTACT THE STORE MANAGER, LEONARD STONEMAN, AT (816)737-1650

SALES ASSOC(S):	051 MICHAEL N.	002 LEONARD S.	TREAD DEPTH L/F.....	8/32	R/F....	7/32
TECHNICIAN(S):	055 MICHAEL G.	071 SHAWN H.	TREAD DEPTH L/R.....	7/32	R/R....	8/32

AUTHORIZED BY. [REDACTED]
AUTH PHONE....
REVISED TOTAL. 618.22

AUTH REC'D BY. MICHAEL J
AUTH DATE.....
ADD'L AMOUNT.. 618.22

MANNER REC'D.. PHONE
AUTH TIME.....
REPAIRS DESC..

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED
SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

GOODYEAR AUTO SERVICE CENTER

INVOICE
140671

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7:30-6MON-FRI,8-5SAT
www.GoodyearAutoService.com



PAGE: 01

BILL TO:

RAYTOWN, MO

PHONE 1..... EXT.
PHONE 2.....
RETURN PARTS.. NO
PRIOR INVOICE 30817
ENG. SIZE..... V8-345 5.7L
SALESMAN..... 002 / 066

VEH YEAR/MAKE 04 DODGE TRUCK
VEHICLE MODEL RAM 2500 PICKUP
VEHICLE COLOR SILVER
LICENSE/STATE / MO
DATE REQUESTED 01/02/12
VEHICLE ID #.. 3D7KU28DX4G

ODOMETER IN/OUT 081910 / 081910
VEHICLE IN....01/09/12 09:16 AM
VEHICLE OUT....01/10/12 05:08 PM
TERR/NONSIG....4376/904376
TIME REQUESTED

ACCOUNT # COB TC CUST# TYPE/STATE AUTHORIZATION DEBIT CARD NO.
Q 01 01615 0 MO 813021

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
051 056	042-206	R 1	LEFT INNER TIE ROD	161.11	81.00	242.11
LABOR	410-1080	1.00	IN. TIE ROD END			
051 056	043-200	R 1	STEERING STABILIZER	45.05	.00	45.05
	SS10323	1.00	STEERING DAMPER			
051 056	042-297	R 1	LEFT UPPER BALL JOINT	121.98	108.00	229.98
LABOR	500-1117CQ	1.00	UPPER BALL JOINT			
051 056	042-294	R 1	LEFT LOWER BALL JOINT	134.32	117.00	251.32
LABOR	505-1311CQ	1.00	LOWER BALL JOINT			
051 056	042-293	R 1	RIGHT UPPER BALL JOINT	121.98	108.00	229.98
LABOR	500-1117CQ	1.00	UPPER BALL JOINT			
051 056	042-295	R 1	RIGHT LOWER BALL JOINT	134.32	117.00	251.32
LABOR	505-1311CQ	1.00	LOWER BALL JOINT			
051 056	052-312	R 1	LEFT FRONT HUB BEARING ASSEMBLY	401.04	36.00	437.04
LABOR	515061	1.00	FRONT HUB ASSEMBLY			
051 056	078-145	R 1	WHEEL ALIGNMENT AUTO	.00	74.95	74.95
002 056	046-100	R 1	WHEEL BEARING LABO: ADJUSTED FOR OVERLAP	.00	.00	.00
002 056	046-100	R 1	STRG DAMPER LABOR ADJUSTED FOR OVERLAP	.00	.00	.00

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GOODYEAR AUTO SERVICE CENTER

INVOICE
140671

A DIVISION OF THE GOODYEAR TIRE & RUBBER COMPANY
5270 BLUE RIDGE BLVD
RAYTOWN, MO 64133
FEDERAL TAX ID# 340253240
(816)737-1650 HOURS 7:30-6MON-FRI, 8-5SAT
www.GoodyearAutoService.com



PAGE: 02

SLS TECH	PRODUCT CODE	BC QTY	DESCRIPTION	UNIT PRICE	LBR/EXCISE	LINE TOTAL
----------	--------------	--------	-------------	------------	------------	------------

SUMMARY:

PARTS TOTAL.....	1119.80
LABOR TOTAL.....	641.95
DEBIT CARD AMOUNT..	1853.85
TAXABLE AMOUNT	1119.80
SUB TOTAL.....	1761.75
SALES TAX(8.225%)	92.10

X-----
CUSTOMER AUTHORIZATION FOR TOTAL

INVOICE TOTAL \$1,853.85

THANK YOU FOR YOUR BUSINESS! IF YOU ARE NOT 100% SATISFIED,
PLEASE CONTACT THE STORE MANAGER, LEONARD STONEMAN, AT (816)737-1650

SALES ASSOC(S):
TECHNICIAN(S):

051 MICHAEL N.
056 DONALD A.

002 LEONARD S.

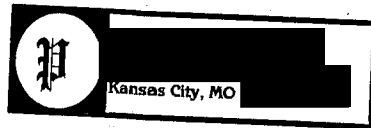
TREAD DEPTH L/F..... 10/32 R/F.... 10/32
TREAD DEPTH L/R..... 10/32 R/R.... 10/32

AUTHORIZED BY. [REDACTED]
AUTH PHONE....
REVISED TOTAL. 1761.75

AUTH REC'D BY. MICHAEL J
AUTH DATE.....
ADD'L AMOUNT.. 259.02-

MANNER REC'D.. PHONE
AUTH TIME.....
REPAIRS DESC..

ALL PARTS ARE NEW UNLESS OTHERWISE SPECIFIED
SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION



NHTSA
1200 NEW JERSEY AVE SE
WASHINGTON DC 20590