

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)**

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 2/4/2014

Incident Details	VQ-10564084-3094
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Document Number: 11420055A

Report Number: 20140204-5F307-2147447545

Report Submitted Date: 2/4/2014

Who You Are: Consumer

Incident Description: I have a new MINI cooper country man 2013, and I have already had to replace all four of my Continental, tires.  
The first incident I was driving home from work, about 25 minutes, on highway 287. There was nothing on the highway, and I did not run over anything, and my tire blew out on me, stranding me on the side of the road.  
I was only driving for ten minutes when this happened, I hit nothing, and I could have crashed. I had to have my car towed, and a new tire, these tires were only about 7 months old at this point.

The second incident, happened about three months later, I pulled out of my drive way and my car said I had a low tire, I got out and checked my tires, and there was a busted seam on my front driver side tire, on the other front tire, there was a giant bubble about to explode on me at any moment and a bubble on the one of the back tires, it could have been while I was driving, luckily I noticed it in time.

The dealership, and the tire shop, could not find any reason this happened to my new Continental tires, they were obviously faulty, but the company Continental, would do nothing to replace my faulty tires, I had to pay about 1000 dollars out of my own pocket, that I did not have, to replace faulty Continental tires, that only had 20thousand miles on them. Let alone the fact that I could have been killed by their tires.

The managers at the tire shop and at the dealership, said, they had not seen tires do such a thing, accept on semi truck tires.

I want to warn anyone I can, PLEASE don't buy CONTINENTAL TIRES!  
Continental didn't even care enough, to try to fix it or make things right.  
They are faulty, and extremely DANGEROUS!

Incident Date: 12/16/2013

Incident Location: Street or Highway -

Victim Details
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First Name:

Last Name:

Injury Information: Injury, No First Aid or Medical Attention Received

Victim is of Hispanic/Latino origin?

Race: Unspecified

Other Race/Ethnicity:

My Relationship to Victim: Self

Gender: Female

Age when: 24 Years

incident  
occurred:

Address:

E-mail:

Phone Number:

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#### Product Details

Product Description: 17" CONTINENTAL TIRES

Product Category: Continental Tires

Product Type:

Brand Name: CONTINENTAL

Manufacturer / Importer / Private Labeler Name: Continental Tire the Americas, LLC

Model Name or Number:

Serial Number:

Date Manufactured:

Manufacturer Date Code:

Manufacturer Address: 1830 MacMillan Park Dr, Fort Mill, South Carolina, 29707, United States

Manufacturer Website URL:

Manufacturer Phone Number: 1-800-847-3349

Retailer:

Retailer State:

#### Additional Details

Purchase Date:

I still have the product in my possession. No

The product was damaged before the incident. No

The product was modified before the incident. No

Have you contacted the manufacturer? Yes

If not, do you N/A  
plan to contact  
them?

Explanation:

#### Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], Mansfield, Texas, [REDACTED] United States

E-mail [REDACTED]

Phone Number:

#### Consent

May we include your Report, including any documents or photographs that you have attached to your Report, but without your name and contact information, in CPSC's Public Database? Yes, you may include my Report with any attachments on SaferProducts.gov.

May we release your name and contact information to the product manufacturer / importer / private labeler identified in your Report? Yes, you may release my name and contact information to the product manufacturer / importer / private labeler.

I certify that I have reviewed the Report and that the information provided in this Report is true and accurate to the best of my knowledge, information, and belief. Yes

OMB Control Number 3041-0146