


MAR 14 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 07-FEB-2014	Repository <input type="checkbox"/>	Reference No. 10563357	Daytime Telephone Number [REDACTED]
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		State MI		Zip Code [REDACTED]	
Address [REDACTED]		City NILES		Evening Telephone Number [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1MEHM43115G [REDACTED]		Make MERCURY		Model MONTEGO	Model Year 2005
Date Purchased 3/2008	Dealer's Name and Telephone Number Deals on wheels		Engine: No: Cylinders 3.0 6 cylinders	Fuel Type: Unleaded	
Original Owner <input type="checkbox"/>	Dealer's City Durban, MI 49047		State MI	Zip Code [REDACTED]	Incident Date(s) 03-FEB-2014
Transmission Type CVT Transaxil	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain [REDACTED]	Multiple Failure: Transmission bad		Incident Date(s) 03-FEB-2014
<input checked="" type="checkbox"/> Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 10000 POWER TRAIN				Failure Mileage 160000	Failure Speed 55
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 MERCURY MONTEGO. THE CONTACT STATED THAT WHILE DRIVING 55 MPH, THERE WAS A LOUD ABNORMAL SOUND HEARD AS ALL OF THE WARNING LAMPS ILLUMINATED AND THE VEHICLE STALLED. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THE TECHNICIAN DIAGNOSED THAT THE TRANSMISSION WAS DEFECTIVE AND NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 160,000.					
The car stopped in middle of road with no warning. Car has the CVT Transaxil transmission and there is currently a class action lawsuit concerning this issue on the internet. I have contacted the lawyer and the issue is pending. We were on a busy highway and very much in danger when the car stopped.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

the car stopped

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We were driving up the road and there was a loud sound from the car. The car then stopped in the middle of the highway and would not move. We had to push the car off the highway and have it towed to the Ford dealer who checked the car out and diagnosed said it as needing a new transmission for 6,900.00 for part and 1,300.00 to put the part on. After doing further research I found there are a lot of people that have experienced this same issue as there is a Class Action Lawsuit filed in California for this same issue. My life and the life of my passenger were in grave danger as the traffic is very fast and busy on this highway and we were pushing this car for a issue Ford already know about and have not done anything to correct.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

SaferCar.gov