

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

Form Approved: O.M.B. No. 2127-0008

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 04-FEB-2014	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State	Zip Code	Evening Telephone Number	
WILLIAMSPORT		PA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model Year	
2FMZA51656E		FORD		2006	
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
Original Owner ☐	Dealer's City			No: Cylinders	
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
☐ Cruise Control				03-FEB-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 100000 POWER TRAIN				Failure Mileage	Failure Speed
				84000	25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 FORD FREESTAR. THE CONTACT STATED WHILE DRIVING APPROXIMATELY 25 MPH THE TRANSMISSION FAILED. THERE WERE NO WARNING INDICATOR LIGHTS ILLUMINATED. THE VEHICLE WAS TOWED TO AMOCO. THE MECHANIC DIAGNOSED THAT THE GEAR SHIFT INSIDE THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 84,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					


FORD FREESTAR - 2006 FORD FREESTAR Problems & Complaints
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There are 213 complaints filed for the [2006 FORD FREESTAR](#)

by Ford Motor Company

Below is a list of complaints & problems filed against the **2006 FORD FREESTAR**. These problems includes information received by [NHTSA](#) from consumers either directly or as recorded by the Vehicle Safety Hotline. This information may be used by NHTSA during the investigation process. If you like to file an official complaint for the 2006 FORD FREESTAR, you can do so by calling the NHTSA Mon-Fri 8am to 8pm at 888-327-4236, TTY: 800-424-9153. You can also file your complaint online by [clicking here](#). Your complaint will be added to the NHTSA complaints database after a thorough review. If a trend is discovered, an investigation will be opened by the ODI.

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See complaints below ↓

#1 Extended Auto Warranty

[directbuywarranty.com/Free_Quote](#)

We Pay Parts Labor & 24/7
Roadside. Get a Free Quote in
Seconds!

How to Do It Yourself

[howtosimplified.com](#)

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 View other component problems for this vehicle or [view all problems](#)
[Air Bags](#) (3)

[Exterior Lighting](#) (2)

[Seat Belts](#) (3)

[Steering](#) (4)

[Traction Control System](#) (3)

[Electrical System](#) (26)

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[Structure](#) (3)

[Unknown Or Other](#) (5)

[Engine](#) (14)

[Fuel System Diesel](#) (1)

[Service Brakes](#) (2)

[Suspension](#) (3)

[Vehicle Speed Control](#) (7)

[Engine And Engine Cooling](#) (8)

[Fuel System Gasoline](#) (3)

[Service Brakes Hydraulic](#) (2)

[Tires](#) (1)

[Visibility](#) (5)

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Complaint

Description

POWER TRAIN

4/21/2014 - BOCA RATON, FL

I WAS TRAVELLING ON INTERSTATE WHEN THERE WAS A SUDDEN LOSS OF MOTIVE POWER WITH OUT ANY WARNING. SUDDEN LOSS OF POWER TO THE DRIVETRAIN INCREASED THE RISK OF AN ACCIDENT.

[View Details](#)
POWER TRAIN

4/15/2014 - YORKVILLE, IL

AS I WAS PULLING OUT INTO TRAFFIC THEN ACCELERATING THE VEHICLE ALL OF A SUDDEN JUST WOULDN'T MOVE ALMOST HIT BY SEVERAL CARS N HAVING 5KIDS PLUS NOW A PREMIE DUE IN A FEW WEEKS DUE TO HIGH RISK IT IS A HUGE ISSUE! DUE TO THE TORQUE CONVERTER FAILURE & BEING A FORD OWNER SINCE 16 YRS OLD AS WELL AS WORKING FOR THEM THIS IS AN EVEN BIGGER ISSUE FOR ME!!

[View Details](#)
**POWER TRAIN:
AUTOMATIC
TRANSMISSION:
TORQUE CONVERTER**

4/11/2014 - BOCA RATON, FL

THE CONTACT OWNS A [2006 FORD FREESTAR](#). THE CONTACT STATED THAT WHILE DRIVING 55 MPH, THE ENGINE STALLED WITHOUT WARNING. THE VEHICLE WAS TAKEN TO A CERTIFIED MECHANIC AND THEY STATED THAT THE TORQUE CONVERTER NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 140,000. THE VIN WAS UNAVAILABLE.

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ENGINE

4/5/2014 - BROWNSVILLE, TX

WHEN IT RAINS IT STARTS SHAKING AND SMELLS LIKE IT'S BURNING. IT DOES IT EVERY TIME IT RAINS AND IT'S GETTING WORSE. IT TAKES LONGER TO DRY AND TO RECOVER.

GETTING WORSE. IT TAKES LONGER TO DRY AND TO RECOVER.

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**POWER TRAIN:
AUTOMATIC
TRANSMISSION:
TORQUE CONVERTER**

4/4/2014 - MARS, PA

THE CONTACT OWNS A [2006 FORD FREESTAR](#). THE CONTACT STATED WHILE DRIVING APPROXIMATELY 55 MPH, THERE WAS A SUDDEN LOSS OF ENGINE POWER AND THE MIL ILLUMINATED. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE TORQUE CONVERTER NEEDED TO BE REPLACED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 95,000 AND THE CURRENT MILEAGE WAS 104,000.

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UNKNOWN OR OTHER

3/28/2014 - KALAMA, WA

MY FAMILY HAD STOPPED TO LET PEDESTRIANS CROSS AND WHEN MY HUSBAND PUSHED THE GAS PEDAL DOWN TO ACCELERATE BUT IT DID NOT IN GAUGE THE DRIVE. THE VAN ACTED AS IF IT WAS IN NEUTRAL. THE ONLY GEAR THAT WORKED WAS REVERSE. I LOOKED ON-LINE TO FIND THAT THE FREESTAR '04 AND '05 WHERE BOTH RECALLED FOR THE SAME PROBLEM. FORD SHOULD TAKE RESPONSIBILITY AND ISSUE A RECALL. MY FAMILY(4 CHILDREN ALL UNDER 5 YEARS OLD) WAS LUCKY THAT IT HAPPENED IN A SAFE AREA. WE WHERE ON OUR WAY HOME WHICH REQUIRES US TO USE THE FREEWAY. I THANK GOD WE WHERE NOT ON THE FREEWAY, IT COULD HAVE BEEN A DIFFERENT OUT COME.

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ENGINE

3/26/2014 - VICTORIA, OR

WE WERE IN THE MIDDLE LANE OF I5 NORTH HEADING HOME FROM A FAMILY VACATION WHEN WE SUDDENLY LOST POWER.NO WARNING SOUNDS,LIGHTS OR ANYTHING .ONE MINUTE WE WERE DRIVING ALONG ,THE NEXT I WAS HANGING OUT THE PASSENGER WINDOW(MY HUSBAND WAS DRIVING) WAVING OFF ONCOMING TRAFFIC TO LET US COAST TO THE SIDE.WE HAVE ENDURED \$ 20000 IN REPAIRS (AND COUNTING) ,750.00 IN HOTEL BILLS (AND COUNTING BECAUSE WE ARE STILL HERE!) AS FOR FORD SAYING ,IT'S NOT A SAFETY ISSUE' ,WE COULD EASILY HAVE BEEN KILLED.MY 2 KIDS WERE IN THE CAR,THE HAIR ON MY ARM STOOD UP WHEN I THOUGHT ABOUT WHAT COULD HAVE HAPPENED THANKS TO FORDS CRAPPY WORKMANSHIP.THERE IS NO WAY THEY DON'T KNOW THIS PROBLEM EXISTS.I WILL NEVER BUY FORD AGAIN.

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POWER TRAIN

3/18/2014 - NASHPORT, OH

DRIVING ON THE INTERSTATE AND THE VAN STARTED TO JERK AND LOSE POWER. IF THE PREVIOUS 3 YEARS OF THE VAN ARE RECALLED FOR THE TRANSMISSION. AND MINE WENT OUT DOES THE RECALL NEED TO BE EXPANDED? BASED ON SOME GOOGLE SEARCHES ALOT OF PEOPLE HAVE LOST THERE TRANSMISSION DO TO THE TORQUE CONVERER.

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POWER TRAIN

3/4/2014 - FREMONT, NC

I WAS ACCELERATING DOWN THE STREET AT APPROXIMATELY 35 MILES AN HOUR IN A 55MPH ZONE. WHEN ALL OF A SUDDEN IT WAS LIKE THE TRANSMISSION WAS THROWN IN NEUTRAL. WHEN THE VEHICLE SLOWED DOWN SO FAST WITH NO POWER, I WAS ALMOST REARENDED BY A VEHICLE FROM BEHIND TRAVELING AT APPROX 55 MPH. WHEN I COASTED TO A STOP THE VECHILE WOULD NOT GO FORWARD OR BACKWARD. I HAVINE BEEN DRIVING FORDS FOR 46 YEARS AND NEVER HAD A TRANSMISSION TO GO OUT ON ME. I COULD HAVE BEEN HURT IF REARENDED. IT COST ME OVER \$3000 TO HAVE THE TRANSMISSION REBUILT. FORD SHOULD HAVE A RECALL AND PAY ME FOR THE PROBLEM AS THE SAME FAILURE IS GOING ON EVERYWHERE IN THE US. THE 2005'S HAD THE SAME PROBLEM. FORD SHOULD BE ASHAMED OF THERE SELFS FOR MAKING THE JUNK.

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POWER TRAIN

2/15/2014 - CROOKSVILLE, OH

WE STOPPED AT STOP SIGN, TOOK OFF AND WENT ABOUT 30 FEET AND IT QUIT PULLING. LUCKILY THE CAR COMING DOWN THE HIGHWAY SLOWED DOWN BEFORE HE REARENDED US. WE PUSHED IT OFF THE SIDE OF THE ROAD AND HAD TO CALL THE WRECKER TO BRING IT HOME.

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Rebuilt Transmission

 sworenstransmissionpa.com

Our Experts Rebuild Worn-Out Auto Transmissions. Call Us For Details.

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No. 135800
AAMCO FOCUS

CUSTOMER SERVICE MGR (LAST)		(FIRST)		DATE	
OWNER				2/4/14 10:02	
ADDRESS		CITY	STATE/PROV.	ZIP/POSTAL CODE	MILEAGE
		WILLIAMSPORT	PA		84356
				TRANSMISSION TYPE	HOME PHONE
				4F50N	
YEAR	MAKE	MODEL	COLOR	VEHICLE IDENTIFICATION NUMBER (VIN)	LIC. PLATE NO./STATE
2006	FORD	FREESTAR	SILVER	2FMZA51656B	
WARRANTY CLAIM INFORMATION		ORIGINAL CENTER	ORIGINAL RO	ORIGINAL MILES	ORIGINAL DELIVERY DATE
					08/05
		PROD. DATE		ENGINE SIZE	CELL PHONE
				3.9L	
HAT NUMBER		EMAIL ADDRESS			
		TD@AAMCO.COM			
LEAD SOURCE					
PREVIOUS CUSTOMER					

INTERNATIONAL
CUSTOMER SERVICE
201 Gibraltar Road
Horsham, PA 19044
Call toll-free: (800) 523-0401



TOTAL
CAR CARE
EXPERTS

27982
Lycoming Transmissions, Inc.
1864 East Third Street
Williamsport, PA 17701
570-323-9873

CUSTOM ID 1 CUSTOM ID 2
JOHN MIKE

An independently owned and operated AAMCO Center

SC	WC	SERVICE DESCRIPTION	PRICE
		AAMCO MULTI-POINT INSPECTION AUTHORIZATION: BY: OWNER DATE: 2/4/2014 TIME: 10:04:38 AM FROM: MW VERIFICATION: MIKE	
		SERVICE RECOMMENDATION AAMCO MAY OPERATE THIS VEHICLE FOR THE PURPOSE OF TESTING AND DELIVERY AT MY OWN RISK. I UNDERSTAND THAT IF A TORQUE CONVERTER AND/OR HARD PARTS ARE REQUIRED, THE COST WILL BE IN ADDITION TO THE BASE PRICE OF \$0. I HAVE THE RIGHT TO AUTHORIZE THE ADDITIONAL COST, OR TO REQUEST REASSEMBLY AND REINSTALLATION OF THE UNSERVICED TRANSMISSION FOR A LABOR CHARGE OF \$ WHICH INCLUDES THE COST OF DISASSEMBLY AND EXAMINATION.	
		AUTHORIZATION: BY: OWNER DATE: 2/4/2014 TIME: 10:32:01 AM FROM: MW VERIFICATION: MIKE	
		RECONDITIONED SERVICE \$0 HARD PARTS AND OTHER COMPONENTS ADDITIONAL COST (AS NEEDED) TORQUE CONVERTER (ADDITIONAL COST IF REQUIRED) \$	
B		TRANSMISSION SERVICE AAMCO RECONDITIONED TRANSMISSION WITH AN EXCHANGED REBUILT TORQUE CONVERTER WITH AAMCO 36 MONTH /50,000 MILE LIMITED WARRANTY	
		1 ASSEMBLY KIT # (B)	384.50
		1 TORQUE CONVERTER	360.00
		1 EPC SOLENOID	69.10
		1 NEW SYNTHETIC FLUID	68.00
		1 NEW FILTER	24.75
		1 LABOR	1152.00
		1 TOWING	60.00
		1 MOLDED CLUTCH PISTON SET	78.75
		1 5/ BUSHINGS, AND NEW BAND	61.10
		1 PUMP SHAFT BEARING	33.80
		AUTHORIZATION: BY: OWNER DATE: 2/4/2014 TIME: 10:32:01 AM FROM: MW VERIFICATION: MIKE RECONDITIONED SERVICE \$0 / HARD PARTS & OTHER COMPONENTS \$1932 / TORQUE CONVERTER \$360	
1		I HAVE BEEN OFFERED EXTENDED WARRANTY COVERAGE AND CHOSEN TO DECLINE____(INITIALS)	

PARTS SHOWN AS EXCHANGE ARE NOT RETURNABLE

TRANSMISSION			Total Car Care		
PARTS: 1,140.00	LABOR: 1,152.00	SUBTOTAL: 2,292.00	PARTS: 0.00	LABOR: 0.00	SUBTOTAL: 0.00

ADDITIONAL INFORMATION: DAN GOLDEN AT FAIRFIELD TOYOTA WILL PAY \$500.00TWARD THE REPAIR, LEAVING A BALANCE OF \$1,929.52 DUE FROM THE CUSTOMER.

TOTAL LABOR	1,152.00
TOTAL PARTS	1,140.00
SERVICE AGREEMENT	
SUBTOTAL	2,292.00
TAX	137.52
TOTAL	2,429.52

COPY

CERTIFICATION This certifies that the automotive components described above have been properly repaired and restored to sound working condition.	COMPLETION CERTIFICATE I acknowledge receipt of the vehicle and a copy of this Repair Order.
Authorized Signature	Authorized Signature Delivery Date

12 MONTH/12,000 MILES (20,000 Kilometers) RECONDITIONED TRANSMISSION LIMITED WARRANTY

If you have had the Reconditioned Transmission Service with a 12 Month/12,000 Miles (20,000 Kilometers) Limited Warranty performed and it has been recorded on this Repair Order, this Limited Warranty applies.

THE AAMCO LIMITED WARRANTY WARRANTS THE TRANSMISSION/TRANSAXLE AND TORQUE CONVERTER AGAINST DEFECTIVE TRANSMISSION/TRANSAXLE MATERIAL OR WORKMANSHIP. THIS LIMITED WARRANTY BEGINS ON THE **WARRANTY DATE** (SEE KEY TERMS) AND SHALL END 12 MONTHS FROM THE **WARRANTY DATE** OR WHEN 12,000 ADDITIONAL **MILES** (20,000 Kilometers) ARE REGISTERED ON THE ODOMETER, WHICHEVER OCCURS FIRST.

WHO IS COVERED: The customer listed on the repair order and any subsequent owner of the vehicle.

TERMS AND CONDITIONS: The transmission/transaxle of the vehicle described on **your** repair order has been reconditioned or replaced by the independently owned and operated AAMCO Center issuing this Warranty. This form describes the protection **you** will have under **your** Limited Warranty (hereinafter referred to as "Warranty"). This Warranty will be honored by independently owned and operated AAMCO Centers throughout the United States and Canada only if a Breakdown arises beyond 40 miles (70 kilometers) of the AAMCO Center issuing this Warranty.

KEY TERMS (When used, Key Terms will appear in dark print):

"**You**" and "**your**" mean the customer shown on the face of the repair order.

"**We**", "**us**" and "**our**" mean the AAMCO Center issuing this Warranty.

"**The Assemblies**" means transmission/transaxle and torque converter for vehicles equipped with an automatic transmission.

"**Breakdown**" means the failure of **The Assemblies** due to defective material or workmanship.

"**Miles**" means the actual miles **your** vehicle has traveled, as recorded on an unaltered odometer.

"**Warranty Date**" means the date of delivery as shown on the repair order.

"**Repairer**" means an independently owned and operated AAMCO Center located in the United States or Canada.

WHAT THIS WARRANTY COVERS: For a period of 12 Months or 12,000 **Miles** (20,000 Kilometers) after the **Warranty Date**, whichever occurs first, this Warranty will cover the **Breakdown of The Assemblies**. During the term of this Warranty, if **The Assemblies** fail to perform due to defective material or workmanship, return the vehicle to this AAMCO Center, present **your** repair order and this Warranty, and **The Assemblies** will be repaired or replaced without charge.

WHAT THIS WARRANTY DOES NOT COVER: This Warranty does not cover damage due to failure of an electronically controlled transmission due to faulty automotive electronic control components, such as computers, actuators, sensors and solenoids. This Warranty also does not include providing alternate transportation or living or travel expenses while the vehicle is being fixed after a **Breakdown** and also does not include providing any towing.

This Warranty is **NULL AND VOID:**

- * if the vehicle is equipped with a manual transmission.
- * If the vehicle is converted from a passenger vehicle to a commercial vehicle.
- * If the vehicle is rated more than one (1) ton.
- * If the vehicle is a racing car or other vehicle designed for competitive or off-road recreational purposes.
- * if the vehicle has been modified to plow snow, whether the snowplow blade is attached to the vehicle or not.
- * if the vehicle is used for towing, rental, taxi/limousine or group transport services.
- * if the vehicle is used by a police, fire or emergency company.
- * If **you** fail to pay for the original transmission repair.

In addition, **we** will not provide services under this Warranty:

- ◆ When repairs are performed without prior authorization from **us**.
- ◆ For a **Breakdown** caused by or involving collision, accident, fire, theft, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, freezing, or flood.
- ◆ For a **Breakdown** caused by abuse, misuse, modifications or alterations.
- ◆ For a **Breakdown** caused by radiator failure or malfunction.
- ◆ For a **Breakdown** caused by towing a trailer or another vehicle unless **your** vehicle is equipped for this as recommended by the manufacturer.
- ◆ For any consequential or incidental damage or loss should **your** vehicle be involved in a collision caused by or involving a **Breakdown**.
- ◆ If **your** vehicle's odometer has been stopped, altered or misrepresents **your** vehicle's actual mileage.
- ◆ For a **Breakdown** caused by, or if **your** vehicle is used for, off-road use, racing or other competition.

WHO TO CALL IF YOU HAVE A BREAKDOWN: All **Breakdowns** must be reported promptly to the independently owned and operated AAMCO Center that issued you this Warranty or, if **you** are traveling out of town: Call toll-free 1-888-FIND AAMCO (1-888-346-3226). Use all reasonable means to protect your vehicle. Notify us as soon as possible if you are unable to return to the AAMCO Center that issued this Warranty.

36 MONTH/36,000 MILES (60,000 Kilometers) RECONDITIONED TRANSMISSION LIMITED WARRANTY OR LIFETIME RECONDITIONED TRANSMISSION LIMITED WARRANTY

If you have had the Reconditioned Transmission Service with a 36 Month/36,000 Miles (60,000 Kilometers) or Lifetime Limited Warranty performed and it has been recorded on this Repair Order, this Limited Warranty applies.

All terms and conditions stated above in the 12 Month/12,000 Miles (20,000 Kilometers) AAMCO Limited Warranty apply here subject to these additional conditions:

1. This Warranty begins on the **Warranty Date** and shall end 36 MONTHS from the **Warranty Date** or when 36,000 additional **Miles** (60,000 Kilometers) are registered on the odometer, whichever occurs first, or in the case of a Lifetime Warranty, for as long as you own the vehicle, so long as you have the annual recheck performed each year as stated below.
2. This Warranty is made only to the customer listed on the repair order and is not transferable to a subsequent owner of the vehicle.
3. This Warranty is **NULL AND VOID** if the covered vehicle is used for commercial purposes, is an RV (motor home), or is equipped with a manual transmission.
4. **We** may void this Warranty if any modification to the vehicle is made that results in an increase in gross vehicle weight or carrying capacity.
5. If a **Breakdown** occurs more than 12 Months or 12,000 **Miles** (20,000 Kilometers) after the **Warranty Date**, whichever occurs first, then when **you** return the vehicle to an AAMCO Center and present **your** repair order, **you** must also pay the **Repairer** a deductible in an amount up to \$50 before **The Assemblies** will be repaired or replaced.
6. Each year, in the case of a Lifetime Limited Warranty only, within thirty (30) days of the day and month of the **Warranty Date**, **you** must take **your** vehicle to any independently owned and operated AAMCO Transmission center and have an annual recheck performed. The annual recheck will be performed at no charge to **you**. **We** may void this Warranty if **you** fail to have this annual recheck performed at an AAMCO center and to maintain proof of the recheck.

AAMCO ADVANTAGE 12 MONTH/12,000 MILES LIMITED WARRANTY

If you have the AAMCO ADVANTAGE total car care service with a 12 Month/12,000 Miles Limited Warranty performed and it has been recorded on this Repair Order, we agree with you as follows:

- 1 For a period of 12 Months or 12,000 Miles (20,000 Kilometers) after the warranty Date, whichever occurs first, this Warranty will cover defects on those parts and labor described on this repair order. During the term of this Warranty, if a failure arises due to defective parts or workmanship, return the vehicle to this AAMCO Center, present your repair order and this Warranty, and the parts will be repaired or replaced at no charge.
- 2 This Warranty will be honored by independently owned AAMCO Centers throughout the United States and Canada only if a Breakdown occurs beyond 40 miles (70 kilometers) of the AAMCO Center issuing this Warranty.
- 3 This Warranty is made only to the customer listed on the repair order and is not transferable to a subsequent owner of the vehicle.
- 4 This warranty is not transferable, does not apply to any failure caused by accident, customer abuse, modification or alterations, and is **NULL** and **VOID** if the cover vehicle is converted from non-commercial to commercial use.
- 5 This warranty does not include providing alternate transportation or living or travel expenses while the vehicle is being fixed after a Breakdown and also does not include providing any towing.

LIMITATIONS OF EXPRESS AND IMPLIED WARRANTIES. The issuing AAMCO Center is responsible for all warranties and liability shall extend only to the AAMCO Center issuing the warranty and not to AAMCO Transmissions, Inc.

LIMITATIONS OF IMPLIED WARRANTY. ALL IMPLIED WARRANTIES WHICH MAY ARISE UNDER STATE LAW INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS WARRANTY AND DO NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE/PROVINCE TO STATE/PROVINCE.