


INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148 Date Received 31-JAN-2014	Repository <input type="checkbox"/> Reference No. 10562395
	OWNER INFORMATION (Type or Print)		Daytime Telephone Number Evening Telephone Number

Name	[REDACTED]		
Address	[REDACTED]		
City	LA HABRA	State	CA
Zip Code	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1C4SDJET8CC [REDACTED]	Make DODGE	Model DURANGO	Model Year 2012
Date Purchased	Dealer's Name and Telephone Number		Engine: No. Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain V-8	Multiple Failure: 3 TIMES Incident Date(s) 31-DEC-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)	Failure Mileage 36848	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make N/A	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: N/A	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 2012 DODGE DURANGO. THE CONTACT STATED THAT THE VEHICLE STALLED WITHOUT WARNING WHILE AT A STOP LIGHT AND WHILE MAKING A TURN. THE CONTACT ALSO STATED THAT THE CENTRAL COMPUTER WAS REPLACED DUE TO THE ENGINE FAILING TO START; HOWEVER, THE REPAIR CAUSED THE VEHICLE TO STALL. THE DEALER PERFORMED A DIAGNOSTIC TEST THAT WAS UNABLE TO LOCATE A FAILURE CODE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE AND CURRENT MILEAGE WAS 36,848. THE DEALER (DON VEE PLACENTIA, CA) REPLACED THE CENTRAL COMPUTER 2<sup>ND</sup> TIME AND TO DATE 3-11-2014 NO STALLS (ENGINE FAILURE) HAS OCCURRED! I HOPE PROBLEM HAS BEEN SOLVED! TIME WILL TELL! THANK YOU! [REDACTED]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.