

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET: www.nhtsa.dot.gov/hotline</b></p>			<p>FOR AGENCY USE ONLY 100148</p>		
<p>U.S. Department of Transportation  <b>National Highway Traffic Safety Administration</b></p>			<p>Date Received 30-JAN-2014</p>	<p>Repository <input type="checkbox"/> Reference No. 10562185</p>	
<p><b>OWNER INFORMATION (Type or Print)</b></p>					
<p>Name [REDACTED]</p>			<p>Daytime Telephone Number [REDACTED]</p>	<p>E-mail Address [REDACTED]</p>	
<p>Address [REDACTED]</p>			<p>Evening Telephone Number [REDACTED]</p>	<p>[REDACTED]</p>	
<p>City MANASSAS</p>		<p>State VA</p>	<p>Zip Code [REDACTED]</p>		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>					
<p><b>VEHICLE INFORMATION</b></p>					
<p>17 digit vehicle identification Number located at bottom of windshield on driver's side SUXFE435X8L [REDACTED]</p>		<p>Make BMW</p>	<p>Model X5</p>	<p>Model Year 2008</p>	
<p>Date Purchased July 2008</p>	<p>Dealer's Name and Telephone Number</p>			<p>Engine: No: Cylinders</p>	<p>Fuel Type:</p>
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City TAMPA</p>		<p>State FL</p>	<p>Zip Code</p>	
<p>Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure: WATER PUMP / FUEL PUMP?</p>		<p>Incident Date(s) 28-JAN-2014</p>	
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>					
<p>Vehicle Component Codes: ENGINE (PWS), 100000 POWER TRAIN, FUEL/PROPULSION SYSTEM (PWS)</p>				<p>Failure Mileage 65000</p>	<p>Failure Speed 35</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM19ABC036)</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p><b>APPLICABLE INCIDENT INFORMATION</b>  <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i></p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>  <b>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</b></p>					
<p>TL* THE CONTACT OWNS A 2008 BWI X5. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH, THE VEHICLE STALLED WITHOUT WARNING. THE FAILURE WAS RECURRING. IN ADDITION, THE CONTACT STATED THAT THE WHEN ACCELERATING, THE VEHICLE WOULD RESIST AND FEEL AS IF IT WAS ATTEMPTING TO STALL. THE VEHICLE WAS TAKEN TO A DEALER WHERE THE MECHANIC DIAGNOSED THAT THE EXHAUST SENOR AND FUEL PUMP NEEDED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED. THE MANUFACTURER HAD NOT BEEN MADE AWARE OF THE PROBLEM. THE APPROXIMATE FAILURE MILEAGE WAS 65,000.</p> <p>REFERRING TO ACTION # 10VS18000 (DELIVERY FUEL PUMP)</p> <p>FIRST INCIDENT ON HIGHWAY VEHICLE COMPLETELY SHUT OFF (2013 AUG) W/ NO WARNING FOUND OUT WATER PUMP FAILURE HAD TO PAY OUT OF POCKET ALSO, AS OF NOW VEHICLE HESITATING AND SHAKES WHILE AT IDLE TOOK INTO</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

FRUITFAY VA BMW + WAS ADVISED TO SWITCH OUT SPARK PLUGS WHICH WERE DOWN A WEEK PRIOR TO ARRIVING TO DEALERSHIP. WHICH MEANS THAT MECHANIC WHEN DOING DIAGNOSTIC NEVER REMOVED PANELS TO CHECK IF SPARK PLUGS + COILS WERE THE PROBLEM.