

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE, West Building
Washington, DC 20590.

January 9, 2014

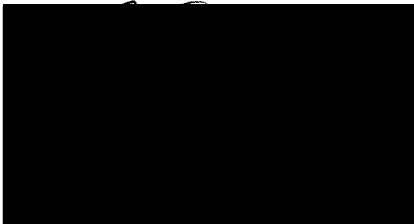
Re: Recall / Repurchase Program for 2008 ZAP Xebra

JAN 24 2014

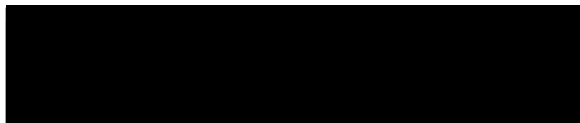
The following is the email I submitted to the NHTSA Vehicle Safety Hotline Center for which I would like to request an official response:

This recall issue has been going on since May 2009, maybe even longer, and ZAP has been dinking us around since then. Per ZAP, they have an agreement with you, the NHTSA, to pay eligible claims by December 31, 2013. That agreement has not been honored. Now they claim that they are discussing with you the possibility of a revised schedule for repurchasing vehicles from eligible owners. Please do not allow them any more time. Enough is enough! If they are having a problem with available cash funds, make them replace our recalled vehicle with a new model instead. That would actually be fair. The repurchase amount of \$3100 was insufficient anyway. Keep in mind that we are still obliged to pay for insurance and registration while the recalled (and unusable) vehicle is still in our possession. Additionally, I have been spending money on gas all this time, which would not have been necessary if I had been able to drive the Xebra. Please consider what would be fair to us as consumers. Thank you.

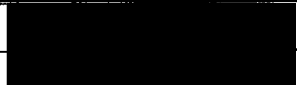
Yours truly,



NM
1/27/14
SMD

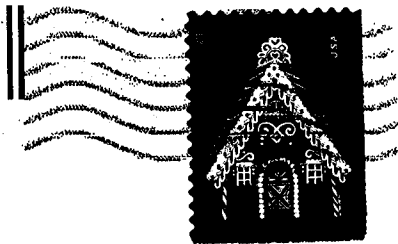


Clavis, CA

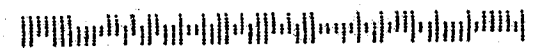


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