

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Johnson, Lajuan CTR \(NHTSA\)](#)
Subject: FW: : NHTSA: Follow up to ODI Complaint: ----10561255-----
Date: Monday, February 24, 2014 10:18:22 AM

Subject: FW: : NHTSA: Follow up to ODI Complaint: ----10561255-----

From: [REDACTED]
Sent: Tuesday, February 04, 2014 6:20 AM
To: EVOQ (NHTSA)
Subject: Re: : NHTSA: Follow up to ODI Complaint: ----10561255-----

I brought my car into Ford this weekend and my latches were fixed at no charge. So, I am all set.

Thank you

Sent from XFINITY Connect Mobile App

----- Original Message -----

From: EVOQ@dot.gov
To: [REDACTED]
Sent: Mon Feb 3 05:53:40 UTC 2014
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10561255-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

