MAR 12 2014

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
23-JAN-2014	Reference No. 10561131

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted] CELL	
City HARRISBURG	State PA	Zip Code [redacted]	Evening Telephone Number SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JF1SG69674H[redacted]	SUBARU	FORESTER	2004

Date Purchased	Dealer's Name and Telephone Number	Engine: 210 HP No: Cylinders 4	Fuel Type:
2005	FAULKNER SUBARU (717) 564-4545		
Original Owner ☐	Dealer's City HARRISBURG	State PA	Zip Code 17111

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
AUTO	☑ Antilock Brakes ☑ Cruise Control	ALL WHEEL DRIVE		~~12-NOV-2013~~ 7,9,10 JAN 2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS)	Failure Mileage	Failure Speed
	117000	IDLING/ DRIVING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL - THE CONTACT OWNS A 2004 SUBARU FORESTER. THE CONTACT STATED WHEN THE TEMPERATURE DROPPED, FUEL FUMES WERE EMITTED IN AND AROUND THE VEHICLE. THE VEHICLE WAS NOT TAKEN TO THE DEALER FOR INSPECTION. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 117,000. RK (*)UPDATE

*SEE SHEET + COST OF REPAIR ON 1/29/14. AFTER CALL NHTSA TO INQUIRE ON RECALLS OR TSB'S.

→SEVERAL COMPLAINTS ABOUT FUEL SMELL/LINES DEFECTIVE FROM SUBARU OWNERS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1/7/14, 1/9/14 WHILE AT BUS STOP IN AM. SMELL OF GAS COMING IN CAR.
1/10/14 SMELL RAW GAS INSIDE CAR WHEN DRIVE (LOW TEMPERATURE OUTSIDE)
1/17/14 STRONG RAW GAS SMELL WHEN IDLE (LOW TEMP OUTSIDE) - SMELL UNDER HOOD ON PASSENGER SIDE
1/29/14 STRONG RAW GAS SMELL WHEN IDLE + DRIVE INSIDE CAR
1/29/14 TAKE TO AUTO REPAIR SHOP: / REPAIR FUEL LEAK / REMOVE + REPLACE MANIFOLD (INTAKE MANIFOLD) TO LOCATE FUEL LEAK SOURCE REPLACE FUEL LINES AND CLAMPS, REPLACE UPPER INTAKE GASKET. FUEL LINES WERE CRACKED OFF. SEE INVOICE ATTACHED FOR $486.30 FROM TEAM ONE AUTO=
*NOTE TEMPS WERE 20° DOWN TO SINGLE DIGITS WHEN THIS OCCURED. *+ BELOW 0°F AS WELL.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

HARRISBURG PA 17
21 FEB 2014 PM2 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382