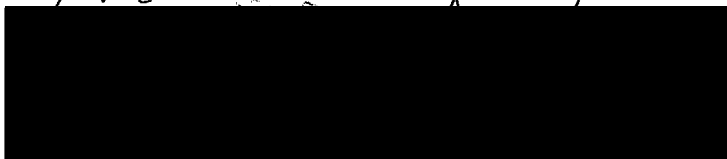


To Whom it concern:

JAN 15 2014

I called every Dealership close
to me. Know one would help me
said, it would be middle of Feb. 2014.
I almost had a major wreck, my
piece broke and I went into a
fence. if I had been on the 4 lane
I would have had a bad wreck maybe
got killed. I had to get another garage
to service my truck and paid out of
pocket. I asking for my refund on
it. I called everywhere all toll free numbers
and this is the only vehicle I owe. Didn't have
another to drive. I had to go to work.

Thanks



I hope I don't have to
talk to a lawyer.

210 Sattick Rd
Hueysville, KY 41640
606-358-0008

1-7-14

CUSTOMER'S ORDER NO.		DATE	
NAME		05 ° KAM 2500	
ADDRESS			
BOUTEY	CASH	C.O.D.	CHARGE
ON ACCT	MOSE HELP	PAID OUT	

QUAN.	DESCRIPTION	PRICE	AMOUNT
	Rt. Tie Rod		63 00
	Lt. Tie Rod		40 00
	Inner Tie Rod		39 00
	Labor		65 00
	pd		
		TAX	
		TOTAL	207 00

ALL claims and returned goods MUST be accompanied by this bill.

0006121



1-800-192-1997 Left Tie Rod

IMPORTANT SAFETY RECALL N62 / NHTSA 13V-528

This notice applies to your vehicle (VIN: 3D7KS28C85G [REDACTED]).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2003 through 2008 model year Dodge-RAM 1500/2500/3500 series Trucks that had the steering linkage replaced with MOPAR service parts.**

The problem is... The left tie rod ball stud on your truck may fracture under certain driving conditions. This could cause a loss of directional control and/or crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the steering linkage on your truck and replace steering linkage component(s) if required. The inspection will take less than ½ hour. If linkage replacement is required, the work will take an additional 1 hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer starting January 6, 2014 to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Ask your dealer about the following notification(s). Our records indicate that your vehicle also requires repair for notification(s): H46 E17

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



DODGE



Jeep

SRT



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FIAT is a registered trademark of Fiat Group Marketing & Corporate Communication S.p.A., used under license by Chrysler Group LLC.

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SRT



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116453/#63094/N62

VIN (Last 8 Characters of Vehicle Identification Number)

5G

Notification Code

N62

This service was previously performed on my vehicle (check one if applicable):

- ☐ My vehicle was inspected and found to be ok.
☒ My vehicle was repaired.

This vehicle was (check one if applicable):

- ☐ scrapped ☐ stolen ☐ exported

This vehicle was sold to (check one if applicable):

- ☐ A dealer, or someone whose name and address is unknown.
☐ Someone other than a dealer (type or print the new owner's name and address below).

Date of sale:

Updated name and address (type or print the new owner's name and address or your new name and/or address if it has changed):

Owner's title (check one if applicable):

- ☐ Mr. ☐ Miss ☐ Mr. & Mrs. ☐ Dr.
☐ Mrs. ☐ Ms. ☐ Rev. ☐ Business

First Name _____ MI _____

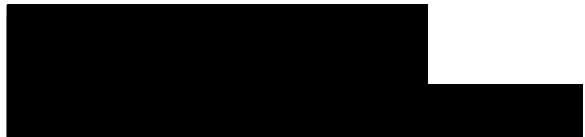
Last Name _____

Street Address _____

City _____

State _____ Zip Code _____

Email Address _____



Garrett Ky



Administrator, National
Highway Traffic Safety
Administration

1200 New Jersey Ave. S.E.
Washington, DC
20590