

CL-10560909-1002

[REDACTED]
West Milford, NJ [REDACTED]
April 18, 2014

NHTSA
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

APR 23 2014

Attached is copy of my most recent letter to Volkswagen of Germany, AG. I have also attached a copy of another letter written to the Energy and Commerce Committee.

It is unfortunate that NHTSA has failed to respond to my two previous letters regarding a serious safety issue with Volkswagen Passats that were manufactured on and around 2002.

Sincerely,

[REDACTED]
NHTSA ID Number: 10560909

NM
5114
SMD

COPY

[REDACTED]
West Milford, NJ [REDACTED]
April 18, 2014

Customer Service
Volkswagen AG
VW Strasse 8
38436 Wolfsburg, Germany

Enclosed is a copy of my letter to Fred Upton, United States Representative and Chairman of the Energy and Commerce Committee. I am bringing this letter to your attention because Volkswagen of America (Customer Care) has failed to address my concerns and has declined responding to my most recent letter dated February 26 of 2014. Further, I believe Volkswagen of America's lack of concern for addressing a very real safety issue, one that was repeatedly brought to their attention, should now be reviewed by the same Energy and Commerce Committee that is presently investigating GM's role of negligence where GM knew of a serious safety issue in one of their older vehicles, but continually failed to take corrective measures.

Sincerely,

[REDACTED]

cc: Volkswagen of America, Customer Care
Volkswagen of America, Product Compliance
United States NHTSA

COPY

[REDACTED]
West Milford, NJ [REDACTED]
April 18, 2014

The Honorable Fred Upton, Chairman
Energy & Commerce Committee
2183 Rayburn House Office Bldg.
Washington, DC 20515

Dear Mr. Upton:

As your committee investigates GM's delayed response to a serious product flaw in the ignition system of Chevrolet Cobalts, would you also review an issue with Volkswagen of America and their Passat vehicles built in and around 2002? I believe you will find the culture of indifference on the part of these two companies, as well the indecisive action on the part of NHTSA to investigate these concerns, to be strikingly similar.

I am enclosing copies of my recent letters sent to NHTSA. I am also enclosing my correspondence to date with Volkswagen of America.

I hope that you and your committee will find these letters of some value as you continue to investigate both GM's (and other auto manufactures) reluctance to correct serious safety flaws and NHTSA's inability to protect the public from these deadly defects.

I look forward to hearing from your committee.

Sincerely,

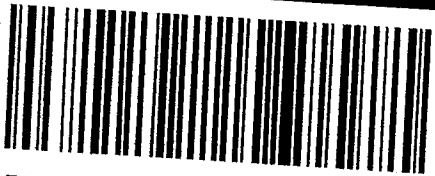
[REDACTED]

cc: NHTSA/ E.S. Department of Transportation
Customer Service, Volkswagen of America
Customer Service, Volkswagen AG, Wolfsburg, Germany

West Milford, NJ

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL™

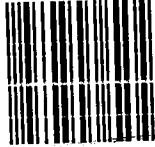


7014 0150 0001 4989 2647

W41-323



1000



20590

U.S. POSTAGE
PAID
WEST MILFORD, NJ
07480
APR 21, 14
HMMUNI

\$6.00
00086475-06



NHTSA
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590