

CL-10560210-5249

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

January 16, 2014

Bayport NY [REDACTED]

National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington D.C. 20590
2004 Jeep Liberty VIN# 1J4GL58K74W [REDACTED]

JAN 24 2014

To whom it may concern,

I am writing in regards to a safety recall on my 2004 Jeep Liberty that was issued in June 2013. The recall exists as the fuel tank can rupture and cause fires in rear-end collisions. The NHTSA did a three year investigation that showed 51 people died in fiery crashes in Jeeps with gas tanks positioned behind the rear axle. To alleviate this problem Chrysler is to install a tow hitch free of charge.

I have made numerous phone calls to my local Chrysler dealership and then also contacted Chrysler at their 1-800 number. Despite these phone calls no one could provide an answer as to when this potential life threatening problem would be fixed. About two weeks ago I received a letter in the mail from Chrysler Group LLC informing me of the recall (as if I was unaware) and that the parts required are currently unavailable. It states "all reasonable" efforts to obtain the parts are being made as quickly as possible.

So this recall has been in effect since June and there is no clear date that my vehicle will be equipped with a tow hitch to prevent a fiery crash. It is apparent through newspaper articles that Chrysler has been reluctant to issue the recall and it is speculated that they did so as to not hurt their image and finances. Also to avoid a public relations nightmare and being forced to provide the recall after potential public hearings with witnesses providing details of deadly crashes involving Jeeps.

It appears that Chrysler is trying to avoid this repair due to cost. It has been seven months since the recall and not a single vehicle has been repaired. It is also unknown when the repairs will be made as the parts are unavailable. I question the integrity of Chrysler in regards to this recall and ask that you please look into this situation. This recall could potential save lives and it appears that this is not being done in order to save money. Thank you for your time and consideration.

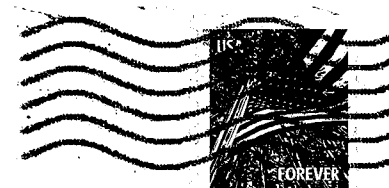
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