

FEB 11 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 06-JAN-2014 Repcsitory ☐ Reference No. 10558664	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name				Evening Telephone Number	
Address				E-mail Address	
City NEW PHILADELPHIA		State OH		Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4S2DF58XX24		Make ISUZU		Model AXIOM	
Model Year 2002		Engine: No. Cylinders 6		Fuel Type: gas	
Date Purchased 11-18-2013		Dealer's Name and Telephone Number Stacy's Auto 330-484-0700		Original Owner ☐	
Dealer's City Canton		State OH		Zip Code 44107	
Transmission Type A40		☒ Antilock Brakes		Powertrain 2 wheel / 4 wheel	
☒ Cruise Control		Multiple Failure:		Incident Date(s) 04-JAN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 1620CJ STRUCTURE: BODY				Failure Mileage 140,000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2002 ISUZU AXIOM. THE CONTACT STATED THAT THE VEHICLE WAS LEAKING OIL. THE VEHICLE WAS INSPECTED BY A PRIVATE MECHANIC, WHO ADVISED THE CONTACT THAT THE SUB FRAME WAS SEVERELY CORRODED. THE MANUFACTURER ADVISED THE CONTACT THAT NHTSA CAMPAIGN NUMBER: 10V436000 (SUSPENSION) WAS PREVIOUSLY PERFORMED ON THE VEHICLE HOWEVER, THE REPAIR DID NOT CORRECT THE FAILURE. THE VEHICLE WAS NOT FURTHER REPAIRED. THE FAILURE AND CURRENT MILEAGE WAS 140,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

vehicle was inspected at Wright Auto in Westford MA
was classified as unrepairable by Isuzu techs, recall
could not be performed again due to rust. Isuzu
called and offered only \$1300 due to car classified
as poor! reason poor is corrosion, isn't that what
recall is for.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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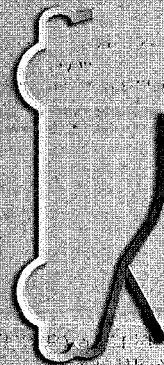
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

