

Subject: FW: NHTSA: Follow up to ODI Complaint: 10558659
Date: Wednesday, January 29, 2014 9:13:03 AM

From: EVOQ (NHTSA)
Sent: Tuesday, January 28, 2014 1:29 PM
To: Reid, Randy (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10558659

From: [REDACTED]
Sent: Tuesday, January 28, 2014 11:14 AM
To: EVOQ (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10558659

Hi: Received request and I was unable to download update ! Currently Nissan has rejected any solution toward resolving our issue, other than to extend the warranty on the tran.for 7yr or more miles! This is NOT what we our looking for! If the problem is not resolved we ill Terminate the purchase as soon as possible(legally) or drive to lease termination. The BBB has been advised (case#N1S1411532) and will wait to hear back from all concerned! Have a great day- [REDACTED]

From: [REDACTED]
Sent: Wednesday, January 15, 2014 10:06 AM
To: EVOQ (NHTSA)
Subject: Re: NHTSA: Follow up to ODI Complaint: 10558659

Unable to open folder. This computer needs Microsoft Office to open download! Please advise or re-email me differentlyQ I am currently working with the manufacturer (Nissan) on the problem! Thanks; [REDACTED]



Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

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SMD

