

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10557478
Date: Tuesday, January 07, 2014 12:05:41 PM

EQ-10557478-1249

From: EVOQ (NHTSA)
Sent: Tuesday, January 07, 2014 12:05 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: NHTSA: Follow up to ODI Complaint: 10557478

From: [REDACTED]
Sent: Tuesday, January 07, 2014 11:36 AM
To: EVOQ (NHTSA)
Subject: RE: NHTSA: Follow up to ODI Complaint: 10557478

Was contacted by Chrysler and informed that there was nothing they would do since the vehicle was out of warranty. This is a very serious corrosion and safety issue since if it happens at highway speed, a serious accident could occur. General Motors has already converted to rubber valve stems to correct this issue but Chrysler refuses to correct it or admit any fault.

Date: Tue, 7 Jan 2014 14:51:45 +0000
From: EVOQ@dot.gov
Subject: FW: NHTSA: Follow up to ODI Complaint: 105574
To: [REDACTED]

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation