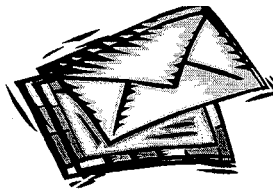


NHTSA ccmMercury Routing Slip



CL-10555826-5838

Printed: 9/10/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES14-004041

XREF #:

Delivery: REG

Rec'd Date: 9/10/2014

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 9/2/2014

Due Date: 10/2/2014

S10 #:

DOT/I #: S - 2014 186

RMP #:

**Subject: LETTER FROM SENATOR KIRK ON BEHALF OF CONSTITUENT [REDACTED] RE DODGE
AVENGER**

Ack Date:

Sign Office: ACTING DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: KRISTIN J. KINGSLEY

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE MARK KIRK
U.S. HOUSE OF REPRESENTATIVES
230 SOUTH DEARBORN STREET, SUITE 3900
CHICAGO, IL 60604
Tel: Fax: E-mail:

SEP 11 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	9/10/2014	10/2/2014	
NVS-010	INFORMATION	9/10/2014		9/10/2014
NGA-110	SIGN	9/10/2014		

NM
9/11/14
SMD

United States Senate

September 2, 2014

Mr. Dana Gresham
Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue, SE
Washington, DC 20590

Dear Mr. Gresham:

Enclosed please find the correspondence I received from my constituent, [REDACTED]
[REDACTED] of Le Roy, Illinois.

My constituent contacted me regarding a case he filed with the National Highway Traffic Safety Administration. The Federal Trade Commission directed [REDACTED] to file a complaint with the NHTSA, which he had already done but he had not received a response to date. [REDACTED] explained that his Dodge Avenger has a manufacturing defect and is having difficulty working with the company to remedy the problem. [REDACTED] requests the status of his complaint and that this matter is looked into. Further details may be found in the attached documents.

I appreciate any assistance or further information you may be able to offer [REDACTED].
Thank you in advance for your attention to this matter. Please do not hesitate my Caseworker, Daniel Bower, at 312-886-3506 should you have any additional questions.

Sincerely,



Mark Kirk
United States Senator

United States Senate

WASHINGTON, DC 20510

Privacy Act Release

Name [REDACTED]

Address [REDACTED]

Lepore, Jill [REDACTED]

Home Phone _____

Work Phone _____

Cellular Phone [REDACTED]

E-Mail Address _____

Agency Involved Dodge & NHTSA

Pertinent Case Number(s) Dodge 24303490 NHTSA 10555826

Please provide a brief description of your issue. You may attach additional pages or supporting documents if necessary.

There is A manufactures Defect with
the 2012 Dodge Avenger. you cant have
people ride in the back seat

Pursuant to the Privacy Act of 1974, as amended, 5 U.S.C. 552a, I authorize the release of all pertinent records and information regarding my case to Senator Mark Kirk and his staff. The information I have provided to Senator Kirk's office is true and accurate to the best of my knowledge and belief. The assistance I have requested from Senator Kirk's office is in no way an attempt to evade or violate any federal, state or local law.

Signature [REDACTED] Date 25 July 14

on
paper
continued →

Please return to: Senator Mark Kirk
230 South Dearborn Street, Suite 3900
Chicago, IL 60604
Fax: (312) 886-2117

the car wobbles as you go down the Road. I have to get the under-carriage put on the Rack and tighten up at the Dodge garage every other month. Dodge will not fix the car they don't know how to fix it so they are not doing anything about it. it is a Death trap I Am a Disabled Veteran and i need this car to get back and forth. also with the constant vibration and the chassis coming loose it causes the tires to go out of Round and wear out fast. Dodge also Sent Down a guy from corporate to look at my car and he said we have another Avenger with the same problem. I want my car fixed or Replaced with something Safe

Thank you





2014 Senate Input Form for Governmental Affairs Correspondence Control Sheet (I-10), W85-328



Control Number S - 2014 186

General

Date DOT Received 9/9/2014
Date DOT Entered 9/9/2014
Member's Date 9/2/2014
Member Last Name Kirk
Member First Name Mark
Member Organization United States Senator
Address1 230 South Dearborn Street, Suite 3900
Address2
City Chicago
State IL
Zip 60604

Constituents

File Name [REDACTED]
Date 9/9/2014
Subject Dodge Avenger
Action Office NHTSA
Action Code
Due Date 10/2 /2014

Contacts

MemberContact Daniel Bower
Phone (312) 886-3506
Pending ☐
Closed Date
Remarks
DOT Contact Maria Harrison at (202) 366-4573

Notes: