



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue, SE  
Washington, DC 20590

March 21, 2014

[REDACTED]  
Charlotte, NC [REDACTED]

NVS-216 et  
Ref. No. 10555303

Dear [REDACTED]

Thank you for your correspondence concerning your model year (MY) 2008 Kia Rondo vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation.


NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair motor vehicles or motor vehicle equipment when our investigations indicate that they contain safety defects in their design, construction, or performance. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect trend may exist.

You indicate unintended acceleration was the cause of a crash you encountered in your MY 2008 Kia Rondo. You provided the police accident report and pictures related to the crash for our review. You request that NHTSA investigate the cause of the crash and other reports of unintended acceleration in Kia products.

We have reviewed our database in an effort to identify whether a safety defect trend exists in MY 2008 Kia Rondo vehicles that can cause unintended acceleration. At this time, there is insufficient evidence to warrant opening a safety defect investigation. Your information will be considered with future reports to identify any safety defect trends that may require our attention. The NHTSA investigation and recall process is our website at [www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm](http://www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm). We recommend that you contact Kia or a local dealer for further assistance.

Should you encounter a safety-related problem with a motor vehicle or motor vehicle equipment in the future, we would appreciate it if you would complete an electronic Vehicle Owner's Questionnaire online at [www.nhtsa.gov](http://www.nhtsa.gov) or call the Auto Safety Hotline at 1-888-327-4236. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at our web site.

Sincerely,

A handwritten signature in cursive script that reads "Randy Reid".

Randy Reid, Chief  
Correspondence Research Division  
Office of Defects Investigation  
Enforcement