


JAN - 6 2014

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 04-DEC-2013	Repository <input type="checkbox"/> Reference No. 10554796
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address
Address [REDACTED]		Evening Telephone Number	
City ALBANY	State OH	Zip Code [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5TBBT4417YS [REDACTED]		Make TOYOTA	Model TUNDRA
		Model Year 2000	
Date Purchased 7/5/00	Dealer's Name and Telephone Number Don Wood Automotive (740) 593-6641		Engine: No: Cylinders 8
Original Owner <input checked="" type="checkbox"/>	Dealer's City Athens, OH	State OH Zip Code 45701	Fuel Type: Gas
Transmission Type Auto	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 15-NOV-2013
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, LIGHTING (PWS)		Failure Mileage 86300	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2000 TOYOTA TUNDRA. THE CONTACT STATED THAT THE CARGO LAMP/STOPLIGHT BURNED OUT. THE CONTACT ATTEMPTED TO REPLACE THE LIGHT BULB AND NOTICED THAT THE HOUSING UNIT WAS MELTED AND HAD DRIPPED ONTO THE LIGHT BULB. THE VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION WHERE THEY STATED THAT THE HOUSING UNIT NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 86,300.			
I am enclosing several photos that show the cargo lamp/stoplight housing assembly. Please note the plastic housing is melted above and below both cargo lamp bulbs. Also, please see the photo of one of the two bulbs that is bulged out where the melted plastic dripped on it and melted the glass. Please let me know if you want me to send the bulb itself.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Thanks!

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please see narrative description on other side

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

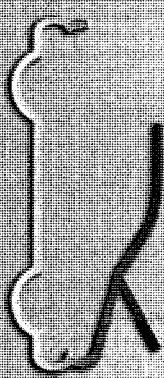
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.


or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



National Highway Traffic Safety Administration
U.S. Department of Transportation
Washington, D.C. 20590

cargo lights



Plastic Housing is melted
both above and below
both cargo lamps

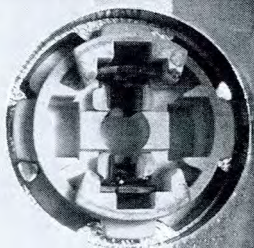




Burned out cargo lamp.
Notice how the bulb is
deformed where the plastic
housing dripped (melted) down
on the bulb. It melted the
glass!

Notice melted plastic
housing above and below
bulb

Right side Cargo lamp



Although bulb is still working,
Notice housing is melted
above and below bulb.

Left side Cargo Lamp



Bulb is "on"

Notice melted plastic housing
above and below bulb.

Left side Cargo Lamp

