

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

This is a copy of your Report to the U.S. Consumer Product Safety Commission submitted on 11/5/2013

Incident Details

VQ-10554503-1281

Document Number: I13B0068A

Report Number: 20131105-ACDA2-2147450219

Report Submitted Date: 11/5/2013

Who You Are: Consumer

Incident Description: I was driving to work with cruise control on, when I got on the off ramp, I hit brakes to disengage Cruise and it did not work. I hit button to disengage Cruise and that did not work, neither did brakes. I had NO brakes!! I had to pull emergency brakes and then went into a tailspin, spinning at least three times before stopping. I am very concerned that this might happen again. My car is a dealership now. When I took it there and reported what had happened the service technician said that this had happened before.

Incident Date: 11/5/2013

Product Details

Product Description: 2013 Scion FRS Cruise Control hung up barks quit working at same time.

Product Category: Personal Care

Product Type: Personal Protection

Brand Name: FRS

Manufacturer / Importer / Private Labeler Name: Scion

Model Name or Number:

Serial Number:

Date Manufactured:

Manufacturer Date Code:

Manufacturer Address: Not specified

Manufacturer Website URL:

Manufacturer Phone Number:

Retailer: Toyota West

Retailer State: North Carolina

Additional Details

Purchase Date: 6/13/2013 This date is an estimate

I still have the product in my possession. Yes

The product No
was damaged
before the
incident.

The product No
was modified
before the
incident.

Have you Yes
contacted the
manufacturer?

If not, do you N/A
plan to contact
them?

Explanation: Car is at the dealership now

Your Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED], Lenoir, North Carolina, [REDACTED] United States

E-mail [REDACTED]

Phone Number: [REDACTED]

Consent

May we include Yes, you may include my Report with any attachments on SaferProducts.gov.
your Report,
including any
documents or
photographs
that you have
attached to
your Report,
but without
your name and
contact
information, in
CPSC's Public
Database?

May we release Yes, you may release my name and contact information to the product manufacturer /importer /
your name and private labeler.
contact
information to
the product
manufacturer /
importer /
private labeler
identified in
your Report?

I certify that I Yes
have reviewed
the Report and
that the
information
provided in this

CPSC does not guarantee the accuracy, completeness, or adequacy of the contents of the Publicly Available Consumer Product Safety Information Database on SaferProducts.gov, particularly with respect to information submitted by people outside of CPSC.

Report is true
and accurate to
the best of my
knowledge,
information,
and belief.

OMB Control Number 3041-0146