 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received</p> <p>25-NOV-2013</p>	<p>Repository <input type="checkbox"/></p>	<p>Reference No.</p> <p>10553754</p>	
<p>Name</p> <p>Address</p> <p>City LOS ANGELES State CA Zip Code</p>		<p>Daytime Telephone Number</p>	<p>E-mail Address</p>	<p>Evening Telephone Number</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p align="center">VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side</p> <p>SAJEA51C42W</p>		<p>Make</p> <p>JAGUAR</p>	<p>Model</p> <p>X-TYPE</p>	<p>Model Year</p> <p>2002</p>	
<p>Date Purchased</p>	<p>Dealer's Name and Telephone Number</p>		<p>Engine:</p> <p>No: Cylinders</p>	<p>Fuel Type:</p>	
<p>Original Owner</p> <p><input type="checkbox"/></p>	<p>Dealer's City</p>	<p>State</p>	<p>Zip Code</p>		
<p>Transmission Type</p>	<p><input type="checkbox"/> Antilock Brakes</p> <p><input type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s)</p> <p>16-JUN-2011</p>	
<p align="center">FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: 100000 POWER TRAIN</p>			<p>Failure Mileage</p> <p>53000</p>	<p>Failure Speed</p> <p>40</p>	
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>		<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM9ABC036)</p>		<p><input type="checkbox"/> Original Equipment</p> <p><input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>		
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p align="center">ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p align="center">APPLICABLE INCIDENT INFORMATION</p> <p align="center"><i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i></p>					
<p>Crash</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire</p> <p><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p> <p>0</p>	<p>Number of Deaths</p> <p>0</p>	<p>Reported to Police</p> <p>N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2002 JAGUAR X- TYPE. THE CONTACT STATED THAT WHILE DRIVING 40 MPH, THE VEHICLE BEGAN TO LOSE POWER. THE VEHICLE WAS TOWED TO THE DEALER FOR INSPECTION WHERE THEY STATED THAT THE TRANSMISSION NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 53,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

My COMPLAINT is regarding A recall THAT Jaguar refused To Address. The TRANSMISSION on my vehicle WAS supposed To be replaced AND The recall Campaign is AND WAS STILL VALID. The Campaign Number is XT307-5941030901-035. Jaguar refused To ~~repair~~ Replace the TRANSMISSION AND AS A RESULT I have had To replace the TRANSMISSION Twice. I AM enclosing information regarding the recall, Correspondence To Jaguar AND receipts for repairs. I would like To be reimbursed for my out of pocket expense.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so: Use the enclosed form to file a report.

or visit:

www.safercar.gov

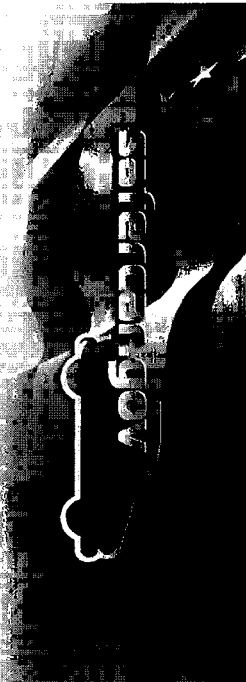
or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



2002 Jaguar X-Type (X400) V6-3.0L

Vehicle » Transmission and Drivetrain » Technical Service Bulletins » All Technical Service Bulletins » Campaign - CAMPAIGN CLOSED, Repair Still Valid » Owner Letter

Campaign - CAMPAIGN CLOSED, Repair Still Valid

XT307-S941030901-035

Generic Example Owner Letter for Dealers

Mr. John Sample
123 Main Street
Anywhere,
Any Town
Zip Code

Ref. Jaguar X-TYPE, VIN CXXXXX

Dear Mr. John Sample,

Jaguar Cars has determined that a long-term durability issue may exist in the transmission on a small number of X-TYPE vehicles. While it is most likely that you have not experienced any concerns with the functionality of the transmission, Jaguar Cars has initiated a Customer Satisfaction Program to check and/or replace any transmission built within a certain time period.

According to our records you are the current registered owner/ operator of one of these vehicles.

What we are asking you to do?

We request that you contact our dealership and schedule an appointment to have this Customer Satisfaction Program completed; this may result in the replacement of your vehicle's transmission free of charge. To schedule an appointment, please call (XXX) XXX-XXXX

How long will it take?

The time needed for this repair is approximately one and a half days. However, due to service scheduling requirements, we may need your vehicle for a longer period of time.

If you no longer own this vehicle, please contact us so we can update our records.

Yours sincerely

Dealer Principal

(Sample letter from
Jaguar To Dealers
for Customer involved
in recall

2W [REDACTED]

Service Action S941

2002 MY 2.5L VIN Range

2X [REDACTED] - 2X [REDACTED]

2002 MY 3.0L VIN Range

2W [REDACTED] - 2W [REDACTED]

Program Code	Option	Description	SRO	Time	Part Number	Part Description	Qty
S941	X	Check Transmission Serial Number	10.10.99	0.2			
S941	X	Check Transmission Serial Number and Replace Transmission (where oil contamination is present)	44.91.27/01	10.0			
S941	X	Check Transmission Serial Number and Replace Transmission (where no oil contamination is present)	44.91.27	9.4			
		Drive in/drive out	10.10.10	0.1 hrs.			

Service Action
S941 for
MY VIN RANGE

INSTRUCTION for
dealer

Instructions for entering Serialized Components on Warranty Claims

The following procedures should be followed to submit a warranty claim containing a component for which Jaguar requests the new serial number be recorded.

The process for submitting a warranty claim containing serialized component is the same as with any other claim. However, you will need to enter a few additional pieces of data prior to submitting the claim for payment. Please refer to the section below that applies to your dealership's systems for specific instructions.

ADP Dealer Management System

1. After a Repair Order has been closed, use the Prepare Manufactures Transmission (PMT) function to select the RO/Claim you wish to modify.
2. Ensure all the Claim Header Information is correct, as you would for any claim.
 1. Select the Line that contains the claim for the Serialized Component.
 2. Ensure all details are correct including the Claim Type, Program Code, etc.
 3. Proceed to the fourth screen, which contains the Serial Number Change and Tax Information fields.
 4. Select "1" to enter the Component information.
 5. Enter the component code, for example, "GB" for Gearbox. You may also view a list of all valid codes by typing an "L" in the "Comp Code" field.
 6. Entering the old component's serial number is optional.
 7. Enter the new component's serial number. This information is required whenever a Component Code has been entered.
8. Resume the normal process for submitting warranty claims.

Reynolds and Reynolds Dealer Management System

1. After the Repair Order has been closed, use the Data Exchange (3690) interface and select option "2" for Jaguar Warranty Claims.
2. Enter "R" to display a list of all Repair Orders that have been closed and are available for review.
3. Select a Claim to edit from the list by entering its line number.
4. Enter "?" in the "Claim Number" prompt to display a list of claims available for review. Select the claim that contains the serialized component you would like to modify by entering the line number at the prompt. The claim details will be displayed.
5. Enter "M" to modify the claim. Complete or change the information on the claim header screen as necessary.
6. At the bottom of the screen, select "SN" to select the "Serialized Component" screen.
7. Enter "A" to add a part line.
8. Enter the component code, for example, "GB" for Gearbox. To view a list of valid codes, enter "?" at the "Comp Code" prompt. Select the applicable code by entering its line number.
9. Entering the old component's serial number is optional.
10. Enter the new component's serial number. This information is required whenever a Component Code has been entered.
11. Resume the normal process for submitting Warranty Claims.

UCS Dealer Management System

There are no fields to enter serialized components within the UCS DCS interface. Any claims that require serial numbers to be entered should be submitted using DDW. Refer to the instructions in the DDW section to submit claims with Serialized Components.

DDW (Direct Dealer Warranty, Manual Claim Entry)

If your dealership does not have a claims download function or you are using UCS, refer to the instructions below for submitting a claim using DDW.

1. Sign into the DDW application.
2. Under the "Claim Management" section, select "Add a Claim".
3. Enter all claim information as required.
4. Scroll down to the "Add - Component Serial Numbers" section.
5. Enter the component code, for example, "GB" for Gearbox. To view a complete list of valid codes, click on the down arrow button to the right of the "Types" list box. Select the applicable component.
6. The Description field will automatically be filled in for you.
7. Enter the new component's serial number in the "Serial Number" field.
8. Continue completing any additional required fields.
9. Resume the normal process for submitting Warranty Claims. Refer to page 5 of the G-ACES and DDW User Guide for a more details of submitting claims using DDW.

For additional assistance, please contact the Premier BAC at 800-392-9090.

*Manufacture DATE
11/01*

Repair &

*888 327-4236 → NATSA
NATIONAL Highway Transportation*

*See
S941
SERVICE ACTION*

DESCRIPTION	PART NUMBER	QTY
Auto Transmission 2.5 Liter	C2S 23683 EKA	1
Auto Transmission 3.0 Liter	C2S 23684 EKA	1
Oil Cooler	C2S 16262	1 *
Oil Tubes	C2S 2724	2 *
Link Shaft Snap Ring	C2S 5130	1
Link Shaft O-Ring	C2S 5132	1
Drive Shaft Repair Kit (for LH and RH)	C2S 18304	2
Transmission Oil	C2S 12120	3
RH Side Oil Seal	C2S 4875	1
Sealing Washer for oil cooler pipes	C2S 33119	4 **
Tie strap	ADU9028	7
Engine		
Front Muffler Gasket	C2S 2755	1
Propshaft		
Center Bearing Bolt	XR8 7676	2
Gasket	C2S 22210	2
Bolt	C2S 16374	12
Locking Link	C2S 4724	6

PARTS FOR
S941

To: Mr. Gary Temple, Vice President, Customer Service

Mr. Temple, first I would like to say, I am a two Jaguar family and have owned Jaguars since 2005, secondly I would like to say I am a very unhappy customer. My wife was driving her 2002 Jaguar X-Type 3.0 on Saturday and the transmission went out. The Jaguar mechanic said according to the diagnostic report there is slippage in all gears. This is a car with 53,000 miles. Now they are telling me I need to pay for a transmission. This is the most ridiculous thing I have heard.

After doing some research and reviewing all the "Technical Service Bulletins" I found there has been problems with this model vehicle in the past. It stated, "Jaguar cars has determined that a long term durability issue may exist in the transmission on a small number of X-Type vehicles". My car is experiencing problems relating to the following Technical Service Bulletins:

JTB00079	1/30/2008	A/T – Revised Removal/Installation Procedure
XT308-04	10/01/2005	A/T Whining Noise From Shift Cable
XT307-03	01/01/2004	A/T Scaping Noise at 1,600/1,800-2,500 RPM's
XT307-01	08/01/2002	A/T – Difficulty Selecting Range

I understand that your recall campaign is now closed but your repairs on these issues should still be valid. I don't think Jaguar expects for their customers to have to replace transmissions in their vehicle after only driving their cars for 53,000 miles, especially in light of the past problems customers have encountered with these vehicles. I have two other friends that are Jaguar owners that have experienced the same problem. I don't feel that I should have to shoulder the burden of this expense. My desire is to remain a raving fan of Jaguar and I hope you at Jaguar can appreciate the lifetime value of a customer.

Please respond with your recommendation as soon as possible so I can put my wife back behind the wheel of her automobile. Please consider what you would expect if you were in a like and similar situation.

Sincerely,

[Redacted]
Los Angeles, Ca. [Redacted]
[Redacted]

Letter Sent
To Jaguar

SUPER TRANSMISSIONS
10700 S PRAIRIE AVE
INGLEWOOD, CA 90303

07/21/2011 13:06:23
Merchant ID: 000000002052700
Terminal ID: 03056752
32922884994

CREDIT CARD

MC SALE

CARD # XXXXXXXXXXXX [REDACTED]
INVOICE 0001
Batch #: 000028
Approval Code: 4419Z
Entry Method: Swiped
Mode: Online
SALE AMOUNT \$1874.22

Receipt for initial
Re built TRANS

CUSTOMER COMMENTS: *Electrical Parts Not Included*

NOT STARTING PROPERLY DIAGNOSTICED

ROAD CHECK & DIAGNOSIS: *NOT STARTING PROPERLY. VAN INSPECTION FOUND ABNORMAL METAL MATERIAL INDICATING INTERNAL MECHANICAL FAILURE*

OUTSIDE-SUBLET REPAIRS

PLEASE INITIAL HERE TOTAL SUBLET REPAIRS

VACUUM FLOW

ROAD CHECK NOT POSSIBLE TOWED BY:

FLUID LEVEL & CONDITION *BURNT METAL*

DETENTS

KICKDOWN

SPEEDOMETER FUNCTIONING *YES*

TIME BY WHOM *7:10 PM BILL*

ESTIMATE DATE *7/14/11*

ESTIMATED AMOUNT \$ *1874.22*

REVISED ESTIMATE TIME BY \$

REVISED ESTIMATE TIME BY \$

I hereby authorize the above work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle to secure the amount of repairs thereon. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control. In the event legal action is necessary to enforce this contract, I understand that I am solely responsible for all costs including attorney's fees and court costs. I have read and understand the above and acknowledge receipt of an estimate. BY LAW, YOU MAY CHOOSE ANOTHER FACILITY TO PERFORM ANY NEEDED REPAIRS OR ADJUSTMENTS WHICH THE SMOG CHECK TEST INDICATES ARE NECESSARY.

IMPORTANT NOTICE:
THE PRICE OF INSTALLING AN EXCHANGE REBUILT TRANSMISSION AND TORQUE CONVERTER IN YOUR VEHICLE, EXCLUDING OTHER HARD PARTS, IS \$ *2200*. THE PRICE OF THIS SAME SERVICE IF WE REBUILD YOUR OWN TRANSMISSION IS \$ *2100*. FREQUENTLY HARD PARTS DO NOT NEED TO BE REPLACED. THE PURPOSE OF THE TEARDOWN AND INSPECTION IS TO DETERMINE WHAT HARD PARTS ARE NEEDED, IF ANY.

QTY	★ Code	N-New	U-Used	R-Rebuilt	OPER. NO.	LABOR	AMOUNT
1	N	MSTA	04	1617	336 73	REMOVE AND TEARDOWN	650.00
1	R	TORQUE CONVERT			165 00	TRANSMISSION REBUILD	
1	R	VALVE BODY			139 88	REPLACING TORQUE	
1	N	FORWARD DRUM			281 69	CONVERTER AND RE-	
1	N	UPDATE KM			187 11	INSTALL INTO VEHICLE	
		NOTE: SERVICE TRANS EVERY 12,000 MILES OR 12 MONTHS. WHICH EVER OCCURS FIRST.					

CASH CHECK CHARGE CREDIT CARD

TRANSMISSION REPAIR ORDER *1367*

NAME: [REDACTED] DATE: *7/12/11*

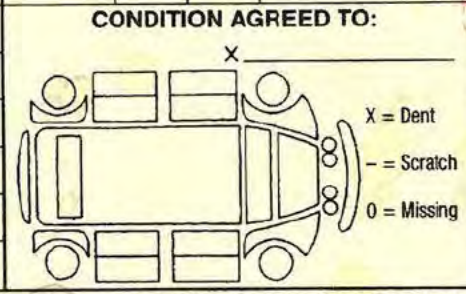
ADDRESS: [REDACTED]

CITY: *LOS ANGELES, CA* BUS PHONE: [REDACTED] ORDER WRITTEN BY: *(AIG)*

MAKE: *JAGUAR* MODEL: *XTYPE* YEAR: *02* PHONE WHEN READY: YES NO LICENSE NO.: [REDACTED] SPEEDOMETER: *53,590*

Super Transmissions

AUTOMATIC & STANDARD • DOMESTIC & IMPORTS
10700 S. Prairie Ave. • Inglewood, CA 90303
(310) 590-1557
ARD-264367

WARRANTY: From the date of delivery for a period of 24 months or 24,000 miles, whichever comes first. This firm will repair free of charge any defects in material and workmanship to this vehicle mentioned here. This does not include towing or rental charges. Void if neglected, overheated or lack of lubrication.

24 months or 24,000 miles

PAID, \$1874.22 MASTER CARD

7/11 1:06 PM (AIG)

AUTH # 444193

YOU HAVE A RIGHT TO:

(A) THE RETURN OF YOUR REPLACED PARTS UNLESS YOU ARE INFORMED OTHERWISE.
(B) KNOW THE MAXIMUM TIME IN WHICH THE REPAIR SHOP MUST REASSEMBLE AND REINSTALL YOUR TRANSMISSION IF YOU DO NOT AUTHORIZE THE SERVICE THE SHOP RECOMMENDS.
(C) HAVE YOUR TRANSMISSION REASSEMBLED AND INSTALLED FOR THE PRICE OF THE TEARDOWN.
(D) KNOW THE PRICES, TERMS AND CONDITIONS OF ALL WARRANTIES, IF ANY.

CHECK THE APPROPRIATE BOXES BELOW

YES - SAVE MY PARTS FOR INSPECTION OR RETURN UPON RECEIPT OF THE VEHICLE OR FOR ___ DAYS THEREAFTER.
 NO - I DO NOT WANT TO INSPECT MY PARTS.
 YES - I UNDERSTAND THAT MY TRANSMISSION WILL BE REASSEMBLED AND INSTALLED IN MY CAR WITHIN ___ DAYS OF THE DATE SHOWN BELOW IF I CHOOSE NOT TO AUTHORIZE THE TEARDOWN. THIS WILL BE DONE AT MY RISK.

TOTAL LABOR	<i>650.00</i>
TOTAL PARTS	<i>110.41</i>
SUBLET REPAIRS	
TOTAL BEFORE TAX	<i>1760.41</i>
TAX	<i>113.81</i>
TOTAL AMOUNT	<i>1874.22</i>

INTEREST WILL BE CHARGED AT A RATE OF 1-1/2% PER MONTH ON ACCOUNTS OVER 30 DAYS.

SALES DRAFT

TRANSCO TRANSCO
7001 S BROADWAY
LOS ANGELES, CA 900030000
TERMINAL 0731933

174262885992
11/05/2012 14:48:34

MC
XXXXXXXXXX
AUTH. TRANS. ID. MCLQBDLQ
INVOICE 70001 H02
AUTH. CODE 08627Z

1106A090

SALE TOTAL \$2250.00

CUSTOMER COPY

ALL PARTS NEW UNLESS SPECIFIED: U-USED, R-REBUILT, RC-RECONDITIONED

PART NO.	NAME OF PART	PRICE	WARRANTY Y/N
K46900	Master Oil Kit	363.00	
K1100	Transaxle Cover	200.00	
gpts	Transmission Fluid	150.00	
	Shift Kit	50.00	
TOTAL PARTS		763.00	

Vehicles must be picked up on the day you are notified that the service or repair is complete. Vehicles not picked up within 5 days will be subject to a storage charge of \$20.00 per day

MECHANICS RECOMMENDATIONS	
CK	

NAME [REDACTED] PHONE [REDACTED]
ADDRESS [REDACTED] Bell
CITY, STATE, ZIP Los Angeles CA [REDACTED]
2ND AUTHORIZED NAME [REDACTED] PHONE [REDACTED]

CUSTOMER'S INFORMATION
RECEIVED (DATE & TIME) 11/5/12 A.M. CUSTOMER'S ORDER NO. [REDACTED] PROMISED (DATE & TIME) [REDACTED] A.M.
YEAR • MAKE • MODEL 05 Jaguar S0 SERIAL #/VIN [REDACTED]
MOTOR # [REDACTED]
LICENSE NO. [REDACTED] ODOMETER 60710 WRITTEN BY C. Rosta

LUBE OIL CHANGE FLUSH TRANS. FLUSH DIFF. WASH POLISH

CHARGE FOR HAZARDOUS OR OTHER WASTE REMOVAL*
Bench Labor
Removal * Replaced Labor
Install Rebuilt Transmission Unit
Guarantee 12 months or 100,000 miles (whichever comes first)
On Your Warranty On Parts

METHOD OF PAYMENT:
 CHECK CHARGE CASH
LABOR ONLY 1415.00
PARTS 763.00
ACCESSORIES
GAS, OIL & GREASE
MISC. MERCHANDISE
SUBLET REPAIRS
STORAGE FEE
TAX 20.00
TOTAL 2250.00

Receipt for 2ND
Rebuilt Transmission

AREFULLY CHECK ONE OF THE STATEMENTS BELOW AND SIGN THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE. COMPLETE ON DATE IF MY FINAL BILL WILL EXCEED \$100. (\$50 in MD)
A WRITTEN ESTIMATE. THE FINAL BILL MAY NOT EXCEED THIS WITHOUT MY WRITTEN APPROVAL.
REQUEST A WRITTEN ESTIMATE; AS LONG AS THE REPAIR COSTS DO NOT EXCEED THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.
REQUEST A WRITTEN ESTIMATE.

ly (Preparer must check at least one).
presents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.
ncludes a charge of \$ _____ which is required under _____ law.

... to the extent of all parts replaced. I warrant these for a period of 12 months or 100,000 miles, whichever comes first, and I warrant the following: _____, I do not desire a refund of my money if the vehicle is repaired during the authorized repairs.
I am responsible for damage caused to the vehicle by the customer or anyone else who is not authorized to use the vehicle for the purpose of testing, inspection, and delivery, at my risk. I warrant that the vehicle is in good condition for the above vehicle to secure the amount of the repairs made. I warrant that the vehicle is in good condition for any repairs, tear down and reassembly fees of \$ _____.

SIGNED _____
DATE _____

Los Angeles, CA

U.S. POSTAGE
\$0.66
FCM LETTER
90230
Date of sale
01/06/14
06 2500
08259884



USPS® FIRST-CLASS MAIL®

0 lb. 1.10 oz.

SHIP TO:

WASHINGTON DC 20077



ZIP

(420) 20077

US Dept.
NATIONAL Highway Traffic Safety Adm
Office of Defects Investigation NVS 210
1200 New Jersey Ave SE
WASHINGTON, DC. ~~20011~~-9382

JAN 28 2014

20550