

NOV 14 2013

Dear NHTSA

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EXECUTIVE SECRETARIAT
2013 NOV 13 P 2:50
RECEIVED NHTSA

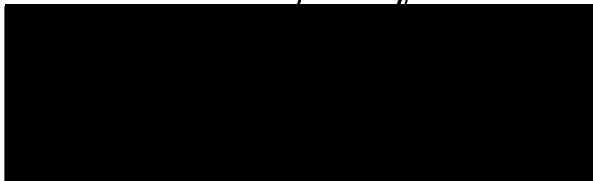
I'm writing this letter out of frustration. I own a Zap Xebra 2008' a friend also owns one. This friend showed me a recall notice he recieved from Zap. I recieved no such notice. My attempts to contact Zap have been fruitless. Zap does not answer the phone, nor do they return messages.

They can ignore me forever, and will. This is not a new problem for me.

I'm hoping that you may be able to help. They can not ignore you.

I've included a copy of a certified letter sent to Zap requesting the Safty Recall Notice and Refund Request Form. Thank you for your time.

Thanks again,



Orville Ca



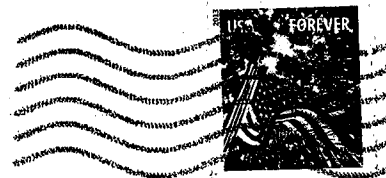
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